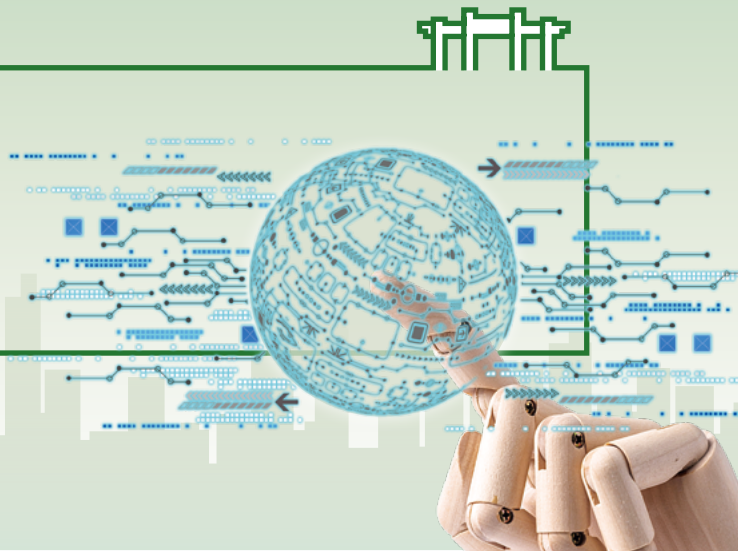
資訊科技
Information Technology



透過地理空間實驗室舉辦青少年活動支持政府青年發展藍圖

秉持對社會服務的承諾，並支持政府制定的青年發展藍圖，地理空間實驗室已於 2025 年 3 月完成了舉辦不少於 300 場活動的目標。這些活動旨在培養青少年對空間數據的興趣，讓他們了解地理空間數據技能和知識，同時抓緊融入粵港澳大灣區，把握產業發展的機遇。過去一年，地理空間實驗室為學生和青少年舉辦各種活動，其中包括空間數據共享平台大獎2024和上海交流計劃，以及參觀浙江省德清縣的聯合國全球地理信息知識與創新中心。此外，實驗室亦接待不同的中小學、大專院校，公營機構、創科培育中心、專業團體及立法會議員，讓他們了解實驗室的運作與服務。

Organising Activities for Young People through the Geospatial Lab (GeoLab) to Support the Government's Youth Development Blueprint

With a commitment to community service, GeoLab has fully embraced and supported the Government's initiatives outlined in the Youth Development Blueprint. GeoLab has achieved the target of organising no fewer than 300 activities in March 2025. These activities aim to spark young people's interest in spatial data, equip them with geospatial skills and knowledge, help them seize opportunities within spatial data-related industries, and better integrate into the Greater Bay Area. Over the past year, GeoLab organised various activities for students and young people, including its signature event CSDI Awards 2024, an exchange programme in Shanghai, and a visit to the United Nations Global Geospatial Knowledge and Innovation Centre in Deqing County of Zhejiang. In addition, GeoLab welcomed group visits from primary, secondary and tertiary schools, as well as public organisations, incubation centres, professional bodies, and Legislative Council members, all of whom sought to understand its operations and services.



空間數據共享平台大獎 2024 入圍參賽者與政府官員及出席嘉賓在香港科技園舉行的匯報日暨頒獎典禮合照。
Group photo of the shortlisted contestants of the CSDI Awards 2024, government officials, and participating honoured guests at the Presentation Day and Awards Ceremony held at Hong Kong Science and Technology Parks.

推行資訊科技解決方案

為興建的中西區地區康健中心及3間婦女健康中心提供資訊科技服務

本院於2024年底獲醫務衞生局委任為營運機構，營運中西區地區康健中心和3間分別位於柴灣、藍田及屯門的婦女健康中心，為期3年。資訊科技科協助本院醫務科為上述中心規劃、設計和實施全面的資訊科技解決方案，並進行資訊科技安裝工程，提供所需的資訊科技基礎設施和應用系統服務。

中醫中心自助服務站採用「智方便」為病人核實身份

為提升病人對本院屬下中醫中心自助服務站的使用體驗，除透過掃描香港身份證或覆診卡進行身份驗證外，資訊科技科還開發了新功能，利用「智方便」為病人進行身份認證，使他們能夠在自助服務站處理到診登記及繳付相關中醫診症費用。新應用系統已於2025年第一季正式推出。

