

Corporate Leaflet 機構冊子 2018/2019



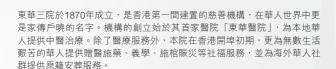


Espousing the Wisdom of the Sage
Advocating the Virtues of Benevolence
Serving and Benefiting the Community with a
Thoughtful Mind and Compassionate Heart

救病拯危 安老復康 興學育才 扶幼導青

To heal the sick and to relieve the distressed, to care for the elderly and to rehabilitate the disabled, to promote education and to nurture the youngsters, and to raise the infant and to guide the youth.

機構簡介 Organisation Introduction



東華醫院、廣華醫院及東華東院於1931年開始由同一董事局統一管理,成為「東華三院」。在這148年來,東華三院一直秉承「救病拯危、安老復康、興學育才、扶幼導青」的使命和承諾,因應社會不斷變遷的需求,持續在本港醫療、教育及社會福利方面開創新里程,迄今已發展成為香港規模最大的慈善服務機構。

Tung Wah Group of Hospitals (TWGHs) is the first charitable organisation founded in Hong Kong in 1870, and a familiar name in the global Chinese community. Beginning with the pioneering Tung Wah Hospital, dedicated to offering Chinese medicine services to the local Chinese in Hong Kong, TWGHs delivered a spectrum of social services to the community, including free medication, education, and burials for the poor, as well as relief for the victims of natural calamities, and repatriation services for overseas Chinese communities.

The name Tung Wah Group of Hospitals was introduced in 1931, when Tung Wah Hospital, Kwong Wah Hospital, and Tung Wah Eastern Hospital were unified under the management of a single Board of Directors. For 148 years, the Group has never wavered from its mission "To heal the sick and to relieve the distressed, to care for the elderly and to rehabilitate the disabled, to promote education and to nurture the youngsters, and to raise the infant and to guide the youth." Advanced alongside the society's changing needs, TWGHs has persistently pioneered and marked significant milestones in Hong Kong's medical, educational and social welfare sectors.



目前,東華三院經常性總開支超過87億元,員工逾15,300人。本院本年度 共有321個服務單位,包括5間醫院、30個中西醫療衞生服務單位、55個 教育服務單位,229個涵蓋安老、家庭、兒童及青少年、復康及公共服務 的社會服務單位,以及兩個肩負守護和保育本地歷史文化重任的檔案及歷 史文化服務單位,分別為東華三院文物館及東華三院何超蕸檔案及文物中 心。

東華三院竭誠為香港市民服務,一直與港人同舟共濟,互相扶持。東華三院 代表的慈善精神,能在不同年代超越宗親、鄉籍、血緣、宗教信仰等界限, 推動社會不斷向前,為香港締造更美好的明天。

Now the largest charitable organisation in Hong Kong, TWGHs operates under an annual expenditure of more than \$8.7 billion, with over 15,300 staff members, and 321 service centres, including 5 hospitals, 30 Chinese and Western medicine treatment and health management centres, 55 education service units, and 229 community service centres that cover elderly, youth and family, rehabilitation and traditional services, as well as 2 records and heritage service units, namely, Tung Wah Museum and TWGHs Maisy Ho Archives and Relics Centre, with an aim to protect and preserve local traditional and historical culture.

Throughout Hong Kong's remarkable history, TWGHs has wholeheartedly served and stood by the city's people through every challenge and circumstance. A dependable symbol of benevolence that transcends boundaries of clan, citizenship, kindred and religion, "Tung Wah Spirit" helps propel the continuous development of the society for the betterment of Hong Kong community.





中西醫療衞生服務 (包括5間醫院) Chinese and Western Medical and Health Services (including 5 hospitals)	35
教育服務 Education Services	55
Community Services	229
歷史文化保育 Cultural Heritage and Preservation	2
總數 Total	[@] 321
員工人數 Number of Staff	
醫院	
Hospitals	*5,856
非醫院△ Non-hospital	#9,473

經數 Total	15,329
醫院員工人數 Number of Hospital Staff	
醫生 Doctors	*494
護理人員 Nurses	*2,053
專職醫療人員 Allied Health Professionals	*579
行政及支援職系人員 Administration and Supporting Staff	*2,730
總數 Total	*5,856

除特別標示外,資料截至2018年6月 Figures as at June 2018 unless specified

資料截至2018年4月1日
 Figures as at 1 April 2018

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- * 資料截至2017年12月 Figures as at December 2017
- △ 員工編制(包括非常任職位) Staff establishment (including time-limited posts)
- " 資料截至2017年11月30日 Figures as at 30 November 2017



★ 中西醫療衞生服務

Chinese and Western Medical and Health Services

東華三院秉承贈醫施藥傳 統,發揚「救病拯危」精神, 致力為市民提供優質的中西 醫療衞生服務,旗下共有35 個醫療衞牛服務單位。

免費醫療服務

本院一直為有需要市民提 供免費病床、中西醫普通科 門診及西醫專科門診服務, 每年受惠人數約100萬人 次,2018/19年度撥備預算 為7.100萬元。

醫院服務

本院董事局诱過醫院管治 委員會積極參與管理屬下5 間醫院,分別為東華醫院、 **廣華醫院、東華東院、東華** =院董大仙醫院及東華=院 馮堯敬醫院,病床數目共有 2.644張。

