



01

前言

INTRODUCTION



序言

東華三院(本院)自1870年創院以來,一直以無私的慈善精神服務香港。本院一直堅守「救病拯危、安老復康、興學育才、扶幼導青」的使命,為市民大眾提供多元化的服務。

我們提倡慈善、平等與博愛,尊重每個人的內在價值,並透過集體行動推動正向變革。東華三院旨在成為社區中弱勢群體值得信賴的同行者,以提升社區福祉為目標。此外,更積極推動機構的可持續發展。

我們很榮幸能與各位分享我們將綠色元素和措施融入社區工作的進展。我們深明可持續發展的重要性,在履行社會責任方面不遺餘力,致力創造可持續的環境。多年來,我們採取了一系列切實可行的措施,以最大程度地減少對環境的影響,並鼓勵員工、服務使用者以及各方持份者共同參與,主動承擔保護環境的責任。

Preface

Since its establishment in 1870, Tung Wah Group of Hospitals (TWGHs / the Group) has been serving Hong Kong with a selfless philanthropic spirit. TWGHs upholds to the mission of “To heal the sick and to relieve the distressed; to care for the elderly and to rehabilitate the disabled; to promote education and to nurture the youngsters; and to raise the infant and to guide the youth”, by providing the public with a wide spectrum of services.

We advocate philanthropy, equality, and fraternity, firmly believing in the inherent worth of every individual and the power of collective action to create positive changes. We aim to be trustworthy and caring allies for the vulnerable members of our community. Our work is always driven by the desire to enhance our community's well-being, while promoting the sustainable development of the Group.

We are proud to share the strides we have taken to incorporate green features and initiatives into our community work. We truly understand the importance of sustainability, spare no effort in fulfilling social responsibility, and are committed to creating a sustainable environment. Over the years, we have set a leading example, taken concrete steps to minimise the impact on the environment, and encouraged our employees, service users, and stakeholders to actively protect the environment.



東華三院癸卯年董事局成員
Board of Directors 2023/2024



引領綠色變革

為回應迫切的環境挑戰和自然資源耗竭，東華三院致力締造更綠色的未來。自 2006 年起，本院推行「邁向綠色機構」計劃，成為非政府機構中的可持續發展先驅。為確保有效推行可持續發展管理，本院成立了環境督導委員會和工作小組，並制訂了七個綠色策略。透過全面融入可持續發展原則於營運當中，本院致力為更環保及可持續未來帶來有意義和持久的影響。

引領邁向低碳未來

面對氣候危機，東華三院全力支持國家「3060」碳達峰和碳中和目標^{*}，以及《香港氣候行動藍圖 2050》，積極推動可再生能源使用，提高能源效益，並推動減少廢物和循環再造。期待甚殷的環保村於 2024 年 7 月落成啟用，將已修復堆填區轉化成環保營地及環保教育中心，象徵著本院對升級再造和可持續生活的承諾。

東華三院上下一心採取了許多突破性的措施，推動本院成為一家綠色機構，在非牟利機構中可持續發展方面起着積極推動作用。其中萬國殯儀館通過安裝環保燒衣爐，大大減少焚燒紙器時所產生的灰燼和煙霧，在環境保護方面取得了重大進展。本院亦透過「綠在 天后」大力支持社區回收及減少廢物。另外，本院更榮獲香港品質保證局頒發「傑出可持續發展設施超卓越貢獻大獎 2023」，日後會繼續推進可持續發展的實踐，以締造更美好的社會。



綠在 天后
GREEN@TIN HAU

* 「3060」目標是指中國於 2020 年 9 月在聯合國大會上宣布的碳排放承諾：
(1) 力爭 2030 年前實現碳達峰 (2) 努力爭取 2060 年前實現碳中和。
The “3060” target refers to China’s carbon emission commitment announced at the General Assembly of the United Nations in September 2020: (1) Strive to achieve carbon peak before 2030 (2) Aim to achieve carbon neutrality before 2060.

Pioneering a Green Revolution

In response to pressing environmental challenges and resource depletion, TWGHs is committed to contributing to a greener future. Since 2006, the Group has launched the “Moving Towards a Green Organisation” initiatives, has become a sustainability pioneer among Non-governmental Organisations (NGOs). To ensure effective governance for sustainability, the Group established an Environmental Steering Committee and Working Group and formulated 7 guiding green strategies. Through comprehensive integration of sustainability principles into our operations, the Group aims to make a meaningful and lasting impact on creating a greener and more sustainable future.

Leading the Way Towards a Low Carbon Future

Amidst the climate crisis, TWGHs supports national “3060” carbon peaking and carbon neutrality goals^{*} and “Hong Kong’s Climate Action Plan 2050”. The Group promotes the use of renewable energy, energy efficiency enhancement, and waste reduction and recycling. The long-awaited E-Co Village was opened in July 2024. This restored landfill, now an eco-friendly camping site and environmental education hub, symbolises the Group’s commitment to upcycling and sustainable living.

