資訊科技 Information Technology



支持政府透過地理空間實驗室以鼓勵大眾應用空間數據

由發展局設立、東華三院營運的地理空間實驗室舉辦多元化活動，包括講座、地理信息系統工作坊、團體參觀及外展活動，接待不同學校、大專院校、初創企業和公眾，並舉辦「空間數據共享平台大獎 2025」，鼓勵參與者在北部都會區探索空間數據的創新應用，提出創新的解決方案促進社會持續發展和加強城市規劃。

Supporting the Government in Promoting Public Use of Spatial Data through the Operation of Geospatial Lab (GeoLab)

The GeoLab, established by the Development Bureau and operated by TWGHs, has conducted activities including talks, GIS workshops, group visits, and outreach for schools, post-secondary education institutions, start-ups, and the general public. Additionally, it organised the "CSDI Awards 2025", a major competition designed to encourage participants to explore innovative applications of spatial data within the Northern Metropolis and propose creative solutions to foster sustainable development and enhance urban planning.



東華三院院黃笏南中學在「空間數據共享平台大獎 2025」比賽高中組中得到優異獎。
TWGHs Wong Fut Nam College, received a Merit Award in the senior secondary category of the "CSDI Awards 2025" competition.

推行資訊科技解決方案

為政府推行的中醫針灸戒煙服務計劃提供資訊科技服務

為配合衞生署「免費中醫針灸戒煙服務」計劃的兩年期營運服務合約，資訊科技科與醫務科緊密協作，於本院網站設計和開發線上登記服務，並在中醫醫療資訊系統增設模組及報告功能，方便員工跟進參與者資料，並向政府提交報告。新登記服務與系統已於 2025 年 7 月正式啟用。

Implementation of Information Technology Solutions

Provision of IT services in Operating the Government's Smoking Cessation Programme by Chinese Medicine Acupuncture

In line with the 2-year operational service contract for the Department of Health's "Free Chinese Medicine Smoking Cessation Services using Acupuncture and Counselling" programme, Information Technology Division (ITD) assisted the Medical Division (MD) in designing and developing an online registration service on the TWGHs Corporate Website. ITD also developed the necessary modules and reporting functions into the TWGHs Chinese Medicine Clinical Information System (CMCIS) to facilitate staff in following up on participants' information and submitting reports to the Government. The new registration service and the upgraded CMCIS were officially launched in July 2025.

為中西區地區康健中心及樂妍站提供資訊科技服務，以支援政府的基層醫療服務及提升整體工作效率

本院於 2025 年 3 月獲醫務衞生局委任，負責營運中西區地區康健中心，以及柴灣、藍田及屯門樂妍站，為期三年。資訊科技科與醫務科協作，設計並實施全面的資訊科技解決方案，網路基礎設施、中心網站及流動應用程式的開發與安裝等。除部署政府核心電子健康系統外，還開發排隊取號系統、自助生命體徵監測亭及專用應用平台。此外，生命體徵監測亭與政府電子健康基礎設施無縫對接，能安全高效地上傳資料至中央平台。中心建立穩健架構，整合存取控制、審計追蹤和彈性機制，並設置應用防火牆，有效抵禦惡意流量，同時實施關鍵的資訊保安和業務連續性措施，以降低營運風險。所有核心系統和服務已於 2025 年 9 月完成部署。

為配合樂妍站營運，資訊科技科協助醫務科開發一套共付系統，用於編製收據及生成財務報表。系統已與政府「臨床醫療管理系統連接部件」對接，可即時驗證會員身份並擷取收費及共付資料，提升數據準確性並減少人手輸入。所有收據記錄亦會上傳至本院財務會計系統，以簡化數據管理流程。

開發東華三院院舍管理系統介面功能，改善安老院舍的藥物管理

資訊科技科成功於本院院舍管理系統開發藥物下載介面，即時連接及下載「醫健通+」系統院友電子藥物資料，促進院舍與醫療系統的資訊互通與協作，協助護理人員準確地管理院友用藥記錄，提升藥物管理品質。此功能已於 2026 年第一季正式上線。

