



Kwong Wah Hospital - The Chinese University of Hong Kong Chinese Medicine Clinical Research and Services Centre

Consultation Procedure and Notice to Patient

Make appointment by telephone or in person

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Register and pay consultation fee at the registration counter or *by using “TWGHs Chinese Medicine Self-Service Registration and Payment System”.

(For first-time registration, please present your HKID card / other proof of identity at the registration counter.

Original copy of birth certificate is required for children without HKID card.

Please present your follow-up card in your return visit.)

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Receive health assessment at the assessment room when the number on the display screen outside the assessment room matches with your number on the receipt.

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Stay and wait in the waiting hall for medical consultation/treatment in the assigned consultation room when the number on the display screen matches with your number on the receipt.

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Please make follow-up appointment with Chinese medicine practitioners before you leave the consultation room.

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After the consultation/treatment, bring the Chinese medicine prescription slip to the Chinese medicine dispensary. Get a Medicine Collection Ticket and pay the medicine fee. Decocting fee is to be paid if necessary.

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Collect the Chinese medicine at the Chinese medicine dispensary when the plasma TV in the waiting hall shows the ticket number of your Medicine Collection Ticket.

Service Charges

	Consultants & Senior Chinese medicine practitioners		Other Chinese medicine practitioners	
	Day Clinic	Evening Clinic	Day Clinic	Evening Clinic
Consultation :	HK\$170	HK\$200	HK\$130	HK\$140
Acupuncture (per treatment) :	HK\$300	HK\$330	HK\$240	HK\$260
Naprapathy (per treatment) :	HK\$380		HK\$300	
Medicine :	HK\$60 – 80 per dose			
Decocting :	From HK\$45 (3 doses)			

Service Hours

	Day Clinic	Evening Clinic
Mondays to Fridays:	9:00am – 5:00pm	6:00pm – 9:00pm
Saturdays:	9:00am – 1:00pm	Closed
Sundays and Public Holidays:	Closed	

Note: The centre is closed from 1:00pm to 2:00pm.

Charges for Issuance of Medical Document

Types of Medical Document	Fees(HK\$)
(1) Sick Leave Certificate / Attendance Certificate (First issuance on the same day of medical consultation / **re-issuance for once only)	Free of Charge
(2) Sick leave Certificate / Attendance Certificate (**Re-issuance for twice or more)	\$175 per copy
(3) Attendance Report	\$175 per copy
(4) Copy of Fundus Photograph	\$175 per copy
(5) Medical Report / Completion of Insurance Claim Form / Completion of Any Other Medical Form or Report	\$300 per copy of each CMC
(6) Copy of Medical Notes / Chinese Prescription / Prescription in English Translation [#]	\$4 per page

Remarks: *Only applicable to return visit with advanced booking.

**Refers to reprinted copy of an issued certificate of sick leave/ attendance.

Issuance of sick leave after the day of medical consultation is not allowable.

[#]In the event of any discrepancy between the 2 versions, the Chinese version shall prevail.

All information is subject to change without prior notice.

For further enquiries, please contact our staff at the registration counter (Tel. no. : 3742 0333).