



攜手合作 擴展善業

COLLABORATIVE PARTNERSHIPS

本章節回應相關 UNSDGs
This chapter corresponding UNSDGs



東華三院與供應商及企業建立緊密合作關係，共同推動可持續發展議程。本院將可持續發展理念融入供應鏈管理，通過制定明確的綠色採購政策及負責任的採購安排與篩選標準，確保合作夥伴能共同實踐環境保護與社會共融的承諾，以建立穩健的供應商網絡。

同時，東華三院積極拓展跨界別合作模式，與政府部門、企業、學術機構及其他非牟利組織建立策略性夥伴關係，促進專業知識交流和資源整合，擴大服務覆蓋面及社會影響力。

供應商管理

東華三院財務及採購規例包括供應商管理的指引，以確保採購具有效率和符合要求。同時，本院亦鼓勵各科按需要自行制定與財務及採購規例相符的補充指引，例如：綠色採購政策。

本院在採購過程中，秉持透明、公平和誠信的原則，確保本院的資源用得其所。財務及採購科負責制定程序以確保採購流程的有效運作，從選擇供應商、評估到批核等過程，均按規例執行，共同推動可持續的商業實踐。

TWGHs establishes close partnerships with suppliers and businesses to jointly advance the sustainable development agenda. The Group integrates sustainability principles into supply chain management, ensuring suppliers collectively fulfil commitments to environmental protection and social inclusion through clearly defined Green Procurement Policy and responsible sourcing and selection criteria, building a stable supplier network.

Meanwhile, TWGHs actively develops cross-sectoral collaboration models, establishing strategic partnerships with government departments, corporations, academic institutions and other non-governmental organisations. This promotes professional knowledge exchange and resource integration, extending service coverage and social impact.

Supplier Management

The TWGHs Financial and Procurement Regulations (“FPR”) include guidelines for supplier management, for ensuring efficiency and compliance in the procurement process. Individual divisions are encouraged to develop supplementary guidelines as required that align with the FPR and address its specific needs, such as Green Procurement Policy.

The Group upholds transparency, fairness, and fidelity in the procurement processes, ensuring effectiveness in the use of its resources. The Finance and Supplies Division formulates procurement regulations to ensure the effective operation of the procurement workflow, for conforming key procedures like supplier selection, evaluation, and approval being executed properly, promoting sustainable business practices.

