



資訊科技 Information Technology

✧ 推行資訊科技方案

Implementation of Information Technology Solutions

開發東華三院內視鏡中心資訊系統

為了配合於北角新成立的東華三院內視鏡中心，資訊科技處於2016年11月完成相關資訊科技基礎設施，包括該中心與廣華醫院之間的網絡連接和通訊設施。為配合中心在醫療和病患者資料電腦化上的需要，資訊科技處亦自行研發了一套應用系統，處理內視鏡視頻影像擷取、醫療紀錄和診所管理等範疇，並於2016年年底正式運作。

開展東華三院「中央電子教育系統」先導計劃

為了配合東華三院教育服務的策略性發展方針，本院的資訊科技處聯同教育科在東華三院屬下的中學推行「中央電子教育系統」先導計劃1.0。該教學系統的主要功能程式開發工作已經大部分完成，當中包括從中央及學校層面分析香港中學文憑考試成績的功能，並於2016年11月進行使用者驗收測試。學校所需的相關數據及系統遷移亦已相繼完成，以配合系統全面投入運作。是項先導計劃已安排在9所試點中學應用，稍後將會於其他中學推行。該教育平台的數據分析部分亦適用於本院屬下的小學，相關的先導計劃已於2016年11月在多間小學展開。

Developing an Information System for TWGHs Endoscopy Centre

Aligning with the opening of the new TWGHs Endoscopy Centre at North Point, the information technology (IT) infrastructure including the IT cable-wiring and setup of telecommunication means between the Centre and Kwong Wah Hospital, was developed in November 2016. To meet the need for computerised processing of medical and patient information, an in-house developed application system with various functionalities including new image capture, medical consultation and clinic administration was also developed and commenced service in late 2016.



▲ 資訊科技處為東華三院內視鏡中心研發了一套應用系統，處理內視鏡視頻影像擷取、醫療紀錄和診所管理等範疇。

Information Technology Branch developed an application system with various functionalities including new image capture, medical consultation and clinic administration for TWGHs Endoscopy Centre.

建立長者中心管理系統

年度內，資訊科技處為東華三院轄下8間長者鄰舍中心及一間長者中心發展一套嶄新的長者資訊管理系統，以取締現有的會員系統。該系統於2017年初啟用，支援中心管理各種不同類型的會員資料及提供多元化服務。系統功能包括：活動管理、預訂膳食和活動設施、開發收據等等。為了提高營運效率，新系統已與財務會計系統連接，以便傳送日常收入數據，更準確及快捷地更新財務會計系統的分類帳項。

開發東華三院復康資訊系統

因應東華三院長者外展家居照顧服務轉型，資訊科技處為設於廣華醫院北翼6樓的東華三院復康中心研發了一套復康資訊系統。新系統於2016年4月投入服務，中心不僅可以利用系統進行門診預約、應診登記和收費，更可以評估病患者的病況，以及記錄復康服務進度，有助治療師更有效地管理相關紀錄。

推出中央固定資產登記系統流動應用程式

資訊科技處開發了中央固定資產登記系統流動應用程式，以協助系統的盤點程序管理，並於2017年年初先在Android平台推出，iOS平台版本將於稍後面世。

推出網上假期系統流動應用程式

資訊科技處分別在iOS和Android平台上開發網上假期系統流動應用程式，鼓勵員工自行在網上管理假期申請。網上假期系統流動應用程式已於2016年6月啟用，方便員工管理休假，以便隨時隨地查詢、申請和批核假期。



Developing a Pilot Scheme for the Central Electronic Education System (CEES)

The Information Technology (IT) Branch worked with the Education Division to develop the CEES Pilot Scheme 1.0 for TWGHs secondary schools and align with TWGHs' strategic directions in education service development. Most of the major functions including result analysis of the Hong Kong Diploma of Secondary Education for group-based and school-based analytics, have been completed. An end-user acceptance test was conducted in November 2016. To prepare for the System's full implementation, schools have completed the relevant data preparation and migration processes. The Pilot Scheme 1.0 has been rolled out at 9 pilot TWGHs secondary schools and will be deployed in the remaining TWGHs secondary schools later. The Branch will further extend the use of the System's data analysis module into TWGHs primary schools, in which a pilot scheme has been implemented since November 2016.