支援網上推廣籌募活動

資訊科技科持續支持籌募科在本院網站和相關活動網站上進行網上推廣活動。在「慈善粵劇專場《大鼻子情聖》及《牡丹亭驚夢》」、「拉闊音樂會 2025」、「2025 叱咤樂壇流行榜頒獎典禮」、「東華三院 155 周年賣旗日」，以及其他籌款活動中，提供捐款收集及網上報名功能，以便市民參與。

開發「東華易」流動應用程式

資訊科技科開發了「東華易」流動應用程式。員工可利用已登記的個人流動裝置，便捷地查閱由本院發出的正式文件，包括每月薪酬通知書、僱主報稅表及年度假期摘要等。

Provision of IT Services for the Central and Western District Health Centre (C&W DHC) and Women Wellness Satellites (WWSs) to Support the Government's Primary Healthcare Services and Bolster Overall Work Efficiency

In March 2025, TWGHs was commissioned by the Health Bureau to operate the C&W DHC and WWSs in Chai Wan, Lam Tin and Tuen Mun for a 3-year term. In collaboration with the MD, ITD developed and installed a comprehensive IT solution covering network infrastructure and the development and installation of the centres' websites and mobile applications. In addition to deploying the Government's core eHealth systems, we also developed a ticket queuing system, self-service vital-sign monitoring kiosks, and centre-specific application platforms. Meanwhile, the vital-signs monitoring kiosks were seamlessly integrated with the Government's eHealth infrastructure, enabling secure and efficient data uploads to the central platform. These centres established a robust architecture, integrating access controls, audit trails, and resilience mechanisms. The network infrastructure also features an application firewall to effectively defend against malicious traffic. Critical information security and business continuity measures were implemented to mitigate operational risks. All core systems and services were fully deployed by September 2025.

In support of the operations of WWSs, ITD assisted MD in developing the Co-payment System to issue receipts and generate financial reports. The system integrated with the Government's Clinical Management System (CMS) On-ramp, enabling verification of WWS members and retrieval of fee and co-payment information. This enhances data accuracy and reduces manual input. All receipt records were uploaded to the TWGHs Financial Accounting System to streamline data management.

Developing System Interface in the TWGHs eHOMES Systems for Better Medication Management in Residential Care Homes

ITD successfully developed a medication download interface for the eHOMES. This interface enables real-time connection to and retrieval of residents' electronic medication information from eHealth+, promoting information exchange and collaboration between care homes and the healthcare systems. It assists the TWGHs healthcare officers in accurately managing residents' medication records, while improving the quality of drug administration. The feature was officially launched in the 1st quarter of 2026.

Supporting Online Promotion of Fund-raising Activities

ITD has been providing ongoing support for the Fund-raising Division in organising online promotional activities through the TWGHs Corporate Website and relevant event websites. For fund-raising events such as "TWGHs 155th Anniversary Charity Cantonese Opera Shows 'Cyrano de Bergerac' and 'The Peony Pavilion'", "CRHK live Concert 2025", "Ultimate Song Chart Awards Presentation 2025", "TWGHs 155th Anniversary Flag Day", donation collection and online registration features were provided to facilitate public participation.

Development of "*i-TW*" Mobile Application

ITD developed the "*i-TW*" mobile application. This application enables staff to conveniently access official documents issued by the Group, including monthly pay slips, employer tax forms and annual leave summaries, through their registered personal mobile devices.