開發網上繳費及聊天機器人查詢服務以提升本院中醫服務的體驗

資訊科技科為本院流動應用程式開發了兩項新功能，以提升求診人對使用本院中醫服務的體驗：其中包括推出新的線上支付功能，便利病人及其家屬繳付賬單；以及全新人工智能的聊天機器人，為求診人士提供自助渠道，協助他們查詢本院的中醫服務。相關功能已於2025年第一季正式推出。

支援網上推廣籌募活動

資訊科技科一直持續支援籌募科透過本院網站和相關活動網站進行網上活動推廣。在「慈善粵劇晚會《錦繡圖》及《牡丹亭驚夢》」、「慈善首映禮《破・地獄》」、「歡樂滿東華2024」、「拉闊音樂會2024」、「賣旗日2024」等活動中，提供捐款收集及網上報名功能，以便市民參與。

開發員工福利流動應用程式「東華・家」

資訊科技科為員工訓練及福利部開發了一個流動應用程式「東華・家」，讓員工及退休員工能獲取有關員工福利和最新活動資訊；並可透過流動應用程式內的推送通知功能，即時獲得本院的最新生活資訊及短片。

Implementation of Information Technology Solutions

Provision of IT Services for the Establishment of the Central and Western District Health Centre and 3 Women Health Centres

TWGHs was commissioned by the Health Bureau at end of 2024 to operate the Central and Western District Health Centre and 3 Women Health Centres in Chai Wan, Lam Tin, and Tuen Mun for a 3-year term. Information Technology Division (ITD) assisted the Medical Division in planning, designing and implementing comprehensive IT solutions, including extensive installations to build the IT infrastructure and application system services required for these new centres.

Application of the Government's "iAM Smart" for Patient Identity Authentication at TWGHs Chinese Medicine Centres' IT Kiosks

To enhance patient experience with self-service IT kiosks at TWGHs Chinese Medicine Centres, ITD introduced a new authentication feature to complement the existing methods of scanning Hong Kong identity card or trace card. By utilising the Government's "iAM Smart" platform, this feature enables patients to use their identity credentials for attendance registration and payment processing of Chinese Medicine services at the self-service IT kiosks. The new application was officially launched in the first quarter of 2025.

Development of Online Billing Payment and Chatbot Enquiry Services to Enhance Patient Experience with TWGHs Chinese Medicine Services

ITD developed 2 new features on the TWGHs Corporate Mobile Application to enhance patient experience with TWGHs Chinese medicine services. These include a newly implemented online payment function, which enables patients and their families to settle bills efficiently, while a new AI-powered Chatbot provides a self-service channel to assist patients with enquiries about TWGHs Chinese medicine services. Both features were officially launched in the first quarter of 2025.

Supporting Online Promotion of Fund-raising Activities

ITD has been providing ongoing support to the Fund-raising Division, which promotes activities online through the TWGHs Corporate Website and various event-specific mini-websites. Features such as donation collection and online registration were developed to facilitate public participation in various events, including "TWGHs Charity Cantonese Opera The Brocade Painting and The Peony Pavilion", "Charity Gala Premiere 'The Last Dance'", "Tung Wah Charity Gala 2024", "CRHK Live Concert 2024", and "TWGHs Flag Day 2024".

Development of Staff Training and Welfare Mobile Application "*Tung Wah +*"

The mobile application "*Tung Wah +*" was developed for the Staff Training and Welfare Section, to allowing both current and retired staff to access information about staff welfare and upcoming activities, the mobile application also delivers the Group's latest life tips and short videos via its built-in push notifications, ensuring timely updates.

