



Out-Patient Consultation Procedure and Notice to Patient

Make appointment by telephone or in person

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Register and pay consultation fee at the registration counter and get your receipt
(For first-time registration, please present your HKID card / other proof of identity. Original copy of birth certificate is required for children without HKID card. Please present your follow-up card in your return visit.)

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Receive health assessment at the assessment room when the number on the display screen outside the assessment room matches with your number on the receipt.

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Stay and wait in the waiting hall for medical consultation/treatment in the assigned consultation room when the number on the display screen matches with your number on the receipt.

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Please make follow-up appointment with Chinese medicine practitioners before you leave the consultation room.

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After the consultation/treatment, bring the Chinese medicine prescription slip to the Chinese medicine dispensary. Get a Medicine Collection Ticket and pay the medicine fee. Decocting fee is to be paid if necessary.

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Proceed to the registration counter opposite to the Chinese medicine dispensary or by using “TWGHs Chinese Medicine Self-Service Registration and Payment System” to pay medicine and decocting fee (if any).

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Collect the Chinese medicine at the Chinese medicine dispensary when the plasma TV in the waiting hall shows the ticket number of your Medicine Collection Ticket

Service Charges

Out-Patient Services	Consultants / Senior CMPs	CMPs
Consultation	\$170	\$130
Acupuncture	\$300	\$240
Tui-na		\$300
Body Constitution Analysis		\$200
Integrative Chinese & Western Medical Joint Consultation (Out-Patient Services)		\$240
Medicine	\$60 - \$80 per dose	Decocting: from \$45 (3 doses)

Service Hours

	Morning Session	Afternoon Session
Monday & Wednesday	9:00 AM – 1:00 PM	2:00 PM – 8:00 PM [#]
Tuesday, Thursday & Friday	9:00 AM – 1:00 PM	2:00 PM – 5:00 PM
Saturday	9:00 AM – 1:00 PM	Closed
Sunday & Public Holidays	Closed	

[#]From 5:00 PM to 8:00 PM, only Acupuncture and limited Tui-na service (applicable to specific CMPs) are available.

Charges for Issuance of Medical Document

Types of Medical Document	Fees(HK\$)
(1) Sick Leave Certificate/ Attendance Certificate (First issuance on the same day of medical consultation/ *re-issuance for once only)	Free of Charge
(2) Sick leave Certificate/Attendance Certificate (*Re-issuance for twice or more)	\$175 per copy
(3) Attendance Report	\$175 per copy
(4) Copy of Fundus Photograph	\$175 per copy
(5) Medical Report/ Completion of Insurance Claim Form/ Completion of Any Other Medical Form or Report	\$300 per copy of each Chinese Medicine Centre
(6) Copy of Medical Notes/ Prescription	\$4 per page

Remarks: *Refers to reprinted copy of an issued certificate of sick leave/ attendance.

Issuance of sick leave after the day of medical consultation is not allowable.

All information is subject to change without prior notice.

For further enquiries, please contact our staff at the registration counter (Tel. no. : 35177622).