改良資訊科技系統和基礎建設架構

重新設計及命名「東華三院善長關係管理系統」，以全面強化善長關係管理

資訊科技科重新開發東華三院捐贈紀錄資訊系統，包括主要模組（包括善長、捐款及月捐計劃），並強化功能。系統亦與本院網站的線上捐款表格整合。善長捐款後可於短時間內以電郵形式發送給善長。該系統還增強了其他捐贈者關係功能。該系統已重新命名為「東華三院善長關係管理系統」，並於 2026 年首季正式使用。

優化東華三院流動應用程式整體服務效能

資訊科技科採用服務導向設計，整合本院各線上服務於同一平台。新介面支援快捷存取、清晰分類及一致設計，提升程式可用性與數碼無障礙體驗；同時優化通知推送、搜尋及表單流程，縮短操作步驟時間，提升整體服務效率與滿意度。全新優化版本已於 2025 年 11 月正式推出。

探索利用檢索增強生成技術，開發基於人工智能的推理平台

資訊科技科積極探索利用人工智能，並開發人工智能推理驗證平台，結合檢索增強生成技術，將檢索系統與大型語言模型結合，提供更準確的回應。該平台能協助用戶深入分析資訊，並強化決策支援，為本院未來人工智能導向解決方案奠定穩固的策略基礎。

探索優化東華三院「智護理」流動應用程式，以促進安老院舍與照護者之間的溝通

資訊科技科積極探索優化東華三院「智護理」流動應用程式，旨在提升旗下安老院舍與照顧者之間有更高效的溝通與協作。透過流動應用程式，該科正著手打造一個智能化的通訊工具，使院舍和家屬能即時分享長者健康狀況和照顧資訊。構思中的流動應用程式不僅促進院舍內外的協作，更有效強化長者照顧的整合性與即時應變能力，透過電子方式在安老院舍與照顧者之間建立溝通橋樑。

開發人力資源相關系統

資訊科技科正進行兼職員工薪酬系統的再開發工作。全職員工薪酬系統的重建工作亦已展開。為配合營運需要，現有系統已進行多項優化，包括連接「積金易」平台的配套措施。

Enhancement of Information Technology Systems and Infrastructure Facilities

Redeveloping the New TWGHs Donor Relationship Management System (DRM) to Strengthen Donor Relationship Engagement

ITD redeveloped the key modules (including donor, donation and monthly donation scheme) of the Donation Record Information System (DRIS) with enhanced features. The system also integrates with the Online Donation Form on the TWGHs Corporate Website. Donation receipts can be emailed to donors shortly after their contribution. In addition, other donor relationship functions were enhanced in the system. Renamed as DRM, the system will be officially launched in the 1st quarter of 2026.

Optimising the TWGHs Corporate Mobile Application for Enhancement of Overall Service Efficiency

ITD adopted a service-oriented design to consolidate TWGHs' online services onto a single platform. The new interface supports quick access, clear categorisation and consistent design to improve the App's usability and digital accessibility. Its optimised push notification, search and form-filling processes were enhanced to shorten processing time, thereby improving overall service efficiency and user satisfaction. The newly optimised App was officially launched in November 2025.

Exploration in Developing an AI-powered Inference Platform Using Retrieval-augmented Generation Technology

ITD proactively explored the use of AI and developed an AI inference and verification platform. The platform adopts retrieval-augmented generation technology, integrating a retrieval system with a large language model to deliver more accurate responses. It enables users to conduct contextually information analysis and strengthens decision-making support, establishing a robust strategic foundation for TWGHs' future AI-driven solutions.

Exploration in Enhancing the TWGHs "SmartCare" Mobile Application to Bridge Communications between the TWGHs Residential Homes and Caregivers

ITD actively probed the feasibility in enhancing the existing TWGHs "SmartCare" Mobile Application (App), aiming to improve communication and collaboration between residential elderly homes and caregivers. Through the App, it enables residential homes and family members to instantly share health conditions and care information of elderly residents. The conceived App not only fosters collaboration within and outside the care homes, but also strengthens the continuity of elderly care and responsiveness, thus establishing a communication bridge between the residential elderly homes and caregivers by electronic means.

Development of Human Resources Related Systems

ITD is undertaking a redevelopment of the payroll system for part-time staff. Redevelopment of the payroll system for full-time staff has also commenced. To support operational needs, several enhancements have been made to the existing system, including supporting measures for integration with the "eMPF" platform.

