

Mr. CHAN Jick Chi, Jack, JP, Acting Secretary for Home Affairs, Advisory Board Members, Directors of Successive Boards, Ladies and Gentlemen,

Welcome to the inauguration ceremony of the Board of Directors 2022/2023 of the Tung Wah Group of Hospitals. On this solemn occasion that marks the passing of the baton to the new Board of Directors, we are honoured to have the Acting Secretary for Home Affairs, Mr. CHAN Jick Chi, Jack, JP as our officiating guest, and to have you, ladies and gentlemen, bear witness. On behalf of the Board, I would like to extend a big thank you to all of you.

TWGHs was founded over one-and-a-half centuries ago to provide Hong Kong citizens with services in health, education, and living. My own father who, for decades, was committed to poverty alleviation, was at one time a Director of the TWGHs Board. Under his influence, I also aspired to do my bit for charity. In 2011, I became a Director of the TWGHs Board for the first time. Having accumulated experience and expanded my network, I rejoined the TWGHs Board of Directors in 2016 to carry on my father's mission of philanthropy. In my seven years of service at TWGHs, I had the good fortune to learn from my predecessors and community leaders, and was deeply moved by their determination to better our society. And it was rooted in the belief in "Benevolence and Virtuous Deed to the Benefit of All" that the Board of Directors 2021/2022 and all TWGHs staff kept the Tung Wah spirit burning bright and strong for Hong Kong.

The past year saw repeated COVID outbreaks, with variants raging in some parts of the world. Through the implementation of appropriate measures, TWGHs responded to the HKSAR government's "Vaccination, the Way Forward" campaign. Two of our medical centres administered over 2,000 doses of the COVID-19 vaccine to community members, besides offering, in their capacity as specified medical centres, pre-vaccination medical check-ups to ferry and kaito operators as well as commercial vehicle drivers. TWGHs also held vaccination days for the elderly in various districts, and launched "vaccination leaves" and lucky draws to encourage vaccination among TWGHs staff.

As the fifth wave of the coronavirus came rushing in and infection figures reached a two-year peak, Hong Kongers were filled with anxiety. As in the past, TWGHs stood alongside the community. To help fight the pandemic and see the underprivileged through difficult times, we provided emergency relief in various areas. With a generous donation of over \$10 million from various benefactors, organisations, Advisory Board Members, former and current members of the Board of Directors, the Group acquired anti-epidemic materials, such as rapid test kits and sanitisers. The Group also allocated \$20 million from its emergency fund to implement anti-pandemic initiatives, bringing funds for the provision of timely measures to a total of over \$30 million. Our endeavours included partnering with Tencent, Bank of China (Hong Kong), SF Express, Hong Kong Volunteers Federation, Hong Kong CPPCC Youth Association, and Hong Kong Coalition to provide anti-epidemic and medical supplies to frontline healthcare workers and the underprivileged. Furthermore, we set up Isolation Centres for Residents Tested Positive for the Virus at nursing homes, and recruited on-site volunteers to render round-the-clock care to residents in the centres. We assisted Kwong Wah Hospital in making available extra waiting areas for emergency services, and the government, in running the 24/7 "StayHomeSafe" Scheme hotline during non-office hours and holidays. Other measures included the giving away of free-of-charge anti-epidemic herbal tea bags and the launch of online Chinese medical consultation. Furthermore, we reduced rent again for tenants and TWGHs school tuck shops; we also lowered tuition fees for full-time classes at TWGHs kindergartens and pre-schools for the current academic year and froze tuition fees for the next academic year, with the aim of lightening citizens' financial burden.