供應商選擇

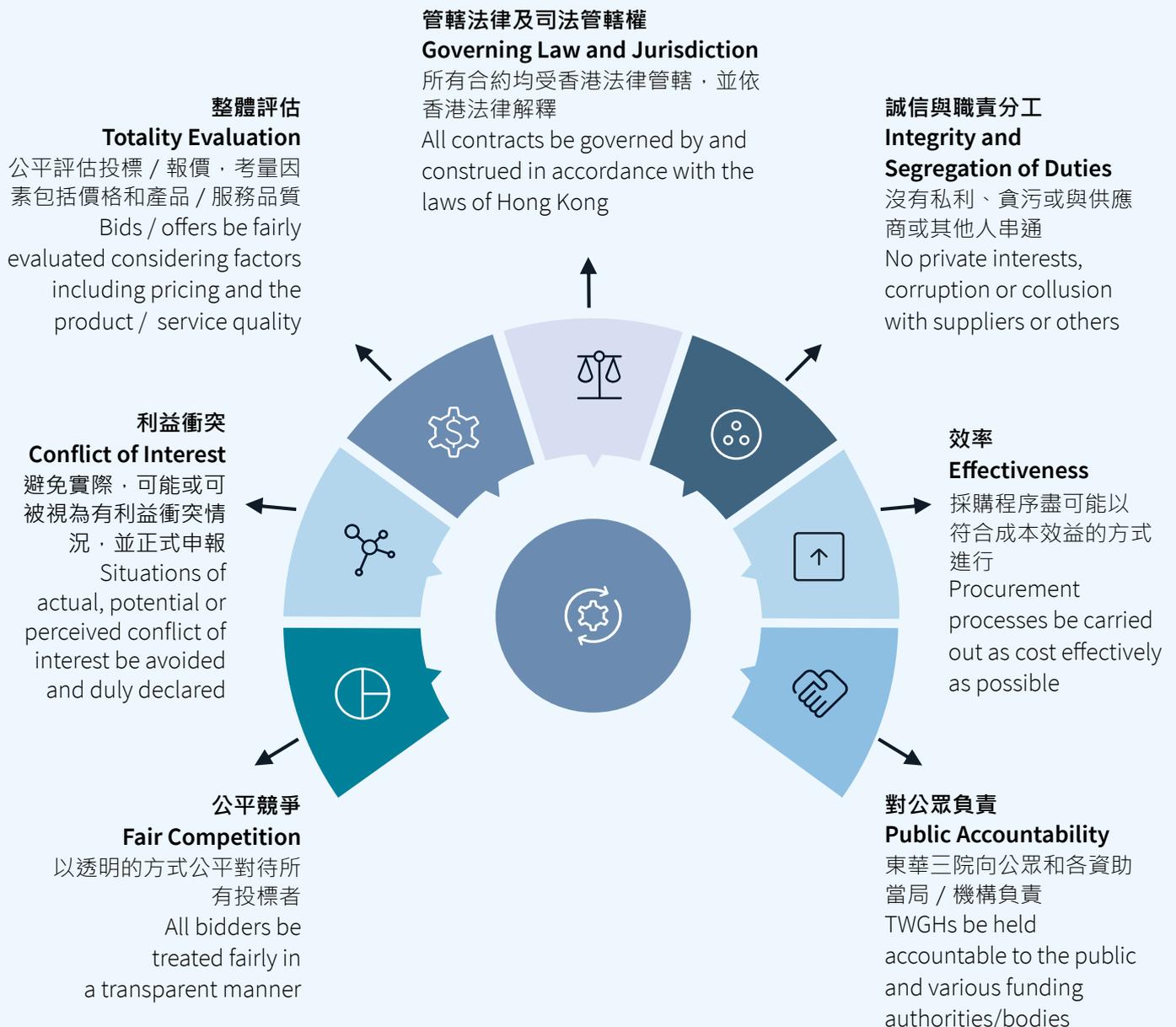
東華三院已建立完善的供應商名單機制，匯聚優質可靠的供應商。

本院的財務及採購規例制定了七項採購原則，提升供應商選擇過程的完整性和有效性。

Supplier Selection

TWGHs has established a comprehensive supplier list mechanism to gather quality and reliable service providers.

In accordance with TWGHs’ FPR, the Group has set up 7 principles to enhance the integrity and effectiveness of the supplier selection process.



本院特別注重防止利益衝突，嚴格遵循廉政公署發出的非政府機構「防貪指南」。同時，本院財務及採購科每年向全體員工發出關於利益衝突申報的通告，若參與採購的員工有任何實際、可能或可被視為有利益衝突的情況，必須以書面形式申報，確保採購過程符合公平原則。

本院主要選擇香港供應商，積極支持本地經濟發展，促進本地行業增長，創造就業機會，同時降低運輸碳足跡，符合本院推動可持續發展的長期目標。

2024/2025

~100%

本地供應商
Local Suppliers

供應商評估

東華三院實施的供應商評估機制，以客觀標準衡量供應商表現，包括合約履行時效、供應是否符合合約要求和目的、服務與產品質素，及用家滿意度。

採購部會對提供物品及服務的主要供應商進行定期審查，確保其供應符合要求標準。若發現供應商表現持續欠佳、有不當或欺詐行為、停業，或與本院之間出現訴訟，本院將採取相應措施，包括從供應商名單中剔除或暫停其投標資格。被取消資格的供應商須待 36 個月後方可重新申請註冊。

東華三院堅持嚴格的內部監控與流程，確保與供應商建立良好合作關係，保障本院資源皆按既定目標分配和使用。

2024/2025

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名供應商已進行年度評核
Suppliers had undergone
annual evaluation

The Group places special emphasis on preventing conflicts of interest, strictly adhering to the “Corruption Prevention Guide” for Non-Governmental Organisations issued by the Independent Commission Against Corruption. Meanwhile, the Finance and Supplies Division issues circulars on the declaration of conflict of interest to all employees every year. Staff involved in the procurement process are required to declare in writing if there are any actual, potential or perceived conflicts of interest to ensure impartiality.