加強東華三院在線檔案平台和應用流量負載平衡服務平台的可用性

為進一步提升本院資訊科技應用系統的效能與安全性，資訊科技科實施了新的負載平衡解決方案，透過在多台伺服器上高效分配流量來優化資源利用率，同時加強了網路加密和資料完整性，以防止未經授權的存取。針對東華三院在線檔案平台文件存取量日益增長所引發的儲存需求，該科也擴展了其儲存容量並引入了多層安全控制。這些改進措施強化了資料保護和存取管控，確保服務的可持續和彈性運作。

為兩所特殊學校及廣華醫院重建計劃第二期工程提供資訊科技基礎設施規劃和發展服務

為配合廣華醫院二期重建工程計劃，資訊科技科繼續支援醫務科與醫院及其承建商合作，設計所需的資訊科技基礎設施及資料中心設施方案，以建構東華三院各醫療服務中心穩健的資訊科技營運架構。此外，資訊科技科也為教育科提供全面的資訊科技諮詢及技術建議，包括資訊科技基礎設施指導、校園無線網路安裝以及為位於九龍塘兩所新建特殊學校打造安全穩健的資訊科技網路。這兩所特殊學校預計將於 2026 年 9 月至 12 月期間正式啟用。

重新開發財務會計系統

資訊科技科持續推展財務會計系統的重整工作，以提升系統功能及取代過時的技術。預算模組已順利完成並投入使用。信用卡模組亦已順利推出。專為法團校董會學校而設的子系統亦正進行開發。該子系統按學年作為財政年度提供財務報表，並配合學校的運作需要作出相應調整。

開發電子考績報告管理系統

資訊科技科已重新開發電子考績報告系統。新系統優化整個評核流程，促進協作及提升管理效率。系統亦進一步加入「貢獻與發展計劃」功能並優化培訓需求分析。系統開發工作的第二階段主要為部門主管級或以上人員建立報告功能，相關設計工作現正進行中。

開發物業管理相關系統

資訊科技科持續推展物業管理系統的開發及優化工作，以支援物業管理及建造工程的相關運作。年內已開發「過渡性房屋資訊系統」及「東華・南昌匯租務系統」，以加強對過渡性房屋及青年宿舍物業的管理。

Strengthening the Usability of TWGHs Online File Access and Application Traffic Load-balancing Service Platforms

To further enhance the performance and security of IT application systems, ITD implemented a new load-balancing solution. This distributes traffic across multiple servers to optimise resource utilisation, while reinforcing network encryption and data integrity to protect against unauthorised access. In response to the growing demand for storage on the TWGHs Online File Access Platform, ITD expanded its storage capacity and introduced multi-layered security controls, thereby strengthening data protection and access governance, ensuring sustainable and resilient service delivery.

Provision of IT Infrastructure Planning and Development Services for 2 New Special Schools and the Phase 2 Redevelopment of Kwong Wah Hospital (KWH)

To align with the Phase 2 redevelopment of KWH, ITD supported MD to cooperate the hospital and its contractor in designing the IT infrastructure and data centre facility solutions, thereby facilitating the operational framework for TWGHs medical service centres. ITD supported the Education Division by providing IT consultation and technical advice, including guidance on IT infrastructure and installation of campus-wide wireless networks, thereby establishing secure and robust networks for 2 newly constructed special schools in Kowloon Tong. The schools are expected to commence operations between September and December 2026.

Redevelopment of the Financial Accounting System

ITD continued to advance the redevelopment of the Financial Accounting System to improve its functionality and replace outdated technologies. The Budget Module was successfully completed and is now operational. The Credit Card Module was also launched with success. A dedicated sub-system for IMC schools is currently under development. This sub-system generates financial statements by adopting the academic year as its financial period. It incorporates adjustments tailored to the operational needs of schools.

Development of e-Appraisal Management System

ITD redeveloped the e-Appraisal System. The new system streamlined the entire appraisal process, fostering collaboration and efficient management. It further incorporated the "Contribution and Development Plan" and optimised training needs analysis. Phase 2 of system development focused on introducing reporting features for staff at section-head level or above, with relevant design work currently underway.