As at March 2022, TWGHs has put in place a number of major anti-epidemic projects. TWGHs Fung Yiu King Hospital was converted into a COVID-19 designated hospital, with 260 beds dedicated to the treatment of confirmed patients. As an operator of the Home Affairs Department's sixth-round Anti-epidemic Fund relief measures, we set up a temporary centre to process 50,000 relief applications tendered by the short-term or temporarily unemployed. We provided basic meals and care to 400 elderly patients with mild symptoms at the holding centre in Kai Tak Cruise Terminal. In view of spatial shortage at public hospital mortuaries and public mortuaries, TWGHs Global Funeral Parlour loaned out 45 body storage spaces for use by the Department of Health, and opened three halls for the carrying out of simple funerals. In late March, Global Funeral Parlour became a designated venue for paying final respects to those who died

from COVID. Six additional halls were opened for applying make-up to the deceased and letting the bereaved bid their loved ones a proper, final farewell. Also, a hotline was set up under TWGHs “Be-with” Bereavement Support Service to provide procedural and emotional support to affected families by phone and online. We strive to help the government and citizens weather the storm through support in the areas of finances, livelihood, healthcare, education, as well as social and public services.

Due to the pandemic, some of this year’s fund-raising activities were postponed or cancelled. However, we continued to promote our fund-raising work and develop effective donation channels, with the aim of harnessing more support. In the past six years, we have rejuvenated our Flag Day event. For this year’s edition, we partnered with a well-known local illustrator to design six flag stickers that depict features of our services. This was complemented by an online prize game and street interviews conducted jointly with social media platforms to engage the young and promote TWGHs Flag Day. The iconic Tung Wah Charity Gala, featuring performances by famous singers, celebrities and Cantonese opera stars, raised a record-breaking \$123,988,888! In the year under review, we organised over 20 themed fund-raising activities and mailed out donation appeals. Among them, the Celebrity Chefs Charity Dinner was held for the first time by inviting award-winning chefs to cook their signature dishes for benefactors. Meanwhile, we became an appointed beneficiary of over 10 charity events, including Commercial Radio’s Music is Live 2021 [Terence Lam x Keung To x Jer Lau x Tyson Yoshi], the charity tickets to which were snapped up in no time. Thanks to the munificence of donors and various social sectors, we raised a total of \$420.8 million. We are immensely indebted to you all.

Despite the challenges presented by COVID, the Tung Wah team forged ahead with the well-being of our service recipients in mind. Many services were launched according to plan, with the support of the government, benefactors, and our partners. Besides ensuring quality and efficiency, we also strove for progress and innovation in services spanning medical care, education and community services. In the year under review, TWGHs service units rose to 357, catering to all walks of life.

Upholding our legacy of providing medical treatment and medicine to those in need, we continued to offer excellent Chinese and Western medical services in our service units, including free-of-charge general out-patient and specialist out-patient services and free hospital beds at five hospitals, and Chinese medicine general out-patient services, benefiting approximately 900,000 visitors per year. TWGHs also allocated funds for the improvement of medical and healthcare facilities. Tung Wah Hospital’s Chinese medicine general out-patient clinic moved to the 7th floor of Hawkins Wing of said hospital. The new location has a clinic, a Chinese medicine dispensary, and a 24-hour temperature-controlled herb storage room. What’s more, seniors and those with mobility issues can now take lifts straight to the clinic. Due to shortage of space, the specialist out-patient services and the Chinese medicine dispensary of the Tung Wah Group of Hospitals - HKU Clinical Centre for Teaching and Research in Chinese Medicine moved to a new location in Tung Fai Gardens last month where they continue to meet the needs of the community.

Founded in 1911, Kwong Wah Hospital has been serving Hong Kong for 110 years. To keep up with new trends in healthcare and service provision, the hospital is undergoing a major redevelopment. The floors, pillars and main walls for the new building in Phase 1 were completed and the topping-out ceremony was held last year, marking a milestone in the project. I sincerely thank all sectors of society and all Kwong Wah Hospital staff for their support of the redevelopment project. I look forward to seeing the new Kwong Wah Hospital with its advanced and improved services that cater to our community’s future needs.

