



Tung Wah Hospital - The University of Hong Kong
Clinical Centre for Teaching & Research in Chinese Medicine
(Jockey Club Chinese Medicine Specialist Outpatient Department)

Consultation Procedure and Notice to Patient

Make appointment by telephone or in person



Register and pay consultation fee at the registration counter and get your receipt

(For first-time registration, please present your HKID card / other proof of identity. Original copy of birth certificate is required for children without HKID card.

Please present your follow-up card in your return visit.

Recipients of Comprehensive Social Security Assistance (CSSA) Scheme, please present your valid Certificate of Comprehensive Social Security Assistance Recipients (for Medical Waivers) issued by the Social Welfare Department.)



Go to 1/F of Yeo Wing to receive health assessment at the assessment room when our staff call out your name
 (You may need to present your proof of identity for verification upon the request of the nurse)



Stay and wait in the waiting hall for medical consultation/treatment in the assigned consultation room



After receiving consultation/treatment, bring the Chinese medicine prescription slip to the Chinese medicine dispensary. Get a Medicine Collection Ticket

(If necessary, pay the surcharges for additional doses, decocting, or changing from raw herbs to herb granules at the registration counter.)



Collect the Chinese medicine at the Chinese medicine dispensary when the plasma TV in the waiting hall shows the ticket number of your Medicine Collection Ticket



Make the next consultation appointment at the registration counter if necessary

Service Charges

		HK Residents	CSSA Recipients	Non-HK Residents
General Consultation (including first 2 doses of raw herbs)	Consultants / Senior CMPs	\$180	\$180	\$250
	CMPs	\$120	Waived	

	Raw Herbs	Granules
Change from raw herbs to granules (for the first 2 doses)		\$30 per dose
Additional doses	\$60 per dose	\$70 per dose
Decocting Services	\$15 per dose (minimum of 3 doses)	

Service Hours

Mondays, Wednesdays, Fridays:	9:00am – 7:00pm
Tuesdays, Thursdays, Saturdays:	9:00am – 5:00pm
Sundays and Public Holidays:	Closed

Note: The centre is closed from 1:00pm to 2:00pm.

Charges for Issuance of Medical Document

Types of Medical Document		Fees(HK\$)
(1)	Sick Leave Certificate/ Attendance Certificate (First issuance on the same day of medical consultation/ *re-issuance for once only)	Free of Charge
(2)	Sick leave Certificate/Attendance Certificate (*Re-issuance for twice or more)	\$175 per copy
(3)	Attendance Report	\$175 per copy
(4)	Copy of Fundus Photograph	\$175 per copy
(5)	Medical Report/ Completion of Insurance Claim Form / Completion of Any Other Medical Form or Report	\$300 per copy of each CMC
(6)	Copy of Medical Notes/ Prescription	\$4 per page

Remarks: *Refers to reprinted copy of an issued certificate of sick leave/ attendance.

Issuance of sick leave after the day of medical consultation is not allowable.

For further enquiries, please contact our staff at the registration counter (Tel. no.: 2589 4700 / 2589 4701).