TWGHs has spearheaded numerous groundbreaking initiatives, propelling the Group to become one of the leading green organisations in sustainable development. One notable example is the International Funeral Parlour, which has taken significant strides in environmental conservation by installing an Eco-furnace, minimising ashes and smoke emissions produced during the incineration of paper artefacts. The Group also actively supports community recycling and waste reduction through operating “GREEN@TIN HAU”. The Group was also rewarded the “Outstanding Award for Excellent Contribution to Sustainable Facility 2023” by the Hong Kong Quality Assurance Agency, encouraging the continuation to advance sustainability practices for a better society.



位於馬鞍山落禾沙里的過渡性房屋項目「樂和・東寓」
Transitional Housing Project "T-Loft@Lok Wo" on Lok Wo Sha Lane in Ma On Shan

建構活力社區

東華三院一直不遺餘力地履行社會責任，紓緩香港所面對的各種迫切社會挑戰，致力建立一個和諧、共融和可持續發展的社區。

廣華醫院重建計劃是個十分重要的項目，體現了本院致力利用科技和創新提升醫療服務和改善整體社區健康。

為紓緩住屋問題，本院積極配合香港政府的房屋政策。由香港特區政府資助，本院興建及營運的三個「東寓」過渡性房屋項目，為輪候公屋的居民提供臨時居所。

為配合政府的《青年發展藍圖》，本院成立了東蒲青少年全人成長中心，提供青年成長、居住、教育、多元發展等多方位支援。

本院致力持續優化及提供以病人為本的醫療服務，並積極與政府機構、社區夥伴和持份者合作，攜手應對社會挑戰。透過促進社會共融、推廣平等機會以及提升個人能力，本院為普羅大眾締造一個更公平、更繁榮的社會。



位於新蒲崗的東蒲
TungPo in San Po Kong

Building and Sustaining a Thriving Community

Hong Kong has long struggled with various social challenges and TWGHs has worked relentlessly to fulfil its social responsibility to alleviate these pressing issues, striving to cultivating a harmonious, socially inclusive and sustainable community.

The redevelopment of Kwong Wah Hospital serves as a beacon of progress, exemplifying its commitment to leveraging technology and innovation to enhance healthcare services and improve the overall health of the community.

To alleviate the housing problem and support the Hong Kong Government's housing policy, the Group constructs and operates three "T-Loft" Transitional Housing Projects, subsidised by the HKSAR Government, to offer temporary home for residents to stay while waiting for public housing.

In line with the Government's "Youth Development Blueprint", the Group has established TungPo, a holistic centre to provide comprehensive supports in areas of youth growth, housing, education, and diversified development.

TWGHs remains dedicated to advancing healthcare and delivering patient-centred care while actively collaborating with government agencies, community partners, and stakeholders to address social challenges. By fostering social inclusion, promoting equal opportunities, and empowering individuals, the Group builds a more equitable and prosperous society for all.



培養人才

人才是機構的核心，快樂的工作團隊對於實現東華三院的使命至關重要，所以本院實施各種政策和措施，積極配合員工的發展。作為連續十年榮獲僱員再培訓局「人才企業」殊榮的企業，東華三院十分重視員工的成長和工作與生活平衡。本院不斷改善員工政策和實踐，促進員工福祉及樹立榜樣。

伴隨著首份環境、社會及管治 (ESG) 報告的發表，代表著我們在邁向可持續發展路上的一個重要里程碑。本院將工作及其所帶來的影響與聯合國可持續發展目標 (UNSDGs) 相結合，確保相關的工作有助於全球的可持續發展。

透過合作與夥伴關係，本院希望發揮正面的影響。在全體員工的支持下，本院致力為聯合國可持續發展目標作出貢獻。展望未來，東華三院將投入更多資源保護環境，並尋求創新的解決方案，以創造更環保的未來，為建構綠色社區出一分力。



本院榮獲多個人力資源相關殊榮。

The Group was granted for various human resources related awards and recognitions.

Nurturing and Empowering Talents

Employees are the heart of an organisation, and a happy workforce is crucial to achieving TWGHs' mission, the Group has implemented various policies and initiatives to support the development of our employees. Accredited as a "Manpower Developer" by the Employees Retraining Board for 10 consecutive years, the Group values growth and work-life balance. The Group is committed to continuously improving employee policies and practices, promoting employee well-being and setting an example.

With the publication of our first Environmental, Social, and Governance (ESG) Report, the Group has reached a significant milestone in our journey towards sustainability. By aligning our works and the impacts they brought with the United Nations Sustainable Development Goals (UNSDGs), TWGHs ensures that our efforts could contribute to the global sustainable development.

