



Out-Patient Consultation Procedure and Notice to Patient

Make appointment by telephone or in person

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Register and pay consultation fee at the registration counter and get your receipt
(For first-time registration, please present your HKID card / other proof of identity. Original copy of birth certificate is required for children without HKID card. Please present your follow-up card in your return visit.)

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Receive health assessment at the assessment room when our staff call out your name

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Stay and wait in the waiting hall for body constitution analysis/treatment

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Make the next consultation appointment at the registration counter if necessary

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After receiving consultation/treatment, bring the Chinese medicine prescription slip to the Chinese medicine dispensary of Kwong Wah Hospital – The Chinese University of Hong Kong Chinese Medicine Clinical Research and Services Centre if Chinese medicine is prescribed.
Get a Medicine Collection Ticket.

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Proceed to the registration counter opposite to the Chinese medicine dispensary or by using “TWGHs Chinese Medicine Self-Service Registration and Payment System” to pay medicine and decocting fee (if any).

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Collect the Chinese medicine at the Chinese medicine dispensary when the plasma TV in the waiting hall shows the ticket number of your Medicine Collection Ticket

Service Charges

| Out-Patient Services | Consultants / Senior CMPs | CMPs |
|----------------------------|---------------------------|-------|
| Consultation | \$120 | \$90 |
| Acupuncture | \$220 | \$180 |
| Tui-na | \$300 | \$260 |
| Body Constitution Analysis | | \$200 |

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|---|----------------------|-------------------------------|
| Integrative Chinese & Western Medical Joint Consultation (Out-Patient Services) | \$240 | |
| Medicine | \$50 - \$80 per dose | Decocting: from \$30(3 doses) |

Service Hours

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|---------------------|-----------------|---|
| Mondays to Fridays: | 9:00am – 5:00pm | Note: The centre is closed from 1:00pm to 2:00pm. |
| Saturdays: | 9:00am – 1:00pm | Sundays and Public Holidays: Closed |

Charges for Issuance of Medical Document

| Types of Medical Document | Fees(HK\$) |
|---|---|
| (1) Sick Leave Certificate/ Attendance Certificate (First issuance on the same day of medical consultation/ *re-issuance for once only) | Free of Charge |
| (2) Sick leave Certificate/Attendance Certificate (*Re-issuance for twice or more) | \$175 per copy |
| (3) Attendance Report | \$175 per copy |
| (4) Copy of Fundus Photograph | \$175 per copy |
| (5) Medical Report/ Completion of Insurance Claim Form/ Completion of Any Other Medical Form or Report | \$300 per copy of each Chinese Medicine Centre |
| (6) Copy of Medical Notes/ Prescription | \$4 per page |

Remarks: *Refers to reprinted copy of an issued certificate of sick leave/ attendance.
Issuance of sick leave after the day of medical consultation is not allowable.

For further enquiries, please contact our staff at the registration counter or by telephone at 3517 7622.