Building a Client Information System for Elderly Centres

During the year, the Branch developed a Client Information System for the Group's 8 neighbourhood elderly centres and a centre for the elderly to replace their membership systems. The new System, which began operations in early 2017, supports the management of various types of membership and provides diversified services for the centres. Some of the functions include programme management, meal bookings, facility bookings, receipt issuing and etc. To enhance operational efficiency and accuracy, the System will link up with the Financial Accounting System to transfer daily income data for proper ledger updates.

Developing a TWGHs Rehabilitation Information System

A tailor-made information system for the TWGHs Rehabilitation Centre located on the 6/F of the North Wing of Kwong Wah Hospital was developed in support of the service transformation of TWGHs Outreaching Home Care Services for the Elderly. The System has been in use since April 2016. It supports the Centre not only with functionalities like appointment booking, attendance registration and billing, but also patient assessment, records of rehabilitation services and progress, all designed to facilitate the effective management of relevant therapists' records.

Introduction of a Mobile Application for Centralised Fixed Assets Registration System

A mobile application for the Centralised Fixed Assets Registration System was launched in early 2017 to facilitate the System's stock taking process. First edition of the mobile application is for Android platform, a new version supporting iOS platform will be developed subsequently.

Launch of an eLeave System Mobile Application

A mobile application of the eLeave System, supporting both iOS and Android platforms was launched in June 2016 to encourage staff to manage their own leave applications on the e-platform. The mobile application is designed to empower staff members to manage their vacation leave including enquiry, application and approval anytime and anywhere.

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The eLeave System Mobile Application empowered staff members to manage their vacation leave including enquiry, application and approval anytime and anywhere.

廣華醫院第一期重建發展的資訊科技服務重置計劃

按廣華醫院第一期重建發展的資訊科技服務重置計劃，資訊科技處為遷往油麻地東寶閣的廣華醫院－香港中文大學中醫藥臨床研究服務中心重新規劃資訊系統平台及網絡基礎設施，包括引入嶄新的中醫輪候管理顯示系統（專科門診），以及提升中醫醫療資訊系統的功能，以配合新院址的運作。全新的輪候管理顯示系統有效管理求診人士的輪候安排，並與東華三院流動應用程式同步，為求診人士提供最新的輪候信息。

資訊科技處同時優化現有的中醫專科門診自助登記及八達通收費系統，並推廣至該中心，方便求診人士進行登記，並以八達通繳付診症費和藥費。有關的資訊科技解決方案開發及應用系統優化工作已於2016年6月2日推出，以配合專科門診中心於東寶閣展開服務。同時，東華三院華永會長者牙齒保健及治療中心亦於2016年5月中遷往廣華醫院北翼6樓，資訊科技處亦為此新址提供相應的支援服務，重建資訊科技網絡及優化應用系統等有關項目同樣如期完成。

建立資訊平台連接政府電子健康紀錄互通系統

衛生署於2016年推出大腸癌篩查先導計劃，東華三院作為合作伙伴，為轉介病人提供篩選檢查。為配合有關計劃，資訊科技處加強現有電腦掃描資訊系統的功能，以便配合運作需要和格式，並可按要求遞交有關的病人應診登記紀錄、病人數據及醫療報告予衛生署。此外，東華三院亦根據相關要求開發新平台，連接政府的電子健康紀錄互通系統。該平台已完成相關的網絡連接、執行及整合測試，確保所需的數據和報告可以透過安全的電子方式提交，並已於2017年2月啟用。

提升東華三院放射資訊系統及圖片存檔和通訊系統

為了加強現有的東華三院放射資訊系統及圖片存檔和通訊系統與其他醫療系統的互通性及兼容性，資訊科技處於2016年8月為廣華醫院的相關系統進行升級工程，並同時檢測了相關系統界面的功能，確保放射資訊系統可將相關的指令準確傳送到各類放射診斷儀器，為病人作出適切的掃描檢查。本項目有助相關系統及整合平台未來的可持續發展。