As a local trailblazer in Chinese medicine, TWGHs is committed to promoting the growth of such services. The Liu Minru Class we set up with the Chengdu University of Traditional Chinese Medicine (TCM) inaugurated in May 2021. TWGHs donated \$1 million towards an education fund for the dispersion of grants and scholarships to encourage students of the class to further their studies in gynaecology, and enhance exchange among Hong Kong and mainland TCM talents. Meanwhile, a large donation from the Bank of China (Hong Kong) went towards the setting up of a third Chinese medicine mobile clinic, which provides professional services at a low cost to more people, especially the elderly, underprivileged and physically challenged.

The promotion of education and nurture of young minds is a Tung Wah mission, our commitment to which the passage of time has not dimmed. Last year, we continued to make diverse and comprehensive educational services available to the community. In September 2021, classes began at the brand new campus of TWGHs Tseng Hin Pei Primary School in Fanling; while TWGHs Chi-Li Pao School did its bit to fulfil the demand for special education spaces at its temporary Mongkok campus. Meantime, construction of the Shui Tsuen O campus of TWGHs Tsoi Wing Sing Primary School is nearing completion after two years. The 8,700 m² school campus with modern teaching facilities is expected to welcome students in the 2022/2023 academic year.

Besides formal education, TWGHs attaches great importance to students' moral and civic awareness as a part of their full-person development. To foster multi-perspective thinking, encourage creativity, and enhance civic awareness, TWGHs Joint School Maisy Ho Chiu Ha Civic Education Award was extended to primary schools. On the anniversary of the Establishment of the HKSAR, we arranged for students from the Uniform Groups of six TWGHs secondary and three primary schools to attend a flag-raising ceremony and sharing session hosted by the People's Liberation Army Hong Kong Garrison Honour Guard Battalion with an aim to instilling patriotism in the young. The Home Affairs Bureau-sponsored "My Way" Life Planning Educational Project for Secondary School Students" invited TWGHs alumni from multiple industries to share experiences and workplace stories through videos. Three TWGHs primary schools took part in the Jockey Club Project Well-being Programme which works to create a positive campus culture and raise feelings of contentment among students, teachers and parents.

TWGHs strives to help students realise their potential through diversified learning experiences. In support of STEM education, we allocated funds to affiliated schools for the acquisition of hi-tech equipment. We organised a drone competition for TWGHs secondary schools jointly with the Hong Kong Drone Sports Association to train students' thinking, computing and problem-solving skills, so they can better cope with challenges brought by scientific innovation. To cultivate creativity, teamwork and leadership, we partnered with the Urban Renewal Authority to run the Young Leaders Programme for the fourth year in a row. To develop sports and artistic talents, we adopt the "expert into the class" concept by inviting different instructors and trainers to teach, and help students explore their interests and strengths. On the topic of strengths and interests, TWGHs Joint Primary School Wushu Team won awards in an open martial arts competition; and we invited Miss CHING Siu Nga, Jessica, TWGHs school alumna and the first race walk athlete of the Hong Kong Team in the Tokyo 2020 Olympic Games, to share her experience as an Olympian with teachers and students. Also, TWGHs Joint Primary School Chorus and Joint Primary School String Orchestra were invited by the Hong Kong String Orchestra to perform at the Youth Music Exchange Concert. Last year also saw the official launch of the "Amazing Curriculum" in TWGHs kindergartens with the objective of encouraging linguistic growth and creativity.

Despite limitations to cross-border exchanges during the pandemic, we arranged various field trips, leadership training, volunteer opportunities, and sharing activities to broaden the horizons of TWGHs Student Ambassadors. Through a hundred scholarships, we continued to sponsor the tertiary studies of academically outstanding but financially challenged TWGHs secondary school graduates. Meanwhile, TWGHs Man Mo Temple Scholarship for Overseas Studies selected an awardee of the academic year 2021/2022 to support his pursuit of a Bachelor's degree at Imperial College London.