Through collaborations and partnerships, TWGHs aims at making positive influences. With the support of our dedicated staff, we strive for contributions to the UNSDGs. Looking ahead, the Group commits resources to environmental conservation and seeks innovative solutions for a greener future and long-lasting impact on the communities it serves.



本院作為「iYouth 公共事務領袖培訓計劃」的支持機構，為參與的大學生提供實習機會。

Being one of the supporting organisations of the "iYouth Hong Kong Public Affairs Leadership Development Programme", TWGHs arranged internships for participating undergraduates in its service units.



關於本報告

東華三院提呈首份 2023/2024 年度 ESG 報告，匯報本院在可持續發展方面的成效及對社會的影響。本報告涵蓋本院屬下 380 個服務單位、上環行政總部及 20 個出租物業於 2023 年 4 月 1 日至 2024 年 3 月 31 日期間（報告期）的表現。而本院的教育相關服務單位及社會服務涵蓋的幼兒園則根據學年提供數據，即 2023 年 9 月 1 日至 2024 年 8 月 31 日。

於過去 154 年間，東華三院熱心社會事務，惠澤社群，為有需要人士提供支援及締造和諧社區。在可持續發展進程中，東華三院建立了清晰的可持續發展路徑圖，並訂立可持續發展目標，以推動本院成為更環保的機構。

本報告乃參考全球報告倡議組織 (GRI) 準則及相關的聯合國可持續發展目標編制，有序地闡述可持續發展的工作，並根據 GRI 標準中的 8 項報告原則全面審視本院在 ESG 方面的做法。

本院集合各科、辦公室、組和員工的努力，根據現有的數據和資料量度其對社會和環境的影響，為實現長遠可持續發展訂定方針，並向持份者披露有關資訊。



意見反饋

東華三院歡迎您就本報告提出反饋和諮詢。非常感謝您對本院可持續發展表現和進展所提出的寶貴意見。您的寶貴意見對本院繼續改善可持續發展的工作非常重要。

如果您有任何問題或需要進一步資訊，請隨時與我們聯絡：esg-info@tungwah.org.hk。

About this Report

TWGHs presents the inaugural ESG Report for the Year 2023/2024 which covers the Group's achievement in sustainability and influence to the society. This Report covers the performance of TWGHs' 380 service units, the Headquarters located in Sheung Wan and 20 rental properties from 1 April 2023 to 31 March 2024 (the Reporting Period). The education-related service units of TWGHs and the nursery school under the Community Service provide data based on the academic year, which runs from September 1, 2023 to August 31, 2024.

Over the past 154 years, TWGHs has done tremendous work to contribute to the society, aiming to help people in need and create a harmonious community. Along the sustainability journey, TWGHs has built a clear sustainability roadmap and set out necessary targets in advancing TWGHs to a greener organisation.

By preparing this Report with reference to the Global Reporting Initiative (GRI) Sustainability Reporting Standards and the relevant UNSDGs, TWGHs systematically presents its work in sustainability and takes a comprehensive review of its approach in ESG with the 8 GRI Standards reporting principles.

Combining the efforts from all TWGHs divisions, offices, sections and staff, the Group measures its impacts on the community and environment with available data and information, providing a guide to the future sustainability development and relevant information to stakeholders.

Feedback

TWGHs welcomes your feedback and inquiries regarding this Report. Thank you for your valuable feedback on the Group's sustainability performance and progress. Your valuable comments are important to the Group's ongoing improvement in sustainable development.

Should you have any questions or require further information, please contact us at:
esg-info@tungwah.org.hk.



2023/2024 年度可持續發展重點

本院與持份者攜手合作，全力支持可持續發展，以下為本院於報告期內取得的重點成果。

Sustainability Highlights 2023/2024

The Group collaborates closely with stakeholders, wholeheartedly supports sustainable development. Below are the key achievements obtained during the Reporting Period.

環保村 E-Co Village

140+

不同樹木種類
Different tree species

272

塊太陽能光伏系統
Solar photovoltaic systems



東華三院環保村
TWGHs E-Co Village

採電學社 Solar Harvest

550,000 千瓦時 kWh

參與服務單位預計每年產生的
可再生能源電量

Renewable energy expected to
be generated per annum by the
participating service units



綠在天后
GREEN@TIN HAU

綠在天后 GREEN@TIN HAU

660+

噸回收物
Tonnes of waste recycled

227,000+

訪客人次
Visitors

東蒲 TungPo

~ 120

個單位進駐 Oasis
Units stationed in Oasis

50,000+

訪客人次
Visitors

80+

個服務單位已簽署「節能約章
2023」

Service units have signed the
“Energy Saving Charter 2023”

東寓 T-Loft

697

截至報告期末，已安排首批入住
「東寓」的家庭數目

Number of families arranged to
accommodate in “T-Loft” as of
the end of the Reporting Period



啟德·東寓
T-Loft@Kai Tak



獎項及殊榮

東華三院多年來積極推動綠色項目發展，致力推動社會企業責任，在 ESG 方面表現成績斐然。

Awards and Honours

Over the years, TWGHs has been actively promoting the development of green projects and committed to advancing corporate social responsibility. The Group has achieved remarkable results in the field of ESG.