Development of Property Management Related Systems

ITD continued to develop and enhance its property management systems to support property administration and construction-related operations. During the year, the "Transitional Housing Information System" and the "TN Residence Rental Collection System" were developed to facilitate the management of transitional housing and youth hostel properties.

發展行政流程自動化平台

資訊科技科持續推展行政流程自動化平台的電子表格 (e-Forms) 開發工作。平台至今已開發 13 張電子表格。本年度已完成的項目包括「提早退休」、「婚假、生日假及喪假」、「資本開支項目」、「網站服務」及「短期/額外保險保障」的申請等。行政流程的數碼化有助集中管理申請資料及提升運作效率。

為前線服務提供資訊科技顧問服務

為推廣前線服務採用資訊科技，資訊科技科為以下資訊科技項目提供顧問服務和技術意見：

- 設立東華三院邁向綠色機構網站；
- 開發東華三院賣旗日網站；
- 開發東華三院慈善獎券網站；
- 開發東華三院 155 周年網站；
- 估算東華三院青年宿舍資訊系統基礎設施的前期工程；
- 開發到校學前康復服務系統；及
- 開發綜合職業復康中心電腦系統。

Development of Administrative Workflow and Automation Platform

ITD continued to advance the development of electronic forms (e-Forms) for the Administrative Workflow and Automation Platform. To date, 13 e-Forms have been developed. In the current year, e-Form applications for "Early Retirement", "Marriage Leave, Birthday Leave and Funeral Leave", "Project for Capital Expenditure", "Website Service", and "Short-Term/Additional Insurance Coverage" have been completed. The digitalisation of administrative workflows facilitates centralised management of application data and improves operational efficiency.

Provision of IT Consultation to Frontline Services

To promote the adoption of Information Technology at frontline services, ITD provided consultation and technical advice to users for the following IT projects:

- Development of TWGHs Moving Towards a Green Organisation website;
- Development of TWGHs Flag Day website;
- Development of TWGHs Charity Raffle website;
- Development of TWGHs 155th Anniversary website;
- Estimation of preliminary works for the IT system infrastructure of the TWGHs youth hostel;
- Development of management system for on-site pre-school rehabilitation services; and
- Development of the computer system for integrated vocational rehabilitation services.

資訊科技的管治

透過持續強化資訊安全管理系統以符合 ISO/IEC 27001:2022 認證，並更換過時設備以維持適當的資訊保安管理

資訊科技科持續強化資訊保安管理系統，更換過時的工作站和軟體，維護適當的資訊保安控制措施。在 2025 年 9 月英國標準協會的年度檢查中，系統仍符合 ISO/IEC 27001：2022 認證。過去一年，該科定期向員工提供安全控制指南，並提高資訊保安安全意識，如提醒員工 Microsoft Windows 10 停止支援；並對應用系統進行漏洞掃描，適時進行修補更新。

參與政府推動的活動以提升資訊科技安全意識及數碼無障礙

資訊科技科組織員工參與由政府各部門與香港互聯網註冊管理有限公司聯合舉辦的 2025 釣魚電郵演習及「共建員工防火牆」嘉許計劃，更榮獲該計劃「金獎」殊榮。同時，該科持續優化東華三院流動應用程式，整合適切的無障礙功能，讓殘疾人士和有需要的長者更方便獲取本院電子資訊與服務。本院更於 2024 至 2025 年度「數碼無障礙嘉許計劃」中榮獲三連金獎。

Information Technology Governance

Continuously Strengthening the Information Security Management System (ISMS) in Compliance with ISO/IEC 27001:2022 and Replacing Obsolete Equipment for Effective Information Security Management

ITD continued to strengthen the ISMS by replacing obsolete workstations and software to ensure proper IT security controls. During the annual inspection by the British Standards Institution in September 2025, the ISMS remained in compliance with the ISO/IEC 27001:2022 certification. Over the past year, ITD regularly offered staff guidelines on security controls while promoting awareness of IT security. This included staff reminders regarding the end-of-support for Microsoft Windows 10. Vulnerability scans were conducted on application systems, followed by timely patching and updates implemented.