Reprovisioning of IT Services in Support of TWGHs Service Decanting of Kwong Wah Hospital Phase 1 Redevelopment Project

The IT reprovisioning plan for the Phase 1 Redevelopment Project of Kwong Wah Hospital saw the overall network and infrastructure reprovisioning, including the development of a new Smart Queuing and Display System for Chinese Medicine Specialist Outpatient Clinic (SQDS) and Chinese Medicine Clinical Information System (CMCIS) arranged for Kwong Wah Hospital – The Chinese University of Hong Kong Chinese Medicine Clinical Research and Services Centre (KRSC) at Tung Po Court in Yaumatei. The new System was designed to manage patient queuing and has been synchronised with TWGHs Corporate Mobile Application to provide patients with the latest information on queuing status.

The existing Self-service Attendance Registration with Octopus Payment System for the Chinese Medicine Specialist Outpatient Clinic was also enhanced and re-deployed at the Centre for patients' convenience in registering their attendance and paying consultation and medication fees. All these new IT solutions and enhanced application systems were launched on 2 June 2016 to align with the opening schedule of KRSC at Tung Po Court. In the meantime, TWGHs BMPCP Dental Health Centre for Senior Citizens was also relocated to the hospital's Ward North 6 in mid-May 2016. The Branch again reprovisioned the IT services, comprising the reestablishment of the IT network and application systems with enhanced services to the Centre and completed the Project as scheduled.

Establishing IT Connectivity for Electronic Health Record Sharing System (eHRSS) of the Government

As a collaborative partner for the Colorectal Cancer Screening Pilot Programme launched by the Department of Health in 2016, TWGHs provides screening services for concerned patients referred from this Programme. The IT Branch enhanced the existing Computer Tomography Information System in accordance with the operational requirements and specifications to enable submission of relevant attendance registration records, patient data and medical reports to the Health Department. Meanwhile, TWGHs has developed a platform based on the Department's requirements to connect with its Electronic Health Record Sharing System. Relevant network connectivity, compliance and integration tests have been conducted to ensure the required data and reports can be submitted electronically in a secured manner. The Platform commenced service in February 2017.

Upgrading the TWGHs Radiology Information System, Picture Archiving and Communication System

The Branch upgraded its Radiology Information System (RIS) and Picture Archiving and Communication System (PACS) in Kwong Wah Hospital in August 2016 to enhance compatibility with other medical systems. Relevant system interface functions were also reviewed to ensure accurate RIS orders were sent to various X-ray modalities for proper patient treatment. The exercise will ensure the sustainable development of the whole IT platform on RIS and PACS in future.

優化東華三院中醫醫療資訊系統

為了簡化現時在安老院舍推行的中醫外展服務程序，資訊科技處優化現有的東華三院中醫醫療資訊系統，以便綜合處理各中醫外展隊伍處方的中藥顆粒及煎煮草藥要求，並由指定中醫中心的藥房及東華三院李恩李鏊麟父子中央煎藥中心負責煎藥及派發。優化後的系統於2016年5月初投入運作，可將各個外展服務隊伍所處理的醫療診症及配藥個案紀錄，集中在同一網上數據庫之內。

為讓內部管理人員掌握重要統計數據，以便更有效地管理中醫醫療服務中心，資訊科技處於2017年年初提升現有系統內的主管資訊支援模組，有助收集、分析及整理各種所需數據，方便管理層定期監視報告的統計數據，檢討員工和服務表現。

優化東華三院安老院舍管理系統

東華三院賽馬會松朗安老綜合中心的資訊科技網絡基建工程已於2016年4月初竣工，而其置入東華三院安老院舍管理系統所需的設定及數據轉換等工作亦相繼完成。該中心備有流動工作站，可連接到相關系統，以便監察如院友藥物管理及派發等運作，確保程序依循操作和醫療安全標準和指引。新資訊系統的服務和相關功能已於2016年6月投入運作，資訊科技處正研究將此系統應用至其他復康服務，預計在未來兩年內實施。