為配合現代化醫療及服務發 展趨勢,各醫院正進行不同 的服務完善計劃,其中廣華 醫院重建項目預計於2025 年完成;東華醫院會加強緊 急藥物供應服務;東華東院 將全面翻新眼科病房,並引 入多項「長者友善」的設計。 東華三院黃大仙醫院已開展 行人天橋及升降機工程,為 病人、訪客及員工提供無障 礙環境。東華三院 馮堯敬醫 院將會繼續積極參與晚期醫 護服務,以及推展 「支援長 者離院綜合服務」,讓長者 離院後有足夠的支援,減低 再次入院的機會。

中醫服務

東華三院致力為市民提供優 質的中醫服務,積極培訓本 地中醫畢業生,並進行中醫 藥臨床科研。本院推動多項

Upholding the long-standing tradition of free medical services and the spirit of "healing the sick and relieving the distressed", TWGHs is committed to providing residents with quality Chinese and Western medical and health services through its 35 healthcare centres.

Free Medical Services

The Group has been offering free inpatient beds, free Chinese and Western medicine general outpatient services, and free Western medicine specialist outpatient services to people in need - with around 1 million attendances every year. The estimated expenditure for free medical services for 2018/19 is \$71 million

Hospital Services

The TWGHs Board of Directors takes an active role in managing the Group's 5 hospitals through the Hospital Governing Committees, including Tung Wah Hospital, Kwong Wah Hospital, Tung Wah Eastern Hospital, TWGHs Wong Tai Sin Hospital and TWGHs Fung Yiu King Hospital, providing 2,644 inpatient beds in total.

To cope with modern healthcare and service needs, our 5 hospitals are carrying out different projects to enhance their services. Kwong Wah Hospital is scheduled to complete its Redevelopment Project in 2025. Tung Wah Hospital is strengthening its emergency drug supply services and Tung Wah Eastern Hospital will fully renovate the ophthalmic ward with elderly-friendly design features. TWGHs Wong Tai Sin Hospital has commenced the construction of a link bridge and lift tower to provide a barrier-free environment to patients, visitors and staff members. In addition, TWGHs Fung Yiu King Hospital will continue to participate actively in the End-of-Life Programme and promote the "Integrated Care and Discharge Support for Elderly Patients" programme with an aim to provide sufficient support to the discharged elderly for minimising the chance of hospital re-admissions.

Chinese Medicine Services

The Group is dedicated to rendering high-quality Chinese medicine services to the public, providing training for local Chinese medicine degree graduates. and conducting evidence-based clinical researches



計劃,當中包括中西醫結合門診和住院服務,將駐院中醫服務延伸至社區,以及在 要多醫院病房、長者日間中 更多醫院病房、長者日間中 心及安老院舍等推廣中醫藥 服務。

此外,東華三院李恩李鎏麟 父子中央煎藥中心於2016年 正式啓用,為市民提供便利 的中藥煎藥及派遞服務。於 2017年6月,本院在荔枝角 成立中醫診所,繼續擴展其 社區中醫藥服務,方便市民, 尤其在職人士就診。

健康普查、診斷及治療 服務

內視鏡中心及綜合診療中心 又引进肝臟纖維掃描儀。可準 解理上脂肪肝、肝纖維化的程度。中心亦於 內增加38種藥物及17項化驗 服務,以提高診斷及治療的 成效,包括糖尿病、高血壓疾 高血脂、骨質疏鬆症、免疾病等 疾病。風濕及腸道疾病等 疾病。

東華三院綜合診斷及醫療中心積極推動公共健康,開設心 臟事料診所,參與骨質健康計劃,並為職業足球及籃球員進 行身體檢查。由於季節性流程 使感冒近千在香港的活躍學生 的健康,綜合診斷及醫療中心 推行「季節性流感疫苗接種先 in Chinese medicine. TWGHs launches numerous programmes in its Chinese medicine services, namely, the launch of inpatient and outpatient integrated Chinese and Western medicine services, bringing Chinese medicine services from hospital based into the local community; and extending existing Chinese medicine services to more hospital inpatients, and clients in elderly homes and day care centres.

Meanwhile, the TWGHs Lee Yan & Lee Yuk Lun, JP, Father & Son Centralized Decoction Centre, which was opened in 2016, is now providing decocting and delivery services. The Group also established its Chinese medicine community clinic in Lai Chi Kok in June 2017 to make services more accessible to the general public, and in particular, the working group.

Screening, Diagnostic and Treatment Services

TWGHs Endoscopy Centre (EC) providing colonoscopy, gastroscopy and screening services came into operation in 2017 to identify colorectal cancer for early treatment. The EC, together with TWGHs Integrated Diagnostic and Medical Centre (IDMC) and TWGHs Computed Tomography Imaging Centre, have actively participated in the "Colorectal Cancer Screening Pilot Programme" launched by the HKSAR Government by providing through-train colorectal cancer screening services, including primary care doctor services, colonoscopy services and computed tomography colonography services.

EC and IDMC are now equipped with the Fibroscan System which can detect liver steatosis, fibrosis and cirrhosis with high sensitivity and accuracy. The Centres also added 38 types of medicines and 17 kinds of laboratory investigations in order to increase the effectiveness of the diagnosis and treatment of various diseases, such as diabetes mellitus, high blood pressure, hyperlipidaemia, osteoporosis, autoimmune, rheumatic and bowel diseases.