TWGHs is committed to strengthening administration and communication in schools. The Group executed instructions issued by the Education Bureau regarding teacher appointments, teacher conduct and national security education, and offered courses on National Security with the objective of ensuring the well-being of our students and building a safe and peaceful learning environment. To foster a positive and harmonious work environment, a Teachers' Liaison Office specialising in enquiry services for TWGHs teaching staff opened in the year under review. Meantime, TWGHs Ho Yuk Ching Educational Psychology Service Centre continued to run the "Project Care" Teachers' Well-being Programme, helping teachers develop positive thinking through activities. Similarly, TWGHs

organised talks and workshops for teachers in the year, as teacher training has always been of paramount concern to us. We also invited community leaders to speak to TWGHs students and teachers, including diplomats from the Commissioner's Office of China's Foreign Ministry in the HKSAR, The Hon. Mrs. LAW FAN Chiu Fun, Fanny, GBM, GBS, JP, and Mr. TANG Ping Keung, PDSM, JP, Secretary for Security. In last September, The Hon. Mrs. LAM CHENG Yuet Ngor, Carrie, GBM, GBS, the Chief Executive, visited TWGHs Lui Yun Choy Memorial College to learn about the school's STEM curriculum, sit in on their Citizenship and Social Development class, and chat with over a thousand students from 18 TWGHs secondary schools about her Policy Address.

In the area of tertiary education, Tung Wah College, in its 11th year, has nurtured over 3,800 graduates who contribute what they have learnt to society. Some graduates in the healthcare field are, moreover, at the frontline of the fight against COVID, fully putting into practice Tung Wah's spirit of selfless care. Tung Wah College has drawn up the developmental gist and strategy of its next five-year plan as it prepares to become a private university. Earlier this year, the Board of Directors made the decision to allocate \$1.08 million to the College's Human Anatomy and Physiology Programme for the acquisition of an Anatomage Table and a BodyMap VR Anatomy Learning System in order that students will be able to verse themselves in the use of advanced medical equipment.

TWGHs adopts a person-centred approach and its community services are developed with the objective of benefiting different groups in our community. In elderly care, TWGHs Lok Ying Outreaching Allied Health Service launched the Jockey Club Support Project for the Elderly with a grant from The Jockey Club Charities Trust, to provide private nursing home residents with teletherapy and social recreational services, to ensure they are well taken care of despite the pandemic. TWGHs also partnered with the Jockey Club Design Institute for Social Innovation at the Hong Kong Polytechnic University to bring "Tung Zai", an interactive voice-response robot, to our elderly centres. "Tung Zai" provides seniors with updates on centre activities and responds to their enquiries. In addition, CookEasy, a TWGHs social enterprise, began offering nutritious soft-food meals to nursing home seniors and physically challenged individuals with swallowing difficulties.

Young people in Hong Kong are full of vitality and courage in their pursuit of dreams. TWGHs, being committed to raising the very young and guiding youth, provides them with the appropriate support to facilitate their integration into the development of Hong Kong and the country. The new Holistic Centre for Youth Development in San Po Kong, currently under renovation, is expected to receive its occupation certificate and apply for the relevant license in the third quarter of this year and services are expected to commence in phases from early 2023. The centre will provide world-class art and cultural facilities, including spaces for performances and activities, a hostel, multi-function rooms, and workspace for start-ups. TWGHs Youth • Entrepreneurship • Empowerment (YEE) programme under the "We Venture" initiative held its launch ceremony last year. The programme disperses start-up grants, runs workshops, and provides legal, accounting and marketing consultancy to help the selected 18 teams of young entrepreneurs equip themselves so they can realise their dreams in Hong Kong or other cities in the Guangdong-Hong Kong-Macau Greater Bay Area. During the year, the Group organised over a hundred activities for young people related to skills upgrading, career guidance and start-up opportunities. Our Cross Centre, with the support of the Beat Drugs Fund, launched the Higher Challenge 2.0 Programme to provide young drug abusers with sports training and accredited coaching courses so they can embark on sports-related careers and live drug-free.