提升社會服務科人力資源相關應用系統的可行性研究

為了進一步提高社會服務科對轄下服務單位的管理效能，以及配合該科申請社會福利發展基金（第三階段）的撥款資助，資訊科技處就提升社會服務科的人力資訊系統的可行性進行技術評估，研究重點包括：如何便利前線運作、減低工作量、提高營運效率及協助管理層研究和部署策略性的發展。資訊科技處與社會服務科、財務及採購科，以及人力資源處攜手合作，找出提升系統的關鍵，並評估方案所需的人力資源和開發時間。

優化東華三院流動應用程式

為了可在中醫專門診輪候管理顯示系統內加置入廣華醫院－香港中文大學中醫藥臨床研究服務中心求診人士候診及取藥輪候資訊，資訊科技處年內提升了東華三院流動應用程式的相關功能。除了加入多項嶄新的功能之外，有關流動應用程式亦已升格至可支援最新版本的iOS及Android操作系統。

Enhancing the TWGHs Chinese Medicine Clinical Information System (CMCIS)

Operation of the existing Chinese medicine outreaching services at residential care homes for the elderly was streamlined with the enhancement of the current CMCIS to centralise the dispensing of granule drugs and decoction orders handled by designated Chinese medicine pharmacy and TWGHs Lee Yen & Lee Yuk Lun, JP, Father & Son Centralised Decoction Centre. The upgraded System that commenced in early May 2016, consolidates relevant consultation and medication cases conducted by various outreaching service teams into one online database.

The need to provide internal executives with key statistics for effective management of Chinese medicine service centres required the Branch to upgrade the Executive Information Module in early 2017 to facilitate the collection, analysis and compilation of required information and enable the management to review statistics on a regular basis, thereby facilitating reviews on staff and service performance.

Enhancing the TWGHs Elderly Home One-stop Management Electronic System (EHOMES)

The IT network infrastructure setup for TWGHs Jockey Club Sunshine Complex for the Elderly was completed in early April 2016. The IT setup for the application of the EHOMES and relevant data migration has also finished. Equipped with mobile workstations which connect to the EHOMES, the Complex can monitor operations such as drug administration and dispatch to residents and make sure the procedures comply with the standards and guidelines of operational and medical safety. The new IT services and related functions were put into operation in June 2016. The IT Branch is now exploring the feasibility to extend EHOMES to other rehabilitation services, targeting implementation in coming 2 years.

Feasibility Study on Human Resources Application Enhancements for Community Services Division

Technical evaluation to explore the feasibility in enhancing the existing Human Resources Information System of the Community Services Division to facilitate frontline operations, minimise operation workload, enhance operation efficiency and assist the management on studying and planning for strategic development was undertaken to enhance the management effectiveness of the Community Services Division, and prepare the Division to apply for the Phase III of the Social Welfare Development Fund. The Branch worked with the Community Services Division, Finance and Supplies Division, and Human Resources Branch to identify key issues in the enhancement process and evaluate the time and manpower resources required for the various tasks.

Enhancing the TWGHs Corporate Mobile Application

Enhancements were made to the TWGHs Corporate Mobile Application to support the addition of Kwong Wah Hospital – The Chinese University of Hong Kong Chinese Medicine Clinical Research and Services Centre patients queuing status information to the SQDS. On top of the many new functionalities, the upgraded mobile application supports the latest version of iOS and Android operating systems.

為各部門及服務單位提供資訊科技基建網絡支援與顧問服務

為配合東華三院各項服務的發展，資訊科技處為有需要的部門及服務單位提供適度的資訊科技支援及顧問服務。年內相關的支援項目包括：

- 為東華三院何藍瓊嬰幼稚園設置資訊科技網絡；
- 為東華三院成立科藝創建師教育中心提供專業意見；
- 協助東華三院中、小學安裝無線網絡，以配合的電子學習計劃；
- 就射頻識別及遠距醫療技術在醫療服務中心的應用進行探究；
- 為鄰里支援幼兒照顧計劃、心思良品及健康天地的電腦系統及網站開發工作提供專業意見；
- 協助社會服務科於東輝花園分處設立資訊科技網絡；
- 重建「煮餸易」網站，以及為兩生花花店推出網上購物功能；
- 協助財務及採購科研究現有供應商登記管理程序，開發相關應用系統，同時就使用網絡附加存儲器的設定及賬戶登入權限提出建議；
- 為檔案及歷史文化辦公室就紀念品銷售紀錄管理系統提供資訊科技諮詢服務。