The Group mainly selects Hong Kong suppliers, actively supporting local economic development, promoting growth in the local industry, creating employment opportunities, whilst reducing transportation carbon footprints, aligning with the Group’s long-term goal of promoting sustainable development.

Supplier Evaluation

TWGHs implements a supplier evaluation system to assess supplier performance objectively, including timeliness in completing contract, compliance of contract specification, achievement of contract objectives, quality of services and products and user satisfaction.

The Purchasing Section conducts regular reviews on key goods and services suppliers to ensure their supply compliance with the required standards. In cases where suppliers demonstrate persistently unsatisfactory performance, engage in malpractice or fraudulent acts, cease operations, or lawsuits arise with TWGHs, appropriate measures will be taken, including removal from the supplier list or suspension of their eligibility to tender. Disqualified suppliers have to wait 36 months before reapplying for registration.

TWGHs strives to implement strict internal controls and processes to ensure effective service provision from suppliers, safeguarding that the Group’s resources are allocated and utilised in a responsible manner.

服務供應商 / 承辦商溝通及監察

本院通過不同渠道與服務供應商及承辦商保持緊密聯繫，包括定期會議、實地視察及檢討報告，確保合作夥伴符合本院的質量標準及可持續發展要求，持續優化供應商資源。對於建築項目，本院指派監督人員進行定期工地巡查，監察安全措施、健康防護及環保措施的執行情況。對表現未達標準的服務供應商及承辦商，提出改進建議並跟進實施成效；若問題持續，則可能調整合作關係。

企業合作

東華三院多年來積極與企業建立伙伴關係，藉以鼓勵更多企業加入義工行列，凝聚社會，同心同力服務社群。有別於傳統贊助模式，本院與企業共同設計及推動創新的環保及社會責任項目，創造多方共贏局面。

通過合作，企業伙伴能夠有效實現其 ESG 目標及社會責任，同時東華三院亦有效提升服務質素及創新能力，共同回應社會多樣化需求。

本院與多間企業伙伴保持良好的合作關係。於本年度，我們繼續與多家領先企業合作開展社區關懷、環保教育及青年培力等項目。

Service Suppliers/Contractors Communication & Monitoring

The Group maintains close relationships with service suppliers and contractors through diverse channels, including regular meetings, site inspections and review reports, ensuring suppliers meet the Group's quality standards and sustainability requirements, continuously optimising supplier resources. For construction projects, designated personnel are assigned to conduct regular site inspections, monitoring the implementation of safety measures, health protection and environmental initiatives. For service suppliers and contractors who fail to meet the standards, TWGHs provides improvement recommendations and follows up on implementation effectiveness; if problems persist, the partnership may be considered.

Corporate Collaboration

For many years, TWGHs has actively established partnerships with corporations to encourage more businesses to participate in volunteer work, uniting communities through collaborative service. Moving beyond traditional sponsorship models, the Group co-designs and promotes innovative environmental and social responsibility projects with corporations, creating win-win situations for all stakeholders.

Through these collaborations, corporate partners can effectively achieve their ESG objectives and social responsibilities, while TWGHs enhances service quality and innovation capacity, jointly addressing diverse societal needs.

The Group maintains good working relationships with numerous corporate partners. In 2024/25, TWGHs continued to collaborate with several leading enterprises on community care, environmental education and youth empowerment initiatives.

華潤物流與東華三院簽署戰略合作協議

CRL and TWGHs Signed a Strategic Cooperation Agreement

2025年1月，華潤物流與東華三院簽署戰略合作協議，本院屬下土瓜灣社區客廳正式加入華潤物流的民生物資供應鏈保障平台（「CRLink」）。通過這個平台，華潤物流將提供智能化供應鏈支援，並贊助社區客廳公共倉儲服務。

In January 2025, China Resources Logistics ("CRL") and TWGHs signed a strategic cooperation agreement, officially incorporating TWGHs To Kwa Wan Community Living Room ("TKWCLR") into CRL's CRLink platform. Through this platform, CRL will provide intelligent supply chain support and sponsor public storage services of the TKWCLR.