IDMC endeavors to promote public health by operating the Cardiac Specialist Clinic, participating in bone health programme and providing medical examinations for professional football and basketball players. In recent years, seasonal influenza activity has been on the rise in Hong Kong. In view of this, IDMC has organised the "Pilot On-site Seasonal Influenza Vaccination Programme" and arranged a medical and nursing team to provide on-site seasonal influenza vaccination to students at TWGHs Lo Yu Chik Primary School in order to protect students' health by

導計劃」,安排醫護團隊到東 華三院羅裕積小學為學生接 種季節性流感疫苗,以預防流 感及其併發症,並減低流感在 學校及社區爆發的風險。

東華三院兩間婦女健康普查 部近年致力提升乳癌篩檢服 務,擴展三維立體乳房X光斷 層造影服務,並引入3D斷層 定向引導活組織檢查,以提供 優質及適時的診斷,讓婦女及 早發現別房疾病。

此外·本院會繼續提升轄下的 血液透析中心·為更多末期腎 衰竭病人提供優質的血液透 析服務。 preventing seasonal influenza and its complications and reducing the risk of influenza outbreaks in schools and the community.

The 2 TWGHs Well Women Clinics have been enhancing their breast screening services in recent years. With an expanded Breast Tomosynthesis service and a new service of Tomosynthesis-guided breast biopsy, the clinics are geared to the needs of quality and timely diagnosis of breast diseases.

Moreover, the TWGHs Haemodialysis Centre will continue to optimise its service, with a clear mission of helping more patients with renal failures.

復康及牙科服務

本院鋭意改良復康服務,提供適時及專業的物理治療、 職業治療和醫護指導服務。 本院重視社區對牙科服務的 需求,開設適合長者用人工和輸行 別需要人士和輸積極響應 的牙科診所,並積極響應 的可科 籌辦的社區牙科服務 計劃。

Rehabilitation and Dental Services

The Group is dedicated to refining its rehabilitation services by providing the public with timely and professional physiotherapy, occupational therapy, and medical guidance. In response to the rising needs of dental services in the community, the Group has set up dental clinics with facilities catering to the elderly, patients with special needs and wheelchair users. Meanwhile, the Group joins and supports various community dental service programmes initiated by the Government.

^病床數目

服務單位	Services Units	^No. of Beds	
醫院服務	Hospital Services		
東華醫院	Tung Wah Hospital	532	
廣華醫院	Kwong Wah Hospital	1,082	
東華東院	Tung Wah Eastern Hospital	256	
東華三院黃大仙醫院	TWGHs Wong Tai Sin Hospital	561	
東華三院馮堯敬醫院	TWGHs Fung Yiu King Hospital	213	
總數	Total	2,644	
入院人次	Admission	^統計數字 ^Statistics 145,141	
手術宗數	Number of Operations	29,339	
門診人次	Outpatient Department Attendance	791,288	
急症室人次	Accident and Emergency Department	132,780	

Attendance



Haemodialysis Centre

Rehabilitation Centre

Outreaching Dental Services for Elderly

Dental Clinics

單位數目

^ 2017年1月至2017年12月數字 Figures from January 2017 to December 2017

- 2017年4月至2018年3月數字 Figures from April 2017 to March 2018
- @ 於2017年6月投入服務 In operation since June 2017
- 為總劑數 Total dosage

復康中心

牙科診所

長者牙科外展服務



4.442

1.903

18.667

5.903

3

預約及查詢電話 Appointment and Enquiry Hotlines

中醫專科門診	Chinese Medicine Specialist Outpatient Services	
廣華醫院/油麻地	Kwong Wah Hospital / Yau Ma Tei	3742 0333
東華醫院 / 上環	Tung Wah Hospital / Sheung Wan	2589 4700
東華三院黃大仙醫院 / 黃大仙	TWGHs Wong Tai Sin Hospital / Wong Tai Sin	2354 3000
東華東院 / 銅鑼灣	Tung Wah Eastern Hospital / Causeway Bay	2162 6363
東區醫院 / 柴灣	Pamela Youde Nethersole Eastern Hospital / Chai Wan	3197 2000
中醫普通科門診	Chinese Medicine General Outpatient Services	
廣華醫院	Kwong Wah Hospital	2359 7338
東華醫院	Tung Wah Hospital	2517 2219
中醫流動診所/指定地點	Chinese Medicine Mobile Clinics / Designated Locations	8137 0299
東華三院中醫診所 (荔枝角)	TWGHs Chinese Medicine Clinic (Lai Chi Kok)	3163 1555
東華三院中醫外展服務 / 指定地點	TWGHs Chinese Medicine Outreaching Services / Designated Locations	2859 7685
中西醫結合健康管理 (上醫館) / 廣華醫院	Integrated Chinese and Western Health Management Services / Kwong Wah Hospital	3517 7622
李恩李鋈麟父子中央煎藥中心	Lee Yen & Lee Yuk Lun, JP, Father & Son Centralized Decoction Centre	3955 8208
中西醫結合治療中心 / 服務	Integrated Chinese and Western Medicine Treatment Centres / Services	
王澤森治療中心 / 廣華醫院	Wilson T.S. Wang Treatment Centre / Kwong Wah Hospital	3517 7622
王李名珍治療中心/東華醫院	Sophia Wang Treatment Centre / Tung Wah Hospital	2589 8244
王丘玉珊治療中心 / 東華三院馮 堯敬醫院	Sandy Wang Treatment Centre / TWGHs Fung Yiu King Hospital	2589 4722
東華三院黃大仙醫院治療服務	TWGHs Wong Tai Sin Hospital Treatment Services	2354 3000
東華東院治療服務	Tung Wah Eastern Hospital Treatment Services	2162 6363
健康普查、診斷及治療服務	Screening, Diagnostic and Treatment Services	
廣華醫院婦女健康普查部	Kwong Wah Hospital Well Women Clinic	2782 1773
東華東院婦女健康普查部	Tung Wah Eastern Hospital Well Women Clinic	2915 7555
綜合診斷及醫療中心/廣華醫院	Integrated Diagnostic and Medical Centre / Kwong Wah Hospital	2332 6625
內視鏡中心/北角	Endoscopy Centre / North Point	3427 9254
電腦掃描中心 / 廣華醫院	Computed Tomography Imaging Centre / Kwong Wah Hospital	3517 7721
血液透析中心/廣華醫院	Haemodialysis Centre / Kwong Wah Hospital	3517 7638
復康及牙科服務	Rehabilitation and Dental Services	
復康中心/廣華醫院	Rehabilitation Centre / Kwong Wah Hospital	2783 8586
牙科診所/廣華醫院	Dental Clinic / Kwong Wah Hospital	2332 9737
何玉清社區牙科診所 / 上環	Ho Yuk Ching Community Dental Clinic / Sheung Wan	2581 0221
施黃瑞娟紀念牙科中心 / 北角	Carrie Sze Memorial Dental Centre / North Point	3585 8416
長者牙科外展服務 / 指定安老院舍	Outreaching Dental Services for Elderly / Designated Elderly Homes	2581 0227