優化網絡保安及探究資訊科技基礎設施的改善空間

為了減低行政總部因使用舊式資訊科技設備而在網絡保安上可能遇到的風險，並適當地監管網絡保安上的漏洞，資訊科技處年內更換了一些主要的資訊科技安全設備。此外，該處亦分別就建立機構資訊及文件共享平台，以及機構網絡於中醫醫療中心的中醫醫療資訊系統中央系統服務的應用進行了全面的可行性研究。這些技術研究將有助東華三院在資訊科技基礎設施和網絡連接方面的政策發展，確保不同單位可在安全、可靠的內聯網環境中更快地進行資訊共享和互通。

制定「使用企業電子郵件系統」規章

東華三院的企業電郵系統於2016年6月成功遷移到新的系統平台，以提升電子郵件的功能，並加強監管內部和外部電子郵件通訊的安全。為保障企業電子郵件服務在日常運作的正確使用，以及電郵服務不被濫用，並不受違規行為影響，資訊科技處於年內編製了相關規章，並附以使用者需遵守的「可接受使用政策」，以便有效管理電子郵件系統的運作，確保服務持續及穩定。

Providing IT Network Infrastructure Support and Advisory Services for Divisions, Branches and Service Centres

The IT Branch provided necessary technical support and advisory services for various Divisions, Branches and service centres to cope with service advances. Some of these projects included:

- establishment of an IT network for TWGHs Lucina Laam Ho Kindergarten;
- provision of technical advice in the establishment of TWGHs STEM Education Centre;
- installation of wireless networks to facilitate e-learning in TWGHs primary and secondary schools;
- exploration of the use of radio frequency identification and telemedicine technologies for medical service centres;
- provision of professional advice on the development of computer systems and websites for the Neighbourhood Support Child Care System (Nanny Buddy), Smiling HeART and Life Health Rehabilitation Centre;
- setting up of an IT network for the Sub-office of Community Services Division at Tung Fai Garden;
- a website revamp for Cook Easy and introduction of online shopping function for Rinato Eco Floral Shop;
- an application system was developed for the Financial and Supplies Division after a study of the vendor registration workflow, and advice was given to the user department on the proper setup of the Network Attached Storage (NAS) and access rights in respect to different user accounts; and
- IT consultation service for Records and Heritage Office on the souvenir sales reporting management system.

Enhancing Network Security Controls and Exploring IT Infrastructure Improvement

The Branch replaced some of the major IT security equipment this year to mitigate possible vulnerabilities arising from using obsolete IT appliances and protect the Administration Headquarters' network security. Holistic feasibility studies on the setting up of a corporate-wide information and file sharing platform, and the establishment of a corporate-wide metropolitan network for the provision of central computing services of CMCIS for different Chinese medicine service centres have been conducted, benefiting the Group's strategic IT infrastructure and connectivity development, and fostering information sharing and exchange among different units in a secure and robust intranet environment.

資訊科技的管治 IT Governance

Establishing Corporate Email Service Use Regulations

TWGHs Corporate Email System was successfully migrated to a new system platform in June 2016. The System enhanced email performance and reinforced security control over internal and external email communications. Meanwhile, to ensure TWGHs' corporate email service is being used properly in day-to-day operation and prevent it from being abused and affected by misconduct, the Branch has compiled a set of regulations and "acceptable use policies" for effective management of the email system and sustaining the service's availability and reliability.