改良資訊科技系統和基礎建設架構

為廣華醫院重建計劃第二期工程提供資訊科技規劃和發展服務

為配合廣華醫院第二期重建項目，本院與醫院及承建商設計了所需的資訊科技基礎建設及數據中心設施的解決方案。資訊科技科亦與醫院緊密合作，處理部分過渡性工程，例如重新調整醫院一期及二期大樓之間的光纖路線，以及在醫院一期大樓建立遠程資料備份解決方案，以保護病人在健康普查、診斷及治療服務中心的放射影像數據。

為中醫流動診所提供線上中醫預約服務

為便利求診人士透過本院流動應用程式預約中醫服務，資訊科技科於 2024 年 8 月增強了應用程式所需的功能，將預約服務範圍擴展至所有東華三院中醫流動診所。

為東華三院院舍管理系統 (復康服務) 開發個人零用金模組和收據模組

為了電腦化處理本院各復康服務單位的工作流程，資訊科技科為本院的院舍管理系統 (復康服務) 開發了新的個人零用金和收據模組，以簡化行政工作和減輕以手動程序所產生的操作問題。新模組於 2024 年第四季和 2025 年第一季分階段推出後，單位整體的工作流程效率得以提升。

為東華三院小欖峻庭及安老院舍提供已優化的智護理流動應用程式

為提升本院小欖峻庭的院舍管理系統 (復康服務) 及安老院舍的安老院舍管理系統在處理保健記錄工作的效率，資訊科技科優化了自行研發的智護理流動應用程式，以無線方式收集生命體徵 (例如血壓、體溫等) 和護理服務記錄，並在社會服務科協調下於本年度分階段將流動應用程式推出至小欖峻庭及其相關院舍使用。

開發電子考績報告管理系統

為配合人力資源系統的重新開發及建設全面的員工職涯資料庫，本院重新開發現有的電子考績報告系統。新系統將記錄員工每次考績的表現、參與的訓練及所獲取的專業資格，以便為機構提供培訓需求分析及人事繼任計劃做好準備。新系統將整個報告審核流程電子化，提升協作與管理效率。目前，系統已向部門主管以下的行政總部員工推出使用。

Enhancement of Information Technology Systems and Infrastructure Facilities

Provision of IT Planning and Development Services in Support of the Kwong Wah Hospital (KWH) Redevelopment Project Phase 2

To support the works of the KWH Redevelopment Project Phase 2, TWGHs collaborated with the hospital and its contractor to design the required IT infrastructure and data centre facility solutions. ITD worked closely with the Hospital to manage transitional works, such as rerouting existing IT fibre connections between the buildings of KWH Phase 1 and Phase 2, and establishing a new offsite data backup solution at KWH Phase 1 Building, aimed at enhancing the protection of patients' radiological imaging data at TWGHs' screening, diagnostic, and medical service centres.

Enhancement of Existing Online Chinese Medicine Booking Services to Include Chinese Medicine Mobile Clinics

To improve patient convenience, ITD enhanced the existing online Chinese medicine booking services on the TWGHs Corporate Mobile Applications by adding the necessary functions to extend their service coverage to all TWGHs Chinese Medicine Mobile Clinics in August 2024.

Enhancement of the TWGHs Electronic Homes System – Rehabilitation Services with the New Personal Money Module and Receipt Module

To computerise existing procedures across TWGHs rehabilitation service centres, ITD developed the new Personal Money Module and Receipt Module for the current TWGHs Electronic Homes System – Rehabilitation Services. As the new Modules helped streamline administrative tasks and alleviate operational issues previously associated with manual processes, the overall efficiency of workflows across our hostels and service centres enhanced following their phased rollout in the fourth quarter of 2024 and the first quarter of 2025.

Deploying the Enhanced SmartCare Mobile Application for the Siu Lam OLIVE-Courtyard (SLOC) and Residential Homes for the Elderly

To enhance work efficiency at the SLOC and TWGHs residential homes for the elderly in handling healthcare records within the TWGHs Electronic Homes System – Rehabilitation Services and the TWGHs Elderly Home One-stop Management Electronic System, ITD upgraded TWGHs' self-developed SmartCare Mobile Application (App). Through wireless channels, the enhanced App captures residents' daily vital signs (e.g. blood pressure, temperature and etc.) and logs caring service records technologically. As coordinated by the Community Services Division, the deployment of the App to the SLOC and relevant residential homes was carried out in phases during this fiscal year.

Development of e-Appraisal Management System

To enhance human resources systems and create a comprehensive staff career database, TWGHs redeveloped the existing e-Appraisal system. The updated system records staff performance in appraisal reports, tracks training attendance, and documents professional qualifications. It also facilitates training needs analysis and succession planning for the Group. By computerising the entire appraisal review workflow, the new system fosters collaboration and boosts efficiency. Access to the new system has been granted to staff below section head level at the Administration Headquarters.