Projects were also launched to complement the government's latest policies. Supported by the Development Bureau, we set up a Geospatial Lab (GeoLab) in Kwun Tong. GeoLab provides GIS computer equipment and consultancy services, organises seminars on the technological information as well as regular talks and practical classes for schools to promote STEM learning. TWGHs also partners with the Urban Renewal Authority to offer services to tenants of buildings under the Lift Modernisation Subsidy Scheme, including stairlift installation, meal ordering and delivery, shopping for basic necessities, and temporary accommodation. The Group's concern for the underprivileged is manifested also in Fortune Library, a supportive network for grassroots living in undesirable conditions, which we established in Tai Kok Tsui; through the resource-sharing platform Jie Yeah, we promote a sharing economy.

TWGHs honours Chinese customs and values the provision of traditional public services. During the pandemic, we organised “Tin Hau Fest! Yaumatei”, TWGHs Joint Temples Mid-year Festival Rites and the Autumn Sacrificial Rites. Although not all ceremonies were open to public, Hong Kong citizens could watch the livestream online and pray for Hong Kong’s prosperity and stability. To promote professional services in temples, the Group supports the Hong Kong Metropolitan University Li Ka Shing School of Professional and Continuing Education in hosting its Professional Diploma in Temple Management Programme. Some of the courses are taught by the Group’s temple service management staff and students are provided with internship opportunities in temples. Outstanding students are awarded scholarships sponsored by the Group.

In keeping with the times, TWGHs rejuvenates traditional activities by giving them a creative twist. Shop by Man Mo Temple, a concept store specialising in temple-related souvenirs, has set up shop in the revitalised Central Market. The shop takes a vibrant approach in the promotion of ancient customs and temple services. MM² Café began offering a venue hiring service last year, and, in collaboration with the Records and Heritage Office, hosted monthly cultural talks that were well received. Meanwhile, adolescents crafted creative products with Wanchai’s Hung Shing Temple as the theme in the first TWGHs Ginny Man Chinese Cultural and Creativity Prize. The Tin Hau Temple Compound in Yaumatei, and one of its components, The School-Yaumatei, are statutory monuments managed by TWGHs. The compound was recommended by the Hong Kong Tourism Board as a key tourist attraction in the West Kowloon Cultural District. The recommendation is expected to enhance interest in local culture and history.

As Hong Kong’s longest-standing charity, the Group shoulders the mission of cultural inheritance, committing itself to the protection, preservation and promotion of its culture and heritage. During the year, an assortment of talks were organised, including, jointly with the Hong Kong Public Libraries, the “Overcoming Hardships – Charitable Organisations and Hong Kong Social Development” series which showcased Tung Wah’s contributions to Hong Kong; and jointly with etnet, the “TWGHs Hong Kong History Root Series: Dr. Joseph TING Talks about Hong Kong History II”, a webinar series that explored the history of Tung Wah’s philanthropic work through themes such as the role of compradors, temples and customs, and typhoons. The TWGHs-edited 2020 publication, *Fallen Leaves Returning to their Roots: A Selection of Archives on the Bone Repatriation Service of Tung Wah Group of Hospitals for Overseas Chinese*, won the Publishing Award (Social Sciences) at the third Hong Kong Publishing Biennial Awards in mid-2021, and became one of 10 books to bag the 14th Hong Kong Book Prize at the end of the year. These laurels are a huge encouragement to the Group’s cultural preservation and documentation efforts. We began the transfer and restoration of medical files from TWGHs Wong Tai Sin Hospital; and conducted a research project on “Nursing Education of Kwong Wah Hospital” in collaboration with the Department of History of Hong Kong Baptist University. We also joined hands again with the Conservation Office of the Leisure and Cultural Services Department to host TWGHs Student Conservation Ambassador Programme, under which 24 TWGHs high school students were given the chance to attend talks on relic conservation and restoration, and paper restoration and mounting workshops, as well as undertake projects on special topics.