★ 教育服務

Education Services

東華三院一貫的辦學精神是 為社會提供完善及多元化的 教育服務,推動「全人教育」, 讓兒童及青少年盡展所長, 成長後回饋社會。東華三院 旗下洪有55個教育服務、小學 學、幼稚園及特殊學校、學 生總數為26,167名。 TWGHs' mission in education is to provide comprehensive, multifarious education services for children and young people, enabling them to develop their full potential and eventually, to serve the community. TWGHs operates 55 education service units which cover tertiary education, secondary education, primary education, kindergartens and special schools with a total student population of 26.167.

專上教育

東華學院致力培育具備「才·智·承諾」的優秀人才·開辦多個受香港學術及職業資歷評審局認可的學士和副學位課程。於2017年9月·學院共有學生2,504名。學院成立至今共培育逾1,400名畢業生。

Tertiary Education

As for tertiary education, Tung Wah College has offered a wide range of bachelor's degree and sub-degree programmes accredited by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications in order to nurture youngsters with "Talent · Wisdom · Commitment". The College enrollment totaled 2,504 in September 2017. Over 1,400 students have graduated from the College since its inception.

中學及小學

東華三院辦有18所中學及 14所小學。在2017/18學年, 本院共有11,511名中學生及 8,092名小學生。本院屬下 中小學因應社會需求及學 生的興趣和能力,開設多元 化課程,為學生升學及就業 做好準備,培養多方面的個 極好達職。但灣致全面的個人 發展。

Secondary and Primary Education

TWGHs operates 18 secondary schools and 14 primary schools. In the 2017/18 academic year there were totally 11,511 secondary students and 8,092 primary students. Both TWGHs secondary and primary schools cover a variety of subjects that meet social demand as well as different interests and capabilities, preparing students for higher education and career development so that they can achieve whole-person, multi-dimensional growth.

幼兒教育

東華三院辦有16所幼稚園,在2017/18學年共有學生3,775名。各幼稚園均設有班日及全日班·並分為幼兒班的民班。本院幼稚園以下達構式學基礎,採用「倉庫理論「主題教學」、「主題教學」、「主題教學」、「音學軍方法、培育學重多方面潛能。

Kindergarten Education

TWGHs operates 16 kindergartens with a total of 3,775 students in 2017/18 academic year. TWGHs kindergartens offer bi-sessional and whole-day schooling at nursery, lower kindergarten and upper kindergarten levels. The curriculum is derived from "Constructive Learning". "Picture Book Teaching", "Thematic Teaching" and "Project Approach" have been adopted to cultivate the potential of students.

Special Education

東華三院辦有兩所設有住宿 服務的特殊學校,兩校均設 有小學部及中學部,為年齡

介平6至18歲的輕度及中度 智障學童提供教育服務,共 有學生285名。除一般學科 外,兩校提供不同的個別治 **瘴**及小組訓練服務。

學生輔導服務

本院設有學生輔導部,由教 育或臨床心理學家為學校提 供直接輔導、諮詢和支援服 務,以照顧學生的不同教育 需要,臻善教育服務。

TWGHs operates 2 special schools with boarding sections, which offer both primary and secondary education for 285 students with mild and moderate intellectual disabilities, aged from 6 to 18. In addition to general subjects, individual therapy and groupbased training services are provided by both schools.

Student Guidance and Counselling Service

In a bid to improve education services and cater for diverse educational needs, the Student Guidance and Counselling Section provides direct guidance, consultation, and support services to students through educational or clinical psychologists.