加強行政總部端點設備及電腦網絡的資訊科技安全控制措施

為加強保護行政總部端點設備如資訊科技伺服器和電腦設備不受網絡攻擊及勒索軟體等惡意軟體入侵，資訊科技科實施了人工智能驅動的擴展檢測與響應解決方案，識別可疑及潛在的惡意攻擊活動，從而減低端點設備風險。同時，在行政總部電腦網絡安裝和部署第二層防火牆，進一步控制內部網絡中受限制資料的可疑存取活動，相關安裝工程已於 2025 年第一季完成。此外，在數據中心託管的資訊科技應用系統進行一系列漏洞掃描工作，並根據威脅情報所示的潛在保安漏洞進行即時修補及採取補救措施。

重新開發財務會計系統

本院繼續進行財務會計系統的開發，以增強系統功能並取代過時技術。今年已成功推出收款傳票模組、歸檔模組、信用咭模組和收據匯入模組。系統還新增一個帳戶登記模組，以加強對帳戶交接紀錄的追蹤。此外，預算案模組的重建工作正在推進中。

重新開發人力資源系統

本院正在開發人力資源資訊系統中的兼職員工薪資系統，以取代過時的技術。年內亦進行了數項系統優化工程，以配合日常營運需要，當中包括接駁積金易平台和取消強積金對沖安排的財務估算等。

開發僱員入門網站

本院今年建立了一個全新的「僱員入門網站」，以推動無紙化辦公，便利員工下載機構發出的文件，如每月薪酬通知書及年度僱主報稅表。員工通過「企業系統登入」進行身份驗證後即可下載相關檔案。為保障員工資料的私隱和完整性，所有檔案均有密碼保護，並禁止未經授權的修改。目前系統已開放予行政總部的全職員工，未來將推廣至學校及其他服務單位員工。

延展企業系統登入的使用

為提升系統登入保安管理及簡化同事登入機構不同應用系統的流程，該科開發了一個企業系統登入平台，提供身份管理及單點登錄功能。員工可以使用同一組帳戶資料登入不同的系統。除了之前已開發的5個系統，今年亦新加義莊資訊系統、僱員入門網站和電子考績報告管理系統，未來將擴展至更多系統。

重新開發電子採購系統的可行性研究

為了配合機構長遠發展，資訊科技科協助財務及採購科進行重新開發電子採購系統的可行性研究。研究內容包括市場調查、供應商產品評估及自行開發的技術要求，以幫助用戶確定重新開發的方向。

Strengthening IT Security Controls on Endpoint Devices and Computer Networks of the Administration Headquarters

To strengthen the protection of endpoint devices, such as IT servers and PC workstations, against cyber threats like ransomware at the TWGHs Administration Headquarters, ITD implemented an AI-powered Extended Detection and Response solution. This system enables the identification of anomalous, suspicious, and potentially malicious activities, thereby minimising endpoint risks. Secondary-tier firewalls were also installed and deployed within the Administration Headquarters' computer networks to further regulate suspicious access to restricted data from internal networks. The relevant installation and deployment works were completed in the first quarter of 2025. Additionally, a series of vulnerability scans was conducted on corporate IT application systems hosted at the TWGHs Data Centre to identify potential security exposures, enabling timely patching and remedial actions based on threat intelligence.

Redevelopment of Financial Accounting System

TWGHs made further progress in the redevelopment of the Financial Accounting System to enhance system functionalities and replace outdated technologies, having successfully completed and launched the Receipt Voucher Module, Archive Module, Credit Card Module, and Receipt Interface Module within the year. Additionally, an Account Registry Module was implemented to strengthen the audit trail of user account handovers, while the redevelopment of the Budget Module is underway.

Redevelopment of Human Resources Systems

TWGHs is currently redeveloping the payroll system for part-time staff to replace legacy technologies. Several system enhancements were also introduced this year to support daily operations, including an interface with the eMPF platform, and financial projections related to abolishing the MPF offsetting arrangement.