Promotion of IT Security Awareness and Digital Accessibility through Participation the Government Support Activities

ITD engaged staff in the Ethical Phishing Email Campaign 2025 and the "Cyber Security Staff Awareness Recognition Scheme", organised by the Hong Kong Internet Registration Corporation Limited in collaboration with government departments. The division was honoured to receive the prestigious "Gold" recognition tier. Meanwhile, ITD enhanced the TWGHs Corporate Mobile Application by integrating proper accessibility features, enabling individuals with disabilities and elderly people to access TWGHs' electronic information and services more conveniently. TWGHs was further recognised with the "Triple Gold Award" under the "Digital Accessibility Recognition Scheme 2024-2025".

建構彈性雲端架構，提升網站安全防護力

資訊科技科完成一項研究，計劃將傳統主機架構網站全面遷移至具高彈性及自動化管理的雲端平台，並升級安全設施。雲端平台提供開發工具、數據儲存及高效運算資源，加快部署、簡化維運。網站應用防火牆具即時防護與自動更新功能，可抵禦非法篡改、機器人攻擊及資料外洩，全面提升安全性與穩定性。平台預計 2026 年第二季啟用。

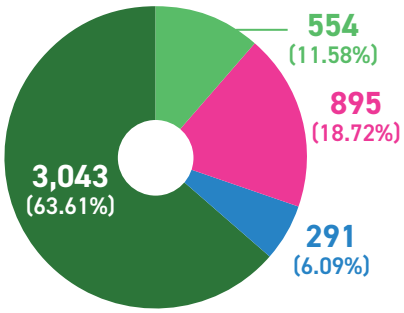
Building a Flexible Cloud Architecture to Strengthen Website Security

ITD completed a feasibility study to migrate the corporate website from legacy servers to a flexible, cloud-based platform with automated management. The migration will upgrade security infrastructure, leveraging built-in tools, data storage, and high-performance computing to accelerate deployment and streamline operations. A cloud-based Web Application Firewall with real-time protection and automatic updates will defend against threats such as content tampering, bot attacks, and data breaches. This initiative enhances scalability, efficiency, and resilience, ensuring improved website security and stability. The cloud platform is scheduled to launch in the 2nd quarter of 2026.

2025/2026年度為各科提供系統支援服務

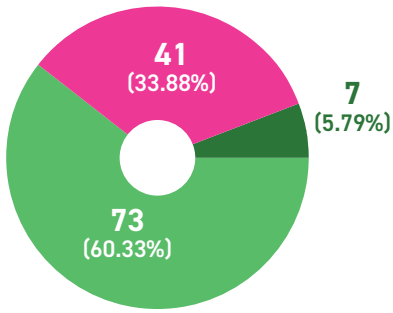
System Support Services Provided for Various Divisions in the Year 2025/2026

個人電腦支援數目 Number of Personal Computers Supported



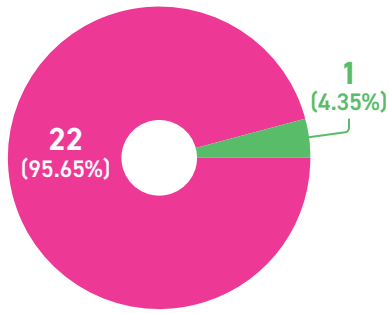
合計 Total **4,783** 台 sets

資訊科技伺服器支援數目 Number of IT Servers Supported



合計 Total **121** 台 sets

網絡及互聯網絡服務支援數目 Number of Local Area Networks and Internet Services Supported



合計 Total **23** 台 sets

- 醫務科及相關服務單位 Medical Division and Related Service Units
- 教育科及相關服務單位 Education Division and Related Service Units
- 社會服務科及相關服務單位 Community Services Division and Related Service Units
- 行政總部 Administration Headquarters

- 不包括置於中、小學及東華學院作教學用途的電腦及網絡。
  All computers and IT networks installed at the primary schools, secondary schools and Tung Wah College for teaching purpose are excluded.
- 不包括部份非資訊科技科管理的網絡及互聯網絡服務。
  The network and internet services which are not directly administered by the Information Technology Division have been excluded.