服務單位	Services Units	單位數目 No. of Centres	*學生人數 No. of Students
東華學院	Tung Wah College	1	2,504
中學	Secondary Schools	18	11,511
小學	Primary Schools	14	8,092
幼稚園	Kindergartens	16	3,775
特殊學校	Special Schools	2	285
教育心理服務中心	Educational Psychology Service Centre	1	-
將軍澳才藝教育中心	Tseung Kwan O Talent Education Centre	1	-
音樂學院	Academy of Music	1	-
Kidenza	Kidenza	1	-
總數 Total		55	26,167

截止2017年9月30日 As at 30 September 2017

教育服務 **Education Services** 何玉清教育心理服務中心 **2254 0501** Ho Yuk Ching Educational Psychology Service Centre 將軍澳才藝教育中心_____ **\$\sqrt{2706 1336}** Tseung Kwan O Talent Education Centre 音樂學院 _____ 2971 0718 Academy of Music 2997 1393

* 社會服務

Community Services

東華三院以「優質照顧,全 人發展」為服務目標,透過 229個服務單位,為市民提 供多元化的社會服務。 With its commitment to "Quality Care, Holistic Development", TWGHs provides a wide range of community services to the public through its 229 service centres.

安老服務

東華三院透過轄下65個安老服務單位為長者提供社區支援及院舍服務,讓他們安享富尊嚴及愉快的生活。

青少年及家庭服務

東華三院轄下青少年及家庭 服務包括日間幼兒服務家兒庭 童住宿服務、青門輔導服務及務務。 學校社會工作、學生輔導用 務及輔導熟線。 學內共要的 個服務單少,為有需供的 個、青少年及家庭提供適會。 的照顧,輔導及發展機會。

東華三院一向致力協助殘疾 人士在身體機能、心智及社 交能力上的發展。本院透過 轄下49個復康服務單位,為 殘疾人士提供復康服務,以 及為其家配益教育,協助復 康者融入社群。

社會企業

東華三院營辦22個社會企業,讓社會上的弱勢社群獲得各種培訓及就業機會,助 他們自力更生。

公共服務

東華三院致力提供高質素的 公共服務以滿足市民對傳統 祭祀、殯儀服務及殮葬設施 的需要。服務主要分為去 像、廟祀及務第位,所得收 管理18個服務單位,所得收 入均作東華三院慈善用途。

Elderly Services

TWGHs aims to help the elderly lead a dignified and happy life through a variety of community support and residential services offered by 65 elderly service centres.

Youth and Family Services

TWGHs youth and family services cover day care services for infants and pre-school children, residential services for children and young people, integrated services for family and young people, specialised counselling services, school social work and student guidance services and hotline services. A total of 75 service centres offer caring support, counselling and development opportunities for children, young people and families in need.

Rehabilitation Services

TWGHs has been active in rendering rehabilitation services to promote the development of the physical, mental and social capabilities of people with disabilities. A total of 49 service centres offer a wide range of rehabilitation services to people with disabilities including counselling services to their family members and community education programmes to enhance social integration.

Social Enterprises

TWGHs operates 22 social enterprises to provide vocational training and job opportunities for the socially disadvantaged, helping them achieve self-reliance.

Traditional Services

TWGHs provides 3 main streams of quality traditional services, through 18 service centres, to meet the local community needs for funeral services, ritualistic services and coffin home services. All income generated is used for charitable purposes.



名額/會員人數/個案宗 數/處理來電/服務時數/ 創造聯位/管理項目 Capacity / Membership/ No. of Cases / No. of Calls/ 單位數目 No. of Service Hours/

服務單位		No. of Centres	Items Managed
安老服務	Elderly Services		
提供持續照顧的護理 安老院	Care and Attention Homes Providing Continuum of Care	9	1,901
轉型為提供持續照顧的 安老院	Conversion Homes Providing Continuum of Care	13	△997
護養安老院	Residential Care Homes for the Elde	rly 4	482
長者地區中心及長者 鄰舍中心	District Elderly Community Centres and Neighbourhood Elderly Centres	10	[△] 10,217
長者日間護理中心	Day Care Centres for the Elderly	11	△639
綜合家居照顧服務	Integrated Home Care Services	3	△994
改善家居及社區 照顧服務	Enhanced Home and Community Care Services	5	△1,054
專門服務	Specialised Services	10	△19,884
青少年及家庭服務	Youth and Family Services		
家庭及兒童福利服務	Family and Child Welfare Services	21	135,368
日間幼兒服務	Day Nursery Services	15	2,116
兒童及青少年特殊 教育及訓練服務	Special Education and Training Services for Children and Youth	7	9,641
青少年及家庭綜合 服務	Integrated Services for Family and Young People	11	50,171
就業服務	Employment Services	6	2,280
食物援助服務	Food Assistance Services	3	⁰ 94,253
專業輔導服務	Specialised Counselling Services	12	73,773

[△] 截至2017年12月31日的名額/會員/個案數字/處理求助來電宗數 Capacity/membership/number of cases handled/number of calls handled as at 31 December 2017



^{◇ 2017}年1月1日至12月31日的總服務人次 Total number of people served from 1 January to 31 December 2017



Service Centres

服務單位

名額/會員人數/個案宗數/ 處理來電/服務時數/ 創造職位/管理項目 Capacity / Membership/ No. of Cases / No. of Calls/ No. of Service Hours/ Jobs Created/ Items Managed