Development of Employee Portal

TWGHs introduced its brand-new Employee Portal this year to foster a paperless environment, which enables staff to download documents issued by the Group, such as monthly salary advice slips and annual employer tax returns, by authenticating through the Corporate System Login. To safeguard staff data privacy and integrity, all files are password-protected and restricted from unauthorised modification. The portal was initially launched for full-time staff at the Administration Headquarters, with plans underway to expand access to employees at schools and other service centres.

Extend the Use of Corporate Systems Login

To enhance access management and streamline staff login processes across various corporate systems, TWGHs has developed an account management and single-sign-on corporate systems login platform. This platform enables staff to access multiple systems using a single set of credentials. Building on the 5 systems previously deployed, the Coffin Home Information System, Employee Portal, and e-Appraisal Management System were added to the platform this year. The platform service will be extended to include additional systems in the future.

Feasibility Study on the Redevelopment of the e-Procurement System

To support the Group's long-term growth, ITD, in collaboration with the Finance and Supplies Division, conducted a feasibility study, which encompassed market research, vendor product evaluations, and technical specifications for in-house development. The findings aim to guide users in steering the redevelopment initiative.

發展行政流程自動化平台

本院至今已在行政流程自動化平台上開發超過8張電子表格，並處理超過1,400宗申請。行政流程的數碼化使申請資訊更集中，方便檢閱及提升協作效率，並減少耗用紙張。資訊科技科正繼續與各部門合作，開發各種人事、財務及資訊科技服務申請等電子表格。

Development of Administrative Workflow and Automation Platform

TWGHs has developed over 8 e-Forms on the Administrative Workflow and Automation Platform, successfully processing more than 1,400 applications. The digitalisation of administrative workflow has centralised application information, improved efficiency, and reduced paper consumption. ITD is collaborating with various Divisions to develop additional administrative e-Forms, including those for human resources, financial, and information technology services requests.

為不同服務單位提供資訊科技網絡基礎建設支援服務以及為行政總部辦公室裝修工程提供資訊科技支援服務

為確保本院各單位的建設、翻新及搬遷工程順利進行，資訊科技科向有關服務單位提供資訊科技規劃和設計網絡基礎設施，包括新興建位於九龍塘的兩所特殊學校、搬遷至新址的東華三院韋祥智紀念幼稚園，以及東華三院—香港大學中醫診所暨教研中心(中西區)。資訊科技科亦為各科提供適切的資訊科技諮詢和技術建議，例如東華三院中央電子教育系統的持續發展、行政總部新裝修辦公室的資訊科技服務、東華三院六福集團中醫診所服務擴展的資訊科技支援等。

Provision of IT Network Infrastructure Support Services for Different Services Units and IT Support Services for the Office Renovation Works at the Administration Headquarters

To facilitate the smooth establishment, renovation and relocation of TWGHs services units, including 2 newly constructed TWGHs special schools in Kowloon Tong, the newly relocated TWGHs Wai Cheung Chi Memorial Kindergarten, and the newly renovated TWGHs – The University of Hong Kong Chinese Medicine Clinic cum Training and Research Centre (Central & Western District). ITD assisted these service units in planning and designing their IT network infrastructure. Proper IT consultation and technical advice were also offered to various Divisions to support their operations and services, including the sustainable development of the TWGHs Central Electronic Education System for schools, the re-provisioning of IT services at the newly-renovated TWGHs Administration Headquarters, and IT support for service expansion at the TWGHs Lukfook Group Chinese Medicine Clinic.

為前線服務提供資訊科技顧問服務

為推廣前線服務採用資訊科技，資訊科技科為以下資訊科技項目提供顧問服務和技術意見：

- 設立東華三院邁向綠色機構網站；
- 開發東華三院賣旗日網站；
- 開發東華三院155周年網站；
- 估算東華三院青年宿舍資訊系統的開支；
- 開發到校學前康復服務系統；
- 開發學前教育駐校社工管理系統；及
- 開發綜合職業復康中心電腦系統。

Provision of IT Consultation to Frontline Services

To promote the adoption of information technology in frontline services, ITD provided consultation and technical advice for the following IT projects:

- Development of the TWGHs Moving Towards a Green Organisation website;
- Development of the TWGHs Flag Day website;
- Development of the TWGHs 155th Anniversary website;
- Cost Estimation for the development of IT systems for the TWGHs youth hostel;
- Development of a system for on-site pre-school rehabilitation services;
- Development of a management system for social work service for pre-primary institutions; and
- Development of a computer system for integrated vocational rehabilitation services.

