

致東華三院及萬國殯儀館的感謝信

東華三院及萬國殯儀館全體員工：

我們謹代表宏福苑火災遇難者[REDACTED]的家屬，對東華三院及萬國殯儀館員工，在喪禮期間的服務表達最誠摯的感謝。

您們對先人家屬意見快速回應和細心安排，使得喪禮及撒灰儀式得以順利進行。在這段哀痛時期，您們的支持大大減少了我們的煩惱，讓我們能夠專注於追思與緬懷。

特別感謝萬國殯儀館顧客服務主任吳煜平先生，在喪禮安排和相關事宜上，能夠即時跟進，並在整個過程中主動協助和提供專業的建議，讓我們感受到您們團隊的專業和無微不至。

此外，我們也非常感謝東華三院對宏福苑火災遇難者喪禮費用直接減免，這對我們來說是巨大的幫助，有效舒緩了家屬的經濟壓力。

再次感謝您們的辛勞與付出，願您們的服務能繼續為更多家庭帶來安慰與支持。

祝好！

[REDACTED]

感謝一路有你

致東華三院鑽石山殯儀館

突如其来的火災讓我們失去雙親，萬分悲痛，傷心欲絕，彷徨失措。是您們機構無私援助我們雙親的後事，耐心細致且溫暖我們的心，安排妥妥帖帖，不失體面的喪禮給雙親。我們一家人萬分感謝您無私的付出和援助。

最後祝你們工作順利，身體健康！

遇難者[REDACTED]的家屬[REDACTED]敬上

其他意見：在巨大的傷痛面前，我痛失雙親，是東華三院這個有愛的機構還有鑽石山殯儀館的各位工作人員，由接洽服務、作工、靈柩、堂宿、清洗、祭品、晒相、等等為遇難的父母舉辦了一個隆重又體面的告別儀式，萬分感謝東華三院、東華三院鑽石山殯儀館！

東華三院感謝多位市民撰寫的感謝信，我們會繼續努力提供各種支援。

The Group extends its sincere gratitude to the many citizens for their heartfelt letters of appreciation. We remain committed to providing continued support to the community.

服務
焦點

SERVICE FOCUS

致東華三院及 屬下殯儀館的感謝信 Letter of Appreciation to TWGHs and Its Funeral Parlours

東華三院於大埔宏福苑事故發生後，迅速為受影響人士提供多項支援工作，其中包括為死難者家庭提供免費殯儀服務，至今有93宗個案完成舉殯。本院近日接獲受助家屬的感謝信，對本院及屬下殯儀館團隊的專業服務致謝。本院再次向所有受影響人士致以深切慰問，祝願他們早日回復平靜生活。

In the wake of the incident at Wang Fuk Court, Tai Po, TWGHs swiftly provided a range of support services to those affected, including free funeral arrangements for the families of the deceased through its funeral parlours. To date, 93 funeral services have been completed.

The Group has recently received letters of appreciation from families who have benefited from the services, expressing their heartfelt thanks to the Group and the funeral parlour teams for their professional care and support. We once again extend our deepest condolences to all those affected, and wish them an early return to a peaceful life.

活動
消息

4.2

LATEST NEWS

北京清華大學附屬中學參訪團到訪東華三院 Delegation from Tsinghua University High School Visited TWGHs

清華大學附屬中學校長方妍女士(左四)率領該校領導團隊到訪東華三院，與本院行政總監蘇祐安先生(左五)、教科代表及中學校長代表就開展長遠合作關係、教育理念、資源運用等方面展開深入交流。

Ms. FANG Yan (left 4), Principal of Tsinghua University High School, led her senior management team on a visit to TWGHs. They exchanged views with Mr. SU Yau On, Albert (left 5), Chief Executive of TWGHs, representatives from the Education Division and secondary school principals on developing long-term cooperative relationships, educational philosophies, and resource management.



該校76位參訪團師生代表到訪本院黃笏南中學與師生互動學習。
A Delegation of 76 teachers and students from the School visited TWGHs Wong Fut Nam College for interactive learning with its teachers and students.



服務
焦點

10.2

SERVICE FOCUS

東華三院連續四年獲確認為「ESG約章」行動簽署機構 TWGHs Recognised as a Signatory Organisation of the “ESG Pledge” Scheme for 4 Consecutive Years

東華三院一向積極承擔社會責任，致力為實踐可持續發展項目及建構共融和諧社會出一分力。本院今年連續第四年參加由香港中華廠商聯合會主辦的「ESG約章」行動，並獲確認為簽署機構及授權使用3+「ESG約章」特別標誌。

Committed to fulfilling its social responsibilities, the Group contributes to sustainable development projects and the building of an inclusive and harmonious society. The Group has participated in the “ESG Pledge” Scheme organised by the Chinese Manufacturers’ Association of Hong Kong, and has been accredited as a signatory organisation for 4 consecutive years, with authorisation to use the special logo of “3+ ESG Pledge” Scheme.



3+「ESG約章」特別標誌
Special Logo of 3+ “ESG Pledge” Scheme

「ESG約章」
行動證書2026
Certificate of
“ESG Pledge”
Scheme 2026

