# TWGHs Integrated Chinese & Western Medicine Treatment Centre TWGHs Centre of Integrated Health Management

# **Out-Patient Consultation Procedure and Notice to Patient**

Make appointment by telephone or in person

Register and pay consultation fee at the registration counter and get your receipt (For first-time registration, please present your HKID card / other proof of identity. Original copy of birth certificate is required for children without HKID card. Please present your follow-up card in your return visit.)

Receive health assessment at the assessment room when our staff call out your name

Stay and wait in the waiting hall for body constitution analysis/treatment

Make the next consultation appointment at the registration counter if necessary

After receiving consultation/treatment, bring the Chinese medicine prescription slip to the Chinese medicine dispensary of Kwong Wah Hospital - The Chinese University of Hong Kong Chinese Medicine Clinical Research and Services Centre if Chinese medicine is prescribed.

Get a Medicine Collection Ticket.

Proceed to the registration counter opposite to the Chinese medicine dispensary or by using "TWGHs Chinese Medicine Self-Service Registration and Payment System" to pay medicine and decocting fee (if any).

Collect the Chinese medicine at the Chinese medicine dispensary when the plasma TV in the waiting hall shows the ticket number of your Medicine Collection Ticket

#### Service Charges

Out-Patient Services	Consultants / Senior CMPs	CMPs
Consultation	\$150	\$110
Acupuncture	\$280	\$220
Tui-na		\$300
Body Constitution Analysis		\$200

Integrative Chinese & Western Medical Joint Consultation (Out-Patient Services)		\$240
Medicine	\$60 - \$80 per dose	Decocting: from \$45 (3 doses)

## **Service Hours**

Mondays to Fridays:	9:00am – 5:00pm	Note: The centre is closed from 1:00pm to 2:00pm.
Saturdays:	9:00am – 1:00pm	Sundays and Public Holidays: Closed

## **Charges for Issuance of Medical Document**

	Types of Medical Document	Fees(HK\$)
(1)	Sick Leave Certificate/ Attendance Certificate (First issuance on the same day of medical consultation/ *re-issuance for once only)	Free of Charge
(2)	Sick leave Certificate/Attendance Certificate (*Re-issuance for twice or more)	\$175 per copy
(3)	Attendance Report	\$175 per copy
(4)	Copy of Fundus Photograph	\$175 per copy
(5)	Medical Report/ Completion of Insurance Claim Form/ Completion of Any Other Medical Form or Report	\$300 per copy of each Chinese Medicine Centre
(6)	Copy of Medical Notes/ Prescription	\$4 per page

Remarks: \*Refers to reprinted copy of an issued certificate of sick leave/ attendance.

Issuance of sick leave after the day of medical consultation is not allowable.

All information is subject to change without prior notice.

For further enquiries, please contact our staff at the registration counter (Tel. no.: 3517 7622).