資訊科技科的運作統計資料

Operation Statistics of the Information Technology Division

項目 Item	宗數 Number of Cases
全年資訊科技熱線及電郵支援求助服務數目 Number of cases in IT hotline and email support service per annum	2,476
全年資訊科技實地支援求助服務數目 Number of cases in IT onsite support service per annum	373
平均每日經資訊科技科處理的電郵數目 Average number of emails daily processed through the Information Technology Division	165,021
平均每日經資訊科技科過濾的垃圾郵件及電腦病毒數目 Average number of spam mails and viruses daily filtered through the Information Technology Division	10,271
全年平均系統可用性百分比 Average percentage in system availability per annum	99.99%

2025/2026 年度應用系統及互聯網使用 Usage of Application Systems and Internet Websites in the Year 2025/2026

應用系統及互聯網 Application Systems and Internet Websites	醫務科及相關服務單位 Medical Division and Related Service Units	教育科及相關服務單位 Education Division and Related Service Units	社會服務科及相關服務單位 Community Services Division and Related Service Units	其他科 / 辦公室 Other Divisions/ Offices	公眾服務 Services for the Public
東華三院中醫醫療資訊系統 TWGHs Chinese Medicine Clinical Information System	■				■
東華三院中醫流動車門診服務系統 TWGHs Chinese Medicine Mobile Clinics Information System	■				■
東華三院牙齒保健資訊系統 TWGHs Dental Clinic Information System	■				■
中醫專科門診自助登記及收費系統 Self-service Attendance Registration and Payment System for Chinese Medicine Specialist Outpatient Clinics	■				■
東華三院中醫輪候管理顯示系統 TWGHs Smart Queuing and Display System for Chinese Medicine	■				■
東華三院中醫普通科門診自助登記系統 TWGHs Smart Queuing System for Chinese Medicine General Outpatient Clinics	■				■
東華三院中醫普通科門診部互動語音預約系統 TWGHs Interactive Voice Response Booking System for Chinese Medicine General Outpatient Clinics	■				■
東華三院復康中心資訊系統 TWGHs Rehabilitation Centre Information System	■				■
東華三院血液透析中心管理系統 TWGHs Haemodialysis Centre Information System	■				■
東華三院醫療保健資訊系統 (綜合診斷及醫療中心) TWGHs Healthcare Information System (Integrated Diagnostic and Medical Centre)	■				■
東華三院醫療保健資訊系統 (婦女健康普查部) TWGHs Healthcare Information System (Well-women Clinics)	■				■
東華三院醫療保健資訊系統 (內視鏡中心) TWGHs Healthcare Information System (Endoscopy Centre)	■				■
東華三院醫療保健資訊系統 (電腦掃描中心) TWGHs Healthcare Information System (Computed Tomography Imaging Centre)	■				■
東華三院醫療保健資訊系統 (醫療中心) TWGHs Healthcare Information System (Medical Service Centre)	■				■
東華三院放射資訊系統 / 圖片存檔和通訊系統 TWGHs Radiology Information System/Picture Archiving and Communication System	■				■
東華三院中央電子教育系統 TWGHs Central Electronic Education System		■			
東華三院安老院舍管理系統 TWGHs Elderly Home One-stop Management Electronic System			■		■
東華三院院舍管理系統 — 復康服務 TWGHs Electronic Homes System – Rehabilitation Services			■		■
長者中心會員電子健康流動應用程式 CISE eHealth Mobile Application			■		■
長者中心會員資訊系統 Client Information System for Elderly Centres			■		■
東華三院長者日間護理中心管理系統 TWGHs Day Care Centres for the Elderly Information System			■		■
「依時檢」流動應用程式 "Easy Check" Mobile Application			■		■
「智護理」流動應用程式 "SmartCare" Mobile Application			■		
數據可視化及分析系統 (社會服務) Data Visualisation and Analytics System (Community Services)			■		
家居服務資訊系統 Home Services Information System			■		■
「友心情」流動應用程式 "Radio-i-Care" Mobile Application			■		■
天秀墟租務系統 Tin Sau Bazaar Rental Collection System			■		■
「好當家」家居服務流動應用程式 "Versatile Home Services" Mobile Application			■		■
人力資源資訊系統 Human Resources Information System	■	■	■	■	
財務會計系統 Financial Accounting System	■	■	■	■	
中央固定資產資訊系統 Centralised Fixed Asset Registration Information System	■	■	■	■	