單位數目

No. of

Centres

復康服務	Rehabilitation Services		
日間活動中心	Day Activity Centres	10	680
綜合職業復康服務 中心及工場	Integrated Vocational Rehabilitation Services Centres and Workshop	5	854
殘疾人士社區支援 服務	Community Support Services for People with Disabilities	3	[⊕] 2,000
社區復康服務	Community Rehabilitation Services	2	4,000
復康教育及培訓	Rehabilitation Education and Training	1	△2,720
殘疾人士藝術訓練 及發展	Art Training and Development for People with Disabilities	1	1,200
嚴重智障人士宿舍	Hostels for Severely Mentally Handicapped Persons	10	[#] 584
中度智障人士宿舍	Hostels for Moderately Mentally Handicapped Persons	5	#323
輔助宿舍	Supported Hostel	1	#31
嚴重殘疾人士護理院	Care and Attention Homes for Severely Disabled Persons	4	°#200
視障人士護理安老院	Care and Attention Homes for Aged Blind	6	340
長期護理院	Long Stay Care Home	1	[@] 170
社會企業	Social Enterprises		
社會企業	Social Enterprises		*590 §4個社會企業項目 4 social enterprise ects)
公共服務	Traditional Services		
殯儀及殮葬服務	Funeral and Burial Services	4	7 (禮堂/halls) 24 (靈寢室/ reposing rooms) and 8,611 (先人厝存位置/ repository places)
廟宇及祭祀服務	Temples and Ritualistic Services	14	12 (廟宇/temples), 205 (檔/stalls) and 8,770 (牌位/plagues)
[⊕] 增設兩個日間暫托名额 Additional 2 day resp.△ 截止2017年12月31日		人數	O,770 (种印/piaques)

另附設39個短暫住宿名額 Additional 39 residential respite service places attached 附設5個日間護理名額

5 day care places included

as at 31 December 2017

另設10個日間服務名額 Additional 10-day service places provided

22個社會企業及4個社會企業項目所創造的職位 Jobs created by 22 social enterprises and 4 social enterprise projects

Number of participants joining the courses, workshops and placements from different professions



社會服務熱線 Community Service Hotlines

芷若園危機支援熱線 CEASE Crisis Hotline	
「同•一線」24小時支援性小眾熱線 "PRIDE LINE" 24-Hour Supporting Hotline for Sexual Minorities	2217 5959
東華關懷熱線	📞 2548 0010
Tung Wah Cares Hotline	
債務輔導熱線	📞 2548 0803
Debt Counselling Hotline	
財聆通財務輔導熱線	\$2548 8411
Financial Relief and Counselling Line	
問題賭博輔導熱線	、 1834 633 (按1字 / Press 1)
Problem Gambling Counselling Hotline	
濫藥輔導熱線	\$2884 1234
Psychotropic Substance Abuse Counselling Hotline	
酗酒輔導熱線	\$2884 9876
Alcohol Abuse Counselling Hotline	
戒煙輔導熱線	\$\ 1833 183 (按2字 / Press 2)
Smoking Cessation Counselling Hotline	
多重成癮問題輔導服務專線	2827 1000
Multi-addiction Counselling Service Hotline	
殯儀諮詢服務熱線	2303 1234
Funeral Services Hotline	



★ 歴史文化服務

Cultural Heritage Services

With a long history in Hong Kong which also reflect the societal development of the city, the Group established the Records and Heritage Office in 2010 to strengthen its commitment to heritage conservation. The Office preserves and promotes the heritage of TWGHs, explores TWGHs' role in connecting Chinese communities worldwide, as well as develops Tung Wah Museum and TWGHs Maisy Ho Archives and Relics Centre under its charge as significant resources centres in studying the history of Hong Kong, modern China, world Chinese and the world. Furthermore, the Office takes up a pioneering role in local heritage preservation.

東華三院文物館

Tung Wah Museum

Tung Wah Museum on Waterloo Road is originally the Main Hall Building of Kwong Wah Hospital established in 1911, which is the first hospital in Kowloon and the New Territories. In 1970, to celebrate the centenary year of the Group, the Kwong Wah Hospital's Main Hall Building was converted into Tung Wah Museum for preserving the Group's invaluable archives and relics. The Museum has been opened to the public since 1993 and was declared a monument by the Government on 12 November 2010.

東華三院何超蕸檔案及 文物中心

位於葵涌的東華三院何超蕸 檔案及文物中心於2016年 3月啟用,負責收集、修復 整理和保存東華三院的歷 6,800平方呎,內設檔案庫 文物庫、修復室、數碼工作 室及閱覽室。

TWGHs Maisy Ho Archives and Relics Centre

Opened in March 2016 and with a total area of 6,800 square feet, TWGHs Maisy Ho Archives and Relics Centre is responsible for collecting, conserving, organising and preserving archives and relics of the Group. Located in Kwai Chung, the Centre houses an archives repository, a relic repository, a conservation room, a digital studio and a reading room.





戊戌年董事局成員 Board of Directors 2018/2019

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第一副主席 蔡榮星博士

第二副主席 文頴怡小姐

第三副主席 譚鎮國先生

第四副主席 馬清揚先生

第五副主席 章浩文先生

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鄔翁嘉穗女士 徐明華先生

曾慶輝先生

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3rd Vice-Chairman Mr. TAM Chun Kwok, Kazaf

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5th Vice-Chairman Mr. WAI Ho Man, Herman

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Mrs. FAN TSANG Hei Man, Dennia
Mrs. CHEN HUANG Yanjun, Selena
Ms. TANG Ming Wai, Mandy
Mr. LEE Chak Hol, Michael
Mr. TSENG Hing Fai, Felix

Mrs. WU YUNG Ka Shui, Virginia

Mr. CHOI Meng Wa



★ 請支持我們,共同為社會出一分力! Please support our work for the community!