資訊科技的管治

提升資訊保安管理系統(ISMS)以符合ISO/IEC 27001:2022認證標準

為符合新推出的ISO/IEC 27001資訊保安認證標準2022年版的要求，資訊科技科對現有的資訊保安管理系統進行了差距分析，並且提升資訊保安控制措施和部署適當的解決方案。及後於2024年第四季成功通過由英國標準協會對管理系統進行3年一次的ISO重新認證評估和ISO27001:2013至ISO27001:2022的過渡性審核，獲得符合此ISO國際標準的認證。

Information Technology Governance

Enhancement of the Information Security Management System (ISMS) in Compliance with the ISO/IEC 27001:2022 Standard for Certification

To comply with the requirements of the newly published ISO/IEC 27001 information security standard in 2022 version (i.e. ISO/IEC 27001:2022), TWGHs conducted a comprehensive gap analysis of the existing ISMS and implemented necessary enhancements, including appropriate information security controls to address the gaps identified. The Division successfully passed the triennial re-certification and transition audits from ISO27001:2013 to ISO27001:2022 and was accredited under this ISO standard by the British Standards Institution in the fourth quarter of 2024.

加強員工網絡安全意識及維持適當的資訊保安治理

為推動本院資訊保安意識文化發展，除了透過制定相應的政策和全面指引來維持資訊保安治理外，資訊科技科還建立了「東華 e+Talk」Facebook 專頁，作為推廣和宣傳的另一途徑，培養員工的資訊科技意識，同時鼓勵屬下員工（由其是每日處理企業數據的資訊保安人員）參與資訊科技相關比賽和活動，例如網絡攻防精英培訓暨攻防大賽、釣魚電郵演習 2024 等。本院更參與由香港互聯網註冊管理有限公司主辦的「共建員工防火牆」嘉許計劃 2024，獲得「金級」認可級別。

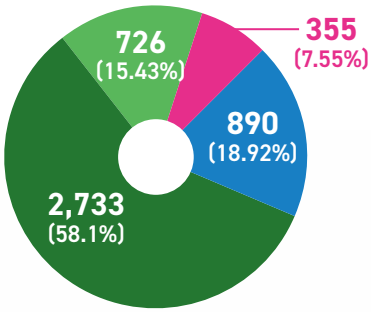
Strengthening Staff Awareness in Cyber Security and Maintaining Proper IT Security Governance

To foster an information security-conscious culture at TWGHs, the Division not only maintained IT security governance through the development of proper policies and comprehensive guidelines, but also created "Tung Wah e+Talk", a Facebook page serving as an alternative channel for promotion and publicity. It aims to enhance staff IT awareness and literacy while encouraging participation, particularly among IT personnel who handle corporate data on a daily basis. The Division proactively encouraged staff members to participate in relevant tournaments and events, such as the Cyber Attack and Defence Elite Training cum Tournament, and the Ethical Phishing Email Campaign 2024. Furthermore, TWGHs took part and attained the "Gold" recognition tier in the Cyber Security Awareness Recognition Scheme 2024, organised by Hong Kong Internet Registration Corporation Limited.

2024/2025 年度為各科提供系統支援服務

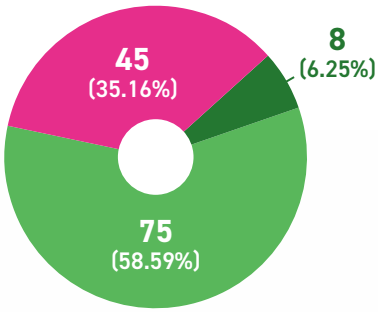
System Support Services Provided for Various Divisions in the Year 2024/2025