銀行業界積極支持東華三院 Banking Industry Actively Supports TWGHs

LGT 皇家銀行 (香港) 於 2024 年 4 月舉辦「Way to Plan, Way to Finance - Future Focus: 聯校職涯巡禮」, 為本院屬下 18 所中學的 200 多位學生提供寶貴的職場探索機會, 並由 LGT 職員義工分享職涯經驗, 展現企業社會責任與教育發展的有效結合。

LGT Bank (Hong Kong) organised “Way to Plan, Way to Finance - Future Focus: Joint School Career and Life Planning Expo” in April 2024, providing valuable workplace exploration opportunities for over 200 students from 18 TWGHs secondary schools. LGT staff volunteers shared their career experiences, demonstrating an effective integration of corporate social responsibility and educational development.



學生與 LGT 職員義工互動
Students interacted with LGT staff volunteers



「耆」妙“KIDS FIT”GOAL 運動日啟動禮
Launch ceremony of “KIDS FIT” GOAL Sports Day

星展基金會組織 100 名義工攜手東華三院於 2024 年 8 月舉辦「耆」妙“KIDS FIT”GOAL 運動日, 聚焦健康推廣, 通過互動遊戲提升參加者身心健康, 共建活力社區。

DBS Foundation collaborated with TWGHs to organise the “KIDS FIT” GOAL Sports Day in August 2024 with 100 volunteers, focusing on health promotion and enhancing participants’ physical and mental wellbeing through interactive games, cultivating a vibrant community.

中銀香港義工隊在義工周期間與本院合辦約 30 個社區活動, 例如「『童』愛燈泡花」活動, 與幼兒一起製作 LED 燈泡花, 促進社會和諧共融。

Bank of China (Hong Kong) volunteer team co-organised approximately 30 community activities with TWGHs during its Volunteer Week, such as creating LED preserved flowers with children to promote social inclusion.



中銀義工與幼兒一起製作 LED 燈泡花
BOCHK volunteers made LED preserved flowers with children

跨界別合作

除了商界合作，東華三院積極拓展多元化跨界別合作網絡，與學術機構、政府部門及非政府組織緊密聯繫，整合社會資源，持續開拓服務領域，凝聚社會力量服務弱勢社群。

學術合作

在學術合作方面，本院屬下多間中小學與中國內地學校締結成為姊妹學校，加強兩地在教育上的合作。例如於2024年4月，東華三院蔡榮星小學與長沙市麓山國際實驗小學正式結盟，通過教師及學生互訪交流活動，豐富學習體驗。

本院的醫務科亦與各伙伴機構合作，持續深化專業協作。例如：我們的中西醫護團隊拜訪了上海復旦大學及其附屬醫院等多間機構，促進臨床經驗分享和知識交流；在此行程中，東華三院更與山東中醫藥大學第四次簽署合作協議，在中國內地與香港提升專業水平，人才培養及科研創新等方面建立長期合作機制。



東華三院與山東中醫藥大學續簽合作備忘錄

Renewal of Memorandum of Understanding with Shandong University of Traditional Chinese Medicine

Cross-Sectoral Collaboration

Beyond partnerships with business sector, TWGHs actively expands its diverse cross-sectoral collaboration network, maintaining close connections with academic institutions, government departments and NGOs to integrate social resources, continuously expand service areas and harness community strength to serve vulnerable groups.

Academic Collaboration

In terms of academic collaboration, TWGHs primary and secondary schools have established sister-school relationships with schools in the Mainland, strengthening educational cooperation between the two cities. For example, in April 2024, TWGHs Tsoi Wing Sing Primary School partnered with Changsha Lushan International Experimental Primary School, enriching learning experiences through teacher and student exchanges.