TWGHs is proactive in the adoption of eco-friendly measures. Over 80 of our service units have joined the Energy Saving Charter 2021 of the Environment Bureau and the Electrical and Mechanical Services Department (EMSD). A total of 29 schools and community service units received EMSD approval to join the “Solar Harvest - Solar Energy Support Scheme for Schools and Welfare Non-Governmental Organisations” and installed solar power generation systems. 15 secondary schools and 17 affiliated schools participated in the EMSD’s “Green Schools 2.0 - Energy Smart” scheme and the Jockey Club BEAM Plus in Schools Project. Meanwhile, the Group continued to receive recognition for its achievements in emission reduction and energy saving, receiving the “Joint Energy Saving Award” at the CLP Smart Energy Award for the eighth year in a row. The TWGHs administration headquarters was conferred the “Excellent” grade by the 2020/2021 BEAM Plus

Existing Buildings V2.0 Selective Scheme. We also received funding from the Environment and Conservation Fund to implement the Municipal Solid Waste Charging Scheme Trial Programme at six service units.

The *Annual Report* we meticulously compile each year is an important medium of promotion and corporate communication that lets the community know more about the work we do and the outcomes. Our *Annual Report and Photo Album 2020/2021* garnered awards in multiple local and international competitions, including a gold in “Non-Profit Organisation (Print)” plus a silver and three bronzes in the 2021 International ARC Awards; two silvers for cover design in the 2021 Galaxy Awards; an Honourable Mention, the “Excellence Award for Charitable Organisations”, and “Best Environmental, Social and Governance (ESG) Reporting Award – Charity” in the 2021 HKMA Best Annual Reports Awards. In addition, the TWGHs 150th Anniversary Documentary won silver while stationary, flag stickers and related souvenirs of the TWGHs 150th anniversary landed bronze in the 2021 Galaxy Awards.

The trust and credibility the Group has earned in Hong Kong would not have been possible without the devotion and dedication of TWGHs staff. In the spirit of “Embrace Life, Joy at Tung Wah”, we strive to create a happy work environment. Last year, TWGHs received the “Happy Organisation” honour for the eighth consecutive year; we also made the “Best Companies to Work for in Asia (Hong Kong Chapter)” for the seventh year in a row, winning gold again. Under the Equal Opportunity Employer Recognition Scheme of the Equal Opportunities Commission, we were accredited in the categories of “gender equality”, “equality for diverse abilities” and “family status equality”. As Hong Kong’s largest charity and charity employer, TWGHs continued to honour its social responsibility, providing internship opportunities to tertiary students. The Navigation Scheme for Young Persons in Care Services, now in its sixth year, offers employment and training to young people interested in elderly and rehabilitation care. In the past year, the third “PROcruit C - Community Care Practitioner” increased the number of community health consultant positions, enabling graduates to get creative on the job.

Last year, the National People’s Congress passed the Decision on Improving the Electoral System of the HKSAR. TWGHs is an organisation that never hesitates to fulfil its constitutional responsibilities. Authorised representatives of TWGHs, myself included, cast an important vote in the Election Committee Subsector Ordinary Elections in September 2021 and the Legislative Council General Election in December 2021. In doing so, we hope to contribute to “patriots governing Hong Kong” and a political landscape where different social sectors are represented. Following the implementation of the National Security Law in Hong Kong, TWGHs schools were given guidance by TWGHs leadership to draw up measures related to National Security and National Security Education. Since the end of 2021, frontline and back-office staff of all ranks from TWGHs administrative and service units have been arranged to attend the “TWGHs Training Course” taught by lecturers from the Hong Kong Institute for Public Administration. The aim is to enhance understanding of the National Security Law, “One Country, Two Systems” and the Basic Law, Hong Kong’s constitutional development and China’s political landscape.

Looking back at the past year, I feel immensely honoured as Chairman of the Board of Directors of TWGHs, to serve Hong Kong alongside other members of the Board and all the staff of our organisation. On behalf of the Board, I would like to express my heartfelt gratitude to the HKSAR government, the Advisory Board, our predecessors, and of course, our most trusted Tung Wah team. Your support have been instrumental to the excellence we achieved despite a plethora of challenges. I wish the incoming Board of Directors every success under the leadership of the new Chairman, Philip MA, as they uphold the Tung Wah legacy while paving a way for the future, and in doing so, spread the philanthropic spirit of TWGHs far and wide.

Thank you all.