制定資訊科技外判項目和承包商服務管理指引

為指導員工如何處理資訊科技外判項目及管理服務承包商，資訊科技處於2017年年初推出資訊科技外判項目及承包商服務管理指引，以供各部門及單位參考及遵守。有關指引不僅就項目進度、預算成本、項目範圍、風險控制等方面提出管理建議，更就啟動、規劃、執行及結束等項目不同週期定出總體管理框架。

Establishing Guidelines on the Management of IT Outsourcing Projects and Contractor Services

Guidelines on the management of IT outsourcing projects and contractor services were issued to staff in early 2017 to provide staff members with structured guides in handling IT outsourcing programmes and contractor services. They included recommended methodology for IT project scheduling, budget cost, control of project scope and risks, as well as overall management framework on project lifecycle on initiation, planning, execution and closure.

2016/2017年度為各部門提供的系統支援服務 *

System Support Services Provided for Various Divisions/Branches in the Year 2016/2017

	醫務科 Medical Division	教育科 Education Division	社會服務科 Community Services Division	行政總部 Administration Headquarters
電腦支援數目 Number of Personal Computers Supported	348	345	2,428	621
資訊科技伺服器支援數目 Number of IT Servers Supported	27	-	9	44
網絡及互聯網服務支援數目 Number of Local Area Networks and Internet Services Supported	14	-	2	1

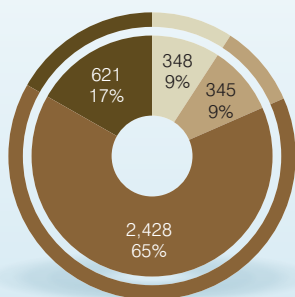
不包括設置於中、小學及東華學院作教學用途的電腦及網絡。

All computers and IT networks installed at the primary schools, secondary schools and Tung Wah College for teaching purpose are excluded.

不包括非資訊科技處直接管理的網絡及互聯網服務。

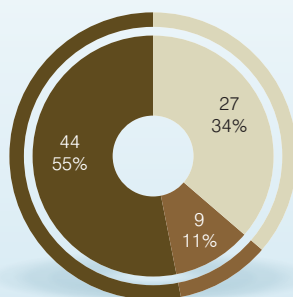
The network and internet services which are not directly administered by the Information Technology Branch are excluded.

電腦支援數目
Number of Personal
Computers Supported



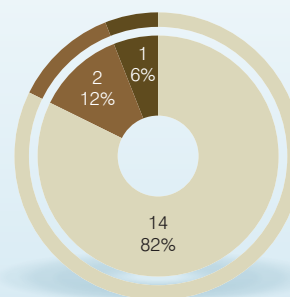
合計 Total : 3,742

資訊科技伺服器支援數目
Number of IT Servers Supported



合計 Total : 80

網絡及互聯網服務支援數目
Number of Local Area Networks and
Internet Services Supported



合計 Total : 17

醫務科
Medical Division

教育科
Education Division

社會服務科
Community Services
Division

行政總部
Administration
Headquarters

資訊科技處的運作統計資料 *

Operation Statistics of the Information Technology Branch

項目 Item	宗數 Number of Cases
全年資訊科技熱線或電郵支援求助服務數目 Number of cases in IT desktop or offsite support per annum	2,433
全年資訊科技實地支援求助服務數目 Number of cases in IT onsite support per annum	174
平均每日經資訊科技處處理的電郵數目 Number of emails daily processed through the Information Technology Branch	37,261
平均每日經資訊科技處過濾的垃圾郵件及電腦病毒數目 Number of spam mails and viruses daily filtered through the Information Technology Branch	7,915
全年平均系統可用性百分比 Average percentage in system availability per annum	99.98%