隨著社會對民生服務的需求日增,東華三院需要你慷慨支持,以助我們持續發展醫療衛生、教育及社會服務,讓有需要的市民得到適切照顧。年內由東華三院主辦各項籌募活動的直接開支,已獲東華三院董事局及冠名贊助人全數贊助,並一如以往不會從每項活動籌得的公眾善款中扣除行政費用,確保公眾善款會全部撥用於東華三院服務,讓市民每分每毫的善款發揮最大效能,令更多有需要的人士受惠。

With the increasing demand for social services, TWGHs relies on the generosity of donors to sustain its medical and health, education, and community services for people in need. The Group's enduring and important mission is only possible through the community's support, with every dollar indispensable. All direct expenses of fund-raising events organised by TWGHs are sponsored by TWGHs Board of Directors and Title Patrons of the events. In addition, administrative costs will not be deducted from the donations of the general public as usual, to ensure all public donations will go to the Group's services. Therefore, TWGHs is able to maximise the use of public donations for the benefits of the needy.

關懷弱勢社群,建立關愛社會,請經下列途徑支持本院工作: We appreciate and welcome your donations and support through the following channels:

- 全年捐款熱線 Donation hotline: 1878 333
- 於本院網頁www.tungwah.org.hk下載捐款表格,或透過信用卡、PayPal 或八達通進行網上捐款
 Visit www.tungwah.org.hk to download a donation form, or to make an online
 - Visit www.tungwah.org.hk to download a donation form, or to make an online donation via credit card, PayPal or Octopus
- 於全港任何一間7-11或OK便利店直接捐款
 Donate directly at any 7-Eleven or Circle K outlet in Hong Kong
- 於東華三院WeChat微信捐款
 Donation through TWGHs WeChat account (WeChat ID: Tung_Wah_Group)
- 存款至東華三院於中國銀行(香港)、交通銀行香港分行、東亞銀行、 花旗銀行、恒生銀行及滙豐銀行的帳戶
 Deposit your donations to TWGHs' bank accounts at Bank of China (Hong Kong), Bank of Communications Hong Kong Branch, Bank of East Asia, Citibank, Hang Seng Bank, and HSBC
- 親臨香港上環普仁街12號東華三院黃鳳翎紀念大樓3樓東華三院籌募科 Visit the Fund-raising Division of TWGHs in person 3/F, TWGHs Wong Fung Ling Memorial Building, 12 Po Yan Street, Sheung Wan, Hong Kong



★「東華之友」月捐計劃

"Friends of Tung Wah" Monthly Donation Scheme

「東華之友」月捐計劃透過來自善長每月的定額捐款收入,讓東華三院 可持續發展醫療衛生、教育和社會服務,令更多有需要人士得到幫助。 此外,相關收益亦會用於保育和推廣本院及香港歷史文化。

The Scheme encourages monthly donations, which contribute to the sustainable development of TWGHs' numerous medical and health, education and community services for the disadvantaged. It also supports the preservation and promotion of the history and cultural heritage of TWGHs and Hong Kong.

		每月捐助金額 Monthly Donation Amounts			
捐助項目 Scope of Donation		\$200	\$500		
Medi	衍生服務 cal and Services	1年便可資助1名小兒腦癱住院病人接受8次免費中西醫結合針炎治療。 Your annual donation can support an infantile cerebral palsy in-patient to receive 8 free integrated medicine acupuncture treatments.	1年便可資助1名賢袞竭病人接受20次血液透析 (洗血) 治療。 Your annual donation can provide subsidy for a renal failure patient to receive 20 haemodialysis treatments.		
	引服務 on Services	1年便可資助1名讀寫障礙學生 接受10節的初階英語認讀訓練。 Your annual donation can support a student with dyslexia to have a 10-session elementary English reading training.	1年便可資助1名自閉症學童 接受14節的社交技巧訓練。 Your annual donation can support a student with autism to have a 14-session of social skills training.		
Comi	會服務 munity vices	1年便可資助48名懷疑有記憶問題的長者接受初步評估,以及早診治認知障礙症。 Your annual donation can support 48 elders suspected with memory problems to have preliminary assessment for early treatment of dementia.	1年便可資助120名懷疑有記憶問題的長者接受初步評估,以及早診治認知障礙症。 Your annual donation can support 120 elders suspected with memory problems to have preliminary assessment for early treatment of dementia.		
文化 Historica and C	檔案及 比保育 al Archives Cultural rvation	1年便可資助東華三院文物館製作 1,500個歷史文獻數碼檔案,以 保存東華三院及香港的歷史。 Your annual donation can support the production of 1,500 digital files of historical archives in the Tung Wah Museum for preserving the history of TWGHs and Hong Kong.	5年便可資助東華三院文物館 修復1幅歷史牌匾。 Your 5-year donation can support the restoration of a historical plaque in Tung Wah Museum.		