獎項 Awards	頒發機構 Issuing Organisations	獲獎單位 Awarding Units
環境 Environment		
中電創新節能企業大獎 2023 – 齊心節能大獎 CLP Smart Energy Award 2023 - Joint Energy Saving Award	中華電力有限公司 CLP Power Hong Kong Limited	東華三院 Tung Wah Group of Hospitals
香港綠色機構認證 Hong Kong Green Organisation		
- 減廢證書 (基礎級別) Wastewise Certificate (Basic Level) - 節能證書 (良好級別) Energywise Certificate (Good Level) - 減碳證書 Carbon Reduction Certificate - 室內空氣質素檢定證書 (良好級) Indoor Air Quality Certificate (Good Class)	環境運動委員會、環境保護署及 9 間機構聯合頒授 Environmental Campaign Committee, the Environmental Protection Department and 9 other organisations	東華三院行政總部 TWGHs Administration Headquarters
可持續發展物業貢獻金章— 推動衛生防疫 Gold Seal for Contribution to Sustainable Facility - promoting hygiene measures for epidemic prevention	香港品質保證局「香港 綠色和可持續貢獻大獎 2023」 Hong Kong Quality Assurance Agency “Hong Kong Green and Sustainability Contribution Awards 2023”	18 所幼稚園及 3 所特殊學校 18 kindergartens and 3 special schools
傑出可持續發展設施超卓貢獻大獎 Outstanding Award for Excellent Contribution to Sustainable Facility		東華三院 Tung Wah Group of Hospitals



獎項 Awards	頒發機構 Issuing Organisations	獲獎單位 Awarding Units
環境 Environment		
環保建築大獎 2021 Green Building Award 2021 新建築 - 在建及 / 或設計項目 (機構) 大獎 New Buildings – Projects Under Construction and/or Design (Institutional) Grand Award		東華三院環保村 TWGHs E-Co Village
「綠建環評」新建建築 1.2 版 BEAM Plus New Buildings V1.2 - 暫定鉑金級級別 Provisional Platinum Grade 「綠建環評」社區 1.0 版 BEAM Plus Neighbourhood V1.0 - 鉑金級級別 Platinum Grade	香港綠色建築議會 Hong Kong Green Building Council Limited	東華三院環保村 TWGHs E-Co Village
「綠建環評」新建建築 1.2 版 BEAM Plus New Buildings V1.2 暫定鉑金級級別 Provisional Platinum Grade		東蒲 TungPo
「綠建環評」新建建築 1.1 版 BEAM Plus New Buildings V1.1 最終銀級級別 Final Silver Grade		東華三院賽馬會松朗安老綜合中心 TWGHs Jockey Club Sunshine Complex for the Elderly



獎項 Awards	頒發機構 Issuing Organisations	獲獎單位 Awarding Units
社會 Social		
企業理財教育及 ESG 領袖 2023 - 金獎 Corporate Financial Education and ESG Leadership 2023 - Gold Award	香港財務策劃師學會 Institute of Financial Planner of Hong Kong	東華三院健康理財家庭輔導中心 TWGHs Healthy Budgeting Family Debt Counselling Centre
老有所為活動計劃 - 推動鄰里互助關 愛獎 Opportunities for the Elderly Project - Special Award	社會福利署 Social Welfare Department	東華三院方潤華長者鄰舍中心 TWGHs Fong Yun Wah Neighbourhood Elderly Centre
管治 Governance		
「開心機構 10+」標誌 Logo of "Happy Organisation 10 years+"	香港提升快樂指數基金與 香港中華廠商聯合會 Promoting Happiness Index Foundation and the Chinese Manufacturers' Association of Hong Kong	東華三院 Tung Wah Group of Hospitals
亞洲最理想工作公司 (香港) 大獎 HR Asia Best Companies to Work for in Asia (Hong Kong Chapter) Award	《HR Asia 雜誌》 HR Asia Magazine	東華三院 Tung Wah Group of Hospitals
ERB 人才企業嘉許計劃 - 人才企業 ERB Manpower Developer Award Scheme - Manpower Developer	僱員再培訓局 Employees Retraining Board (ERB)	東華三院 Tung Wah Group of Hospitals