2016/2017年度資訊系統操作及支援服務 *

IT System Operation and Support Services in the Year 2016/2017



2016/2017年度應用系統及互聯網網站的使用 *

Usage of Application Systems and Websites in the Year 2016/2017

	醫務科及相關服務單位 Medical Division and Related Service Centres	教育科及相關服務單位 Education Division and Related Service Centres	社會服務科及相關服務單位 Community Services Division and Related Service Centres	其他科/處 Other Divisions/Branches	公眾服務 Services for the Public
人力資源系統 Human Resources Information System	●	●	●	●	
物業管理系統 Property Management System				●	●
財務會計系統 Financial Accounting System	●	●	●	●	
員工休假系統 Staff Leave Information System	●	●	●	●	
東華三院網上假期系統 TWGHs e-Leave System	●	●	●	●	
義莊資訊系統 Coffin Home Information System				●	
物業租務電郵查詢系統 (e-Support System)				●	●
嘉賓名單資訊系統 Guest List Information System				●	
中醫醫療資訊系統 Chinese Medicine Clinical Information System	●				●
殯儀資訊系統 Funeral Parlour Information System			●		●
東華三院綜合診斷及醫療中心資訊系統 Integrated Diagnostic and Medical Centre Information System	●				●

	醫務科及相關 服務單位 Medical Division and Related Service Centres	教育科及相關 服務單位 Education Division and Related Service Centres	社會服務科及 相關服務單位 Community Services Division and Related Service Centres	其他科/處 Other Divisions/ Branches	公眾服務 Services for the Public
女士健康普查醫療資訊系統 Well-women Clinic Information System	●				●
捐贈紀錄資訊系統 Donation Record Information System				●	●
中央固定資產登記系統 Centralised Fixed Assets Registration System	●	●	●	●	
牙齒保健資訊系統 Dental Clinic Information System	●				●
東華三院內聯網 TWGHs Corporate Intranet System	●	●	●	●	
安老院舍管理系統 Elderly Home One-stop Management Electronic System			●		●
電腦掃描中心資訊系統 Computerised Tomography Imaging Centre Information System	●				●
中醫普通科門診自助登記系統 Smart Queuing System for Chinese Medicine General Outpatient Clinic	●				●
東華三院網上假期流動應用程式 TWGHs e-Leave Mobile Application	●	●	●	●	
東華三院企業電子郵件系統 TWGHs Corporate Email System	●	●	●	●	●
東華三院血液透析中心管理系統 TWGHs Haemodialysis Centre Information System	●				●
中醫專科門診自助登記及八達通收費系統 Self-service Attendance Registration with Octopus Payment System for Chinese Medicine Specialist Outpatient Clinic	●				●
東華三院電子考績報告系統 TWGHs e-Appraisal System	●	●	●	●	
中醫流動車門診服務系統 Chinese Medicine Mobile Clinics Information System	●				●
牙齒保健外展服務管理系統 Dental Clinic Outreach Management System	●				●
電子採購系統 Electronic Procurement System	●	●	●	●	
內聯網入門網站 iPortal	●	●	●	●	
剪報管理系統 News Clipping Management System				●	
東華三院流動應用程式 TWGHs Corporate Mobile Application					●
東華三院放射資訊系統/圖片存檔和通訊系統 TWGHs Radiology Information System/Picture Archiving and Communication System	●				●
天秀墟租務系統 Tin Sau Bazaar Rental Collection System			●		●
培訓及發展管理系統 Training and Development Management System				●	
東華三院設施預約系統 TWGHs Facility Booking Management System				●	
收據系統 Receipt Issuing System	●	●	●	●	●
東華三院機構網站 TWGHs Corporate Website	●	●	●	●	●
員工績效管理系統 Staff Performance Management System	●	●	●	●	
東華三院文物館館藏管理系統 TWGHs Museum Collection Management System				●	
「好當家」家居服務流動應用程式 Versatile Home Services Mobile Application			●		●
東華三院長者日間護理中心管理系統 TWGHs Day Care Centre for the Elderly Information System			●		●
東華三院中醫輪候管理顯示系統(專科門診) TWGHs Smart Queuing and Display System for Chinese Medicine Specialist Outpatient Clinic	●				●
東華三院長者日間護理中心管理系統 TWGHs Day Care Centre for the Elderly Information System			●		●
東華三院中央電子教育系統 TWGHs Central Electronic Education System		●			
東華三院醫療保健資訊系統(內視鏡中心) TWGHs Healthcare Information System (Endoscopy Centre)	●				●
「珍藏·分享—東華三院文物館檔案」網站 "Preserve and Share - Tung Wah Museum Archives" Website	●	●	●	●	●