致:香港上環普仁街12號

東華三院籌募科 查詢電話: 1878 333 圖文傳真: 2559 6835

圖文傳真: 2559 6835 網址: www.tungwah.org.hk 電郵: frd@tungwah.org.hk

To: Fund-raising Division
Tung Wah Group of Hospitals
12 Po Yan Street, Sheung Wan, Hong Kong
Tel: 1878 333 Fax: 2559 6835
Website: www.tungwah.org.hk
Email: frd@tungwah.org.hk

「東華之友」月捐計劃 "Friends of Tung Wah" Monthly Donation Scheme
□ 本人 / 機構樂意成為「東華之友」,每月定額捐款: I / We would like to be a "Friends of Tung Wah" and make a monthly donation of: □ HK\$1,000 □ HK\$500 □ HK\$300 □ HK\$200 □ HK\$
□ 本人 / 機構樂意作一次性捐助: I / We would like to make a one-off donation of: □ HK\$1,000 □ HK\$800 □ HK\$500 □ HK\$300 □ HK\$
捐款方法 Donation methods:
□ 銀行戶口自動轉帳(自動轉帳授權書將於稍後奉上·毋須手續費。只適用於每月捐款) Please debit my bank account through autopay (An Autopay (Direct Debit) Authorisation For will be sent by post and no handling fee will be charged. For monthly donation ONLY)
□ 信用卡捐款(適用於每月及一次性捐款) □ VISA □ 萬事達卡 MasterCard Please debit my credit card account (For monthly and one-off donation) (信用卡捐款可傳真本表格至2559 6835 Credit card donation could be made by faxing the form to 2559 6835)
信用卡號碼 Card number
持卡人姓名 Cardholder's name
有效期至 月 年 Valid until MMYY
持卡人簽署 Signature of cardholder
□ WeChat微信捐款 (適用於一次性捐款) WeChat Donation (For one-off donation ONLY) 請以右方的WeChat ID或二維碼搜尋東華三院WeChat微信戶口。 Please search for TWGHs by our WeChat ID or QR code on the right.
□ 網上捐款(適用於一次性捐款)Online Donation (For one-off donation ONLY)
請登入東華三院網頁www.tungwah.org.hk使用信用卡、PayPal或八達通捐款。網_ 捐款不用交回此表格。
Please visit our website www.tungwah.org.hk to donate through credit card, PayPal of Octopus. Please do not post this form after online donation.
□ 支票(適用於一次性捐款)Cheque (For one-off donation ONLY)
支票號碼 Cheque number:



□ 銀行捐款 (適用於一次性捐款) Payment via Bank (For one-off donation ONLY)

請將捐款直接存入以下銀行各分行的「東華三院」專戶,並將存款收據正本連同此 填妥的表格寄回本院,以便發出正式收據。

Please deposit your donation directly to the following "Tung Wah Group of Hospitals" bank accounts and send together with this completed form by post for issuing a donation receipt.

- · 滙豐銀行 HSBC
- A/C no. 004-502-301302-001
- 中國銀行(香港)Bank of China (Hong Kong)
 - A/C no. 012-875-0-024935-9
- 交通銀行香港分行 Bank of Communications Hong Kong Branch A/C no. 027-537-930-76188
- 恒生銀行 Hang Seng Bank
 A/C no. 024-280-402660-001
- 東亞銀行 Bank of East Asia
 A/C no. 015-514-40-33666-1
- 花旗銀行 Citibank HongKong A/C no. 006-391-085-55346

善長資料 Donor's information:

善長及鳴謝芳名 Donor's name for acknowledgement		
捐款收據芳名 Name on receipt		先生/小姐/太太/女士
(如與善長芳名不同 If differ	ent from donor's name)	Mr./Miss/Mrs./Ms.
地址 Address		
聯絡人 Contact person		
電郵 E-mail	聯絡電話 Tel. no	
善長留言 Donor's message		

附註 Remarks:

- 1. 捐助東華三院\$100或以上的善款可獲政府免税。Donation of \$100 or above to TWGHs is tax deductible.
- 如你不需要捐款收據・可透過「繳費皿」致電18033或瀏覽www.ppshk.com捐款。 (東華三院商戶編號: 9216) If donation receipt is not required, you may donate through PPS bill payment service by dialing 18031 or visiting www.ppshk.com. (Merchant code of TWGHs: 9216)
- 3. 東華三院(「本院」)會按(個人資料(抵應)條例)的規定處理及儲存你的個人資料。絕不會向第二方出售或提供你的個人資料。本於發使用你的個人資料(姓名、地址)電話、電郵及傳真)以作日後聯絡。籌款、宣傳活動別總議程或收集意見等推廣用途。未經你的同意,本院不會將你的個人資料用於上述用途。如你不同意,讓在以下空格內加上[V]號、然後簽署。如你不在空格內加上[V]號、但在下方指定位置簽名、將視作同章本院使用你個與人資料上述用途。

Tung Wah Group of Hospitals (TWGHs) shall comply with Personal Data (Privacy) Ordinance in handling and keeping your personal data. TWGHs will not sell and/or provide your personal data to tary third party. TWGHs intends to use your personal data in future (name, telephone no., fax no., email and mailing addresses) for the purposes of providing you with information of TWGHs, fund-raising appeal, activities invitation as well as for feedback collection and related promotion purposes. Should you find such uses of your personal data not acceptable, please indicate your objection before signing by ticking the box below. If no indication is stated, we will deem that you agree on our usage of your personal data for the above promotion purposes.

	П	本人	巨對車	華三院在	使用我的個	人資料作	上述推廣用途
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I object to TWGHs to use my personal data for the above promotional purposes.

本人已閱讀,了解及接納東華三院有關收集、使用及提供個人資料的通知。

I have read, understood and accepted the statement regarding the collection, use and provision of personal data by TWGHs.

簽署 Signature :	日期 Date :
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