應用系統及互聯網 Application Systems and Internet Websites	醫務科及相關服務單位 Medical Division and Related Service Units	教育科及相關服務單位 Education Division and Related Service Units	社會服務科及相關服務單位 Community Services Division and Related Service Units	其他科 / 辦公室 Other Divisions/ Offices	公眾服務 Services for the Public
電子採購系統 Electronic Procurement System	■	■	■	■	
網上假期流動應用程式及網上假期系統 e-Leave Mobile Application and e-Leave System	■	■	■	■	
員工休假系統 Staff Leave Information System	■	■	■	■	
員工績效管理系統 Staff Performance Management System	■	■	■	■	
培訓及發展管理系統 Training and Development Management System	■	■	■	■	
電子考績報告及管理系統 e-Appraisal and Management System	■	■	■	■	
過渡性房屋管理系統 Transitional Housing Management System				■	■
收據系統 Receipt System	■	■	■	■	■
人事一線通電話查詢熱線 (互動語音系統) Human Resources Link (Interactive Voice Response System)	■	■	■	■	
行政工作流程自動化平台 Administrative Workflow and Automation Platform	■	■	■	■	
物業管理系統 Property Management System				■	■
物業租務電郵查詢系統 Email Ticketing System for Property Rental Enquiry				■	■
東華三院捐贈紀錄資訊系統 TWGHs Donation Record Information System				■	■
東華三院善長關係管理系統 TWGHs Donor Relationship Management System				■	■
義莊資訊系統 Coffin Home Information System				■	■
殯儀資訊系統 Funeral Parlour Information System				■	■
東華三院文物館館藏管理系統 Tung Wah Museum Collection Management System				■	
嘉賓名單資訊系統 Guest List Information System				■	
剪報管理系統 News Clipping Management System				■	
「東寓」過渡性房屋網站 "T-LOFT" Transitional Housing Website				■	■
東華三院檔案及歷史文化辦公室網站 TWGHs Records and Heritage Office Website				■	■
「珍藏・分享—東華三院文物館檔案」網站 "Preserve and Share - Tung Wah Museum Archives" Website				■	■
東華三院企業電子郵件系統 TWGHs Corporate Email System	■	■	■	■	■
東華三院流動應用程式 TWGHs Corporate Mobile Application	■	■	■	■	■
東華三院機構網站 TWGHs Corporate Website	■	■	■	■	■
東華三院檔案分享平台 TWGHs Corporate File Sharing Platform	■	■	■	■	
東華三院設施預約系統 TWGHs Facility Booking Management System	■	■	■	■	
內聯網入門網站 Intranet Portal (iPortal)	■	■	■	■	
東華三院在線檔案平台 TWGHs Online File Access Platform	■	■	■	■	
東華三院電子服務網上平台 TWGHs eService Portal	■	■	■	■	
考勤登記系統 Time and Attendance Registration System				■	
企業系統登入平台 Corporate Systems Login Platform	■	■	■	■	
項目管理資訊系統 Project Management Information System				■	
建設及維修項目管理系統 Construction and Maintenance Project Management System				■	
僱員入門網站 Employee Portal	■	■	■	■	
「東華・家」流動應用程式 "*Tung Wah +*" Mobile Application	■	■	■	■	■
「東華易」流動應用程式 "*i-TW*" Mobile Application	■	■	■	■	