個人電腦支援數目
Number of Personal Computers Supported



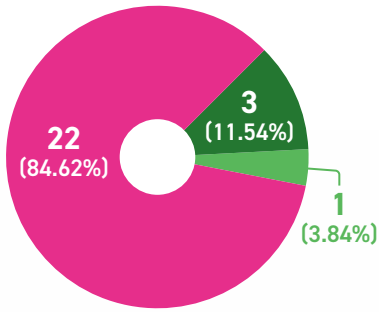
合計 Total **4,704 台 sets**

資訊科技伺服器支援數目
Number of IT Servers Supported



合計 Total **128 台 sets**

網絡及互聯網絡服務支援數目
Number of Local Area Networks and Internet Services Supported



合計 Total **26 台 sets**

- 醫務科及相關服務單位 Medical Division and Related Service Units
- 教育科及相關服務單位 Education Division and Related Service Units
- 社會服務科及相關服務單位 Community Services Division and Related Service Units
- 行政總部 Administration Headquarters

- 不包括置於中、小學及東華學院作教學用途的電腦及網絡。
  All computers and IT networks installed at the primary schools, secondary schools and Tung Wah College for teaching purpose are excluded.
- 不包括部份非資訊科技科管理的網絡及互聯網絡服務。
  The network and internet services which are not directly administered by the Information Technology Division have been excluded.

資訊科技科的運作統計資料

Operation Statistics of the Information Technology Division

項目 Item	宗數 Number of Cases
全年資訊科技熱線及電郵支援求助服務數目 Number of cases in IT hotline and email support service per annum	1,973
全年資訊科技實地支援求助服務數目 Number of cases in IT onsite support service per annum	230
平均每日經資訊科技科處理的電郵數目 Average number of emails daily processed through the Information Technology Division	98,068
平均每日經資訊科技科過濾的垃圾郵件及電腦病毒數目 Average number of spam mails and viruses daily filtered through the Information Technology Division	5,063
全年平均系統可用性百分比 Average percentage in system availability per annum	99.99%

2024/2025 年度應用系統及互聯網使用

Usage of Application Systems and Internet Websites in the Year 2024/2025

應用系統及互聯網 Application Systems and Internet Websites	醫務科及相關服務單位 Medical Division and Related Service Units	教育科及相關服務單位 Education Division and Related Service Units	社會服務科及相關服務單位 Community Services Division and Related Service Units	其他科 / 辦公室 Other Divisions/ Offices	公眾服務 Services for the Public
東華三院中醫醫療資訊系統 TWGHs Chinese Medicine Clinical Information System	●				●
東華三院中醫流動車門診服務系統 TWGHs Chinese Medicine Mobile Clinics Information System	●				●
東華三院牙齒保健資訊系統 TWGHs Dental Clinic Information System	●				●
中醫專科門診自助登記及收費系統 Self-service Attendance Registration and Payment System for Chinese Medicine Specialist Outpatient Clinics	●				●
東華三院中醫輪候管理顯示系統 TWGHs Smart Queuing and Display System for Chinese Medicine	●				●
東華三院中醫普通科門診自助登記系統 TWGHs Smart Queuing System for Chinese Medicine General Outpatient Clinics	●				●
東華三院中醫普通科門診部互動語音預約系統 TWGHs Interactive Voice Response Booking System for Chinese Medicine General Outpatient Clinics	●				●
東華三院復康中心資訊系統 TWGHs Rehabilitation Centre Information System	●				●
東華三院血液透析中心管理系統 TWGHs Haemodialysis Centre Information System	●				●
東華三院醫療保健資訊系統 (綜合診斷及醫療中心) TWGHs Healthcare Information System (Integrated Diagnostic and Medical Centre)	●				●
東華三院醫療保健資訊系統 (婦女健康普查部) TWGHs Healthcare Information System (Well-women Clinics)	●				●
東華三院醫療保健資訊系統 (內視鏡中心) TWGHs Healthcare Information System (Endoscopy Centre)	●				●
東華三院醫療保健資訊系統 (電腦掃描中心) TWGHs Healthcare Information System (Computed Tomography Imaging Centre)	●				●
東華三院醫療保健資訊系統 (醫療中心) TWGHs Healthcare Information System (Medical Service Centre)	●				●
東華三院放射資訊系統 / 圖片存檔和通訊系統 TWGHs Radiology Information System/Picture Archiving and Communication System	●				●
東華三院中央電子教育系統 TWGHs Central Electronic Education System		●			
東華三院安老院舍管理系統 TWGHs Elderly Home One-stop Management Electronic System			●		●
東華三院院舍管理系統 — 復康服務 TWGHs Electronic Homes System – Rehabilitation Services			●		●
長者中心會員電子健康流動應用程式 CISE eHealth Mobile Application			●		●
長者中心會員資訊系統 Client Information System for Elderly Centres			●		●
東華三院長者日間護理中心管理系統 TWGHs Day Care Centres for the Elderly Information System			●		●
「依時檢」流動應用程式 "Easy Check" Mobile Application			●		●
「智護理」流動應用程式 "SmartCare" Mobile Application			●		
數據可視化及分析系統 (社會服務) Data Visualisation and Analytics System (Community Services)			●		
家居服務資訊系統 Home Services Information System			●		●
「友心情」流動應用程式 "Radio-i-Care" Mobile Application			●		●
天秀墟租務系統 Tin Sau Bazaar Rental Collection System			●		●
「好當家」家居服務流動應用程式 "Versatile Home Services" Mobile Application			●		●
人力資源資訊系統 Human Resources Information System	●	●	●	●	
財務會計系統 Financial Accounting System	●	●	●	●	
中央固定資產資訊系統 Centralised Fixed Asset Registration Information System	●	●	●	●	