The Group's Medical Division also collaborates with various associate institutions to continuously deepen professional cooperation. For instance, the Chinese and Western medical teams visited several institutions, including Fudan University in Shanghai and its affiliated hospitals, facilitating clinical experience sharing and knowledge exchange. During this trip, TWGHs renewed its Memorandum of Understanding with Shandong University of Traditional Chinese Medicine for the fourth time, jointly establishing long-term collaborative mechanisms for professional development, talent cultivation, and research innovation of the Mainland and Hong Kong.



與長沙市麓山國際實驗小學成為姊妹學校簽約儀式

Sister-school Agreement Signing Ceremony with Lushan International Experimental Primary School

政府部門合作

東華三院與政府部門保持良好的合作關係，透過政社合作模式，體現「官民攜手」的服務理念，為市民提供更全面的支援網絡。

於本年度，本院獲懲教署邀請參加「更生伙伴嘉許計劃」，成為更生協作夥伴，合力推動社會共融，協助更生人士重建生活。

本院亦積極推廣跨界別義工網絡，例如與勞工及福利局及社會福利署義工隊聯乘「共創明『Teen』校友會」舉辦「與Teen共聚」義工活動，義工隊於活動期間共同製作愛心禮品包，為社區送上溫暖。這種義工活動除了為服務使用者帶來關懷，同時促進政府部門與前線人員及服務使用者間的交流。

Government Collaboration

TWGHs maintains great cooperative relationships with government departments, embodying the service concept of “public-charity partnership” through government and social enterprises collaboration models, thereby providing the public with a more comprehensive support network.

This year, the Group was invited by the Correctional Services Department (CSD) to participate in the “Rehabilitation Partners Award Scheme”, as a Rehabilitation Partner jointly promoting social inclusion and helping rehabilitated persons rebuild their lives.

TWGHs also actively promotes cross-sectoral volunteer networks. For example, the Labour and Welfare Bureau, the Social Welfare Department, and Strive and Rise Alumni Club Volunteer Team organised a “Get Together with Teens” joint volunteer service event. During the event, volunteer teams worked together to prepare caring gift packs, bringing warmth to the community. These volunteer activities not only provided care to service users but also promoted communication between government departments, frontline staff, and service users.



本院獲懲教署邀請參加「更生伙伴嘉許計劃」TWGHs was invited by the CSD to participate in the “Rehabilitation Partners Award Scheme”



義工團隊於活動地點東華三院東蒲合照
Volunteer teams took a group photo at TWGHs TungPo, the venue of the activity

團體 / 組織合作

東華三院多年來攜手不同的社福界團體及非政府組織，支持「香港社福界心連心大行動」，協力加強社福團體間的溝通與合作，擴展服務影響力。

於 2024 年 11 月，香港童軍總會與本院及另外 9 個辦學團體簽訂合作備忘錄，建立緊密的夥伴關係，希望協同彼此的專業、網絡及資源，共同為青少年提供更全面、更豐富的發展機會。

Organisation Collaboration

Over the years, TWGHs has partnered with various social welfare organisations and NGOs, supporting to the “Hong Kong Social Welfare Sector Heart to Heart Joint Action”, working together to enhance communication and cooperation between social welfare organisations and expand service impact.

In November 2024, the Scout Association of Hong Kong signed a memorandum of partnership with TWGHs and 9 other school sponsoring bodies, establishing close partnerships with the aim of coordinating their respective expertise, networks and resources to jointly provide more comprehensive and diverse development opportunities for youths.

與新界社團聯會簽訂戰略合作框架協議

Signing a Strategic Cooperation Framework Agreement with the NTAS

於 2024 年 10 月，東華三院和新界社團聯會簽訂戰略合作框架協議，有助進一步強化東華三院與地區社團合作，惠及更廣大市民。

In October 2024, TWGHs and the New Territories Association of Societies (“NTAS”) entered a strategic cooperation framework agreement that helps further strengthen TWGHs’ collaboration with district community organisations, benefitting the wider public.



東華三院與新界社團聯會戰略合作框架協議簽約儀式

Signing Ceremony for TWGHs - New Territories Association of Societies Strategic Cooperation Framework Agreement