應用系統及互聯網 Application Systems and Internet Websites	醫務科及相關服務單位 Medical Division and Related Service Units	教育科及相關服務單位 Education Division and Related Service Units	社會服務科及相關服務單位 Community Services Division and Related Service Units	其他科 / 辦公室 Other Divisions/ Offices	公眾服務 Services for the Public
電子採購系統 Electronic Procurement System	●	●	●	●	
網上假期流動應用程式 e-Leave Mobile Application	●	●	●	●	
網上假期系統 e-Leave System	●	●	●	●	
員工休假系統 Staff Leave Information System	●	●	●	●	
員工績效管理系統 Staff Performance Management System	●	●	●	●	
培訓及發展管理系統 Training and Development Management System	●	●	●	●	
電子考績報告系統 e-Appraisal System	●	●	●	●	
過渡性房屋管理系統 Transitional Housing Management System				●	●
收據系統 Receipt System	●	●	●	●	●
人事一線通電話查詢熱線 (互動語音系統) Human Resources Link (Interactive Voice Response System)	●	●	●	●	
行政工作流程自動化平台 Administrative Workflow and Automation Platform	●	●	●	●	
物業管理系統 Property Management System				●	●
物業租務電郵查詢系統 Email Ticketing System for Property Rental Enquiry				●	●
東華三院捐贈紀錄資訊系統 TWGHs Donation Record Information System				●	●
義莊資訊系統 Coffin Home Information System				●	●
殯儀資訊系統 Funeral Parlour Information System				●	●
東華三院文物館館藏管理系統 Tung Wah Museum Collection Management System				●	
嘉賓名單資訊系統 Guest List Information System				●	
剪報管理系統 News Clipping Management System				●	
「東寓」過渡性房屋網站 "T-LOFT" Transitional Housing Website				●	●
東華三院檔案及歷史文化辦公室網站 TWGHs Records and Heritage Office Website				●	●
「珍藏・分享—東華三院文物館檔案」網站 "Preserve and Share - Tung Wah Museum Archives" Website				●	●
東華三院企業電子郵件系統 TWGHs Corporate Email System	●	●	●	●	●
東華三院流動應用程式 TWGHs Corporate Mobile Application	●	●	●	●	●
東華三院機構網站 TWGHs Corporate Website	●	●	●	●	●
東華三院檔案分享平台 TWGHs Corporate File Sharing Platform	●	●	●	●	
東華三院設施預約系統 TWGHs Facility Booking Management System	●	●	●	●	
內聯網入門網站 Intranet Portal (iPortal)	●	●	●	●	
東華三院在線檔案平台 TWGHs Online File Access Platform	●	●	●	●	
東華三院電子服務網上平台 TWGHs eService Portal	●	●	●	●	
考勤登記系統 Time and Attendance Registration System				●	
企業系統登入平台 Corporate Systems Login Platform	●	●	●	●	
項目管理資訊系統 Project Management Information System				●	
建設及維修項目管理系統 Construction and Maintenance Project Management System				●	
僱員入門網站 Employee Portal				●	
電子考績報告管理系統 e-Appraisal Management System	●	●	●	●	
「東華・家」流動應用程式 "*Tung Wah +*" Mobile Application